



BOARD OF TRUSTEES - OPEN SESSION AGENDA

November 22, 2024 @ 9:30 AM

UNM Hospital – BBRP1500 Pavilion Conference Room

- I. CALL TO ORDER – Mrs. Monica Zamora, Chair, UNM Hospital Board of Trustees
- II. ANNOUNCEMENTS - Mrs. Monica Zamora, Chair, UNM Hospital Board of Trustees (Informational – 5 Minutes)
- III. ADOPTION OF AGENDA – Mrs. Monica Zamora, Chair, UNM Hospital Board of Trustees (Approval/Action - 2 Minutes)
- IV. PUBLIC INPUT (Informational)
- V. APPROVAL OF THE MINUTES – Mrs. Monica Zamora, Chair, UNM Hospital Board of Trustees
 - September 27, 2024 UNM Hospital Board of Trustees Meeting Minutes (Approval/Action – 2 Minutes)
- VI. MISSION MOMENT – Mrs. Kate Becker, CEO, to introduce Dr. Sara Frasch, CHRO (Informational – 15 Minutes)
- VII. FINANCIAL UPDATE – Mrs. Bonnie White, Chief Financial Officer, UNM Hospital
 - Financials through October 2024 (Informational – 15 Minutes)
- VIII. ITEMS FOR APPROVAL

Recommendation for Approval by UNM Hospital Board of Trustees moving forward to HSC Committee & UNM Board of Regents

Mrs. Jamie Silva-Steele, President, UNM Hospital Sandoval Campus (Approval/Action – 20 Minutes)

 - UNM Hospital Sandoval Campus First Amended and Restated Bylaws of the Board of Advisors
 - UNM Hospital Sandoval Campus Board of Advisors Medical Staff Operations Committee Chair, Dr. Sara Assaf

Mrs. Bonnie White, Chief Financial Officer, UNM Hospital (Approval/Action – 30 Minutes)

 - 1131 University Blvd. NE – Roof Replacement – nte \$1,100,000
 - Children's Psychiatric Center (CPC) Fire Alarm Replacement – nte \$500,000
 - UH Main – Computer Room Air Conditioning (CRAC) Unit Replacement – nte \$380,000
 - UH Main Exterior Paint – nte \$385,000.00
 - UH Main – Radiology Remodel – OR Backfill Enabling Project – nte \$7,000,000
 - UNM Hospital Exterior Signage Replacement – nte \$1,700,000

Recommendation for Approval by UNM Hospital Board of Trustees

Mrs. Bonnie White, Chief Financial Officer, UNM Hospital (Approval/Action – 15 Minutes)

 - Hillrom Therapeutic Bed Purchase – \$2,829,929
 - Critical Care Tower Purchases of Furniture/Fixture/Equipment - \$1,739,808
 - The Drala Project, Inc. dba The Re-Design Group – Purchase of Data Protection Modernization (IT Backup System) - \$1,019,379
 - Sole Source – INO Therapy Service Agreement - \$1,899,960
- IX. ADMINISTRATIVE REPORTS (Informational – 20 Minutes)
 - Executive Vice President Update – Dr. Michael Richards
 - Health System Update – Dr. Michael Richards
 - UNMH CEO Report – Mrs. Kate Becker
 - UNMH CMO Report – Dr. Steve McLaughlin
 - Chief of Staff Update – Dr. Alisha Parada
- X. UNM HOSPITAL BOT COMMITTEE REPORTS (Informational – 10 Minutes)
 - Finance Committee – Mr. Henry Monroy
 - Audit & Compliance Committee – Dr. Tamra Mason
 - Quality and Safety Committee – Mr. Trey Hammond
 - Native American Services Committee – Mr. Kurt Riley
- XI. CLOSED SESSION: Roll Call Vote to close the meeting and to proceed in Closed Session – Mrs. Monica Zamora, Chair, UNM Hospital Board of Trustees (Approval/Action – Roll Call Vote)
 - a. Discussion of limited personnel matters pursuant to Section 10-15-1.H (2), NMSA pertaining to the appointment and reappointment of medical providers to the medical staff of UNM Hospital and expansion of medical staff privileges for certain UNM Hospital medical staff providers, including the discussion of matters deemed confidential under the New Mexico Review Organization Immunity Act, Sections 41-9-1E(7) and 41-9-5, NMSA.
 - b. After discussion and determination where appropriate, of limited personnel matters per Section 10-15-1.H (2); and discussion and determination, where appropriate of matters subject to the attorney-client privilege regarding pending or threatened litigation in which UNMH is or may become a participant, pursuant to Section 10-15-1.H (7); and discussion of matters involving strategic and long-range business plans or trade secrets of UNMH pursuant to Section 10-15-1.H (9), NMSA, the Board certified that no other items were discussed, nor were actions

- XII. Certification that only those matters described in Agenda Item XI were discussed in Closed Session; consideration of, and final action on the specific limited personnel matters discussed in Closed Session – Mrs. Monica Zamora, Chair, UNM Hospital Board of Trustee (Approval/Action)**
- XIII. Adjourn Meeting – Mrs. Monica Zamora, Chair, UNM Hospital Board of Trustee (Approval/Action)**

PRIVILEGED AND CONFIDENTIAL - The information contained herein was acquired or generated by, for and/or on behalf of a "review organization" (RO) as defined in the Review Organization Immunity Act (ROIA), §41-9-1 et seq., NMSA 1978, for the purposes of evaluating and improving the quality of health care services rendered by the University of New Mexico Health Sciences Center. You are hereby instructed that: (1) All such information or documents shall be held in strict confidence and shall not be disclosed except to the extent necessary to carry out one or more of the purposes of the RO; (2) No person who is a member or employee of, or who acts in an advisory capacity to, or who furnishes counsel or services to a RO shall disclose what transpired at a meeting of a RO except to the extent necessary to carry out one or more of the purposes of the RO; and (3) Any such disclosure as described in (1) or (2) above not authorized by ROIA constitutes a petty misdemeanor punishable by imprisonment for up to 6 months or a fine up to \$100.00, or both.

