



# Abuse, Neglect, and Exploitation (ANE)

Recognizing and reporting requirements for families, guardians, and service providers

Mi Via Consultants

## What is ANE?

Family members, guardians, and service providers have specific responsibilities within Mi Via to report suspected abuse, neglect, or exploitation (ANE) of a Participant. They have a legal obligation to ensure the safety and well-being of the Participant.

### Abuse

- Inflicting pain, injury, or mental anguish
- Intentionally depriving a person of services necessary to maintain their physical and mental health
- Sexual abuse
- Abuse can be verbal

### Neglect

- Not providing for a person's basic needs, including clothing, food, shelter, supervision, and care for the person's physical and mental health
- Causes, or is likely to cause, harm to the person

### Exploitation

- Unjust or improper use of a person's money or property for another person's profit or advantage, whether financial or otherwise

## Making a Report

First, ensure the safety of the Participant. Then, collect your thoughts and be prepared with the following information:

- Who is the alleged victim(s)?
- Where did the incident happen?
- Is someone named or identified as being responsible for the abuse, neglect, or exploitation?
- What did you or will you do to ensure the safety of the Participant?

Call the Department of Health Abuse, Neglect, and Exploitation Hotline at 1-800-445-6242 to make the report.

## What happens next? What can I expect?

If the report meets requirements for investigation, there may be interviews, site visits, photographs, and a review of relevant documents by the Division of Health Improvement Incident Management Bureau (DHI/IMB). The evidence is weighed and a finding of "substantiated" or "unsubstantiated" is determined based upon a preponderance of evidence.

The investigation may take up to 45 days and DHI will notify the provider, the guardian, the alleged victim, the consultant, the Developmental Disabilities Supports Division (DDSD) Regional Office and the accused person of the findings in writing.

## Questions?

Call us.

UNM CDD

Mi Via Consultants

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[www.cdd.unm.edu/mivia](http://www.cdd.unm.edu/mivia)

**Concerned about possible Abuse, Neglect, or Exploitation?**

**Report it 24/7**

**1-800-445-6242**

*Department of Health Abuse, Neglect, and Exploitation Reporting Hotline*

Additional information, including the examples and possible signs of Abuse, Neglect, or Exploitation can be found in the *ABUSE, NEGLECT AND EXPLOITATION REPORTING GUIDE*

<https://nmhealth.org/publication/view/guide/2188/>

## Red or Green?



*Mi Via is about making choices.*

*The symbol of*

*the red and green chiles are often used in Mi Via to illustrate participants being able to make choices about their services and supports.*



## Mi Via Website

[www.mivianm.org](http://www.mivianm.org)

Newsletters are under *Publications*

[www.cdd.unm.edu/mivia](http://www.cdd.unm.edu/mivia)