Call To Order

Announcements

Adoption of Agenda

Public Input

Approval of the Minutes

<i>Agenda Item</i>	<i>Subject/Discussion</i>	<i>Action/Responsible Person</i>
UNM Hospital Board of Trustee Voting Members Present	Mrs. Monica Zamora, Dr. Tamra Mason, Mrs. Kim Hedrick, Dr. Nathan Boyd, and Mr. Henry Monroy	
Ex-Officio Members Present	Mrs. Kate Becker, Dr. Alisha Parada, Dean Patricia Finn, and Mr. Victor Reyes	
Staff Members Present	Dr. Steve McLaughlin, Dr. Mike Chicarelli, Mrs. Bonnie White, Dr. Sara Frasch, Mrs. Dawn Harrington, Dr. Rohini McKee, Mrs. Maribeth Thornton, Mr. Rodney McNease, Mr. Enrico Volpato, Mrs. Jennifer James, Mr. Chris Ramirez, Mrs. Janey Flores, Mr. Manuel Herrera, Mrs. Shelly Villareale, and Ms. Fontaine Whitney	
Non-Public Input Representatives	Brian Freno, PFAC	
County Officials Present	N/A	
I. Call to Order	A quorum established, Mrs. Monica Zamora, Chair, called the meeting to order at 9:31 AM	
II. Announcements	N/A	
III. Adoption of Agenda	Mrs. Monica Zamora, Chair, asked for any revisions to the Agenda. Hearing no revisions to the agenda, Chair Mason requested a motion to adopt the agenda.	Dr. Tamra Mason made a motion to adopt the agenda. Dr. Nathan Boyd seconded the motion. Motion passed with one change as noted.
IV. Public Input	N/A	
V. Approval of Minutes	Mrs. Monica Zamora, Chair, asked for any revisions to July 26, 2024 UNM Hospital Board of Trustees Meeting Minutes. Hearing no revisions, Chair Mason requested a motion to approve the July 26, 2024 UNM Hospital Board of Trustees Meeting Minutes as written.	Mr. Victor Reyes made a motion to approve the July 26, 2024 UNM Hospital Board of Trustees Meeting Minutes as written. Dr. Tamra Mason seconded the motion. The motion passed with no objections.
VI. Mission Moment	Dr. Mike Chicarelli, COO, UNM Hospital, introduced Mr. Enrico Volpato, Executive Director, Facility Services, to present the Mission Moment (presentation in Open Session BoardBook). Mr. Volpato gave a summary of an e-mail received by Mrs. Janey Flores, Director, Parking and Transportation, about a traffic encounter on a UNMH shuttle and the quick and safe response of the shuttle driver, Mr. Manuel Herrera. Mr. Volpato also gave an outline of the shuttle service statistics. Board Members and staff congratulated and thanked Mr. Herrera.	
VII. Financial Update	Mrs. Bonnie White, CFO, UNM Hospital, presented the Certification of Board Review of Fiscal Year 2024 Annual Financial Statements for review and approval. Mrs. Monica Zamora, Chair, stated the Certification of Board Review of Fiscal Year 2024 Annual Financial Statements were discussed in detail at the UNMH BOT Finance Committee Meeting and they recommend approval. After discussion, Chair Zamora requested a motion to approve.	Dr. Tamra Mason made a motion to approve the Certification of Board Review of Fiscal Year 2024 Annual Financial Statements. Mr. Victor Reyes seconded the motion. The motion passed with no objections.

	<p>Financial Update for the Lomas Campus and Sandoval Campus through August 2024 (presentation in Open Session BoardBook). Mr. Henry Monroy stated the UNMH BOT Finance Committee reviewed the financials in detail at their meeting earlier in the week. Highlights included the below:</p> <ul style="list-style-type: none"> • Adult Capacity • Pediatric Capacity • Average Daily Census • Clinic Visits • Clinic Visits per Business Day • Surgical Cases • Inpatient and Outpatient Surgical Cases per Business Day • ER Arrivals • ER Arrivals per Calendar Day • Average Daily Census • Clinic Visits • Clinic Visits per Business Day • Surgical Cases • YTD Stats Variance to Budget • YTD Stats Variance to Prior YTD • YTD Stats Variance to Budget • CMI and ALOS • CMI and ALOS Monthly Trend • Financial Results • Executive Summary 	
VIII. Items for Approval	<p>Mrs. Bonnie White, CFO, UNM Hospital, presented the UH Main Fire Alarm Device Replacement (nte \$2,100,000) for review and approval to move forward to the HSC Committee and UNM Board of Regents for review and approval (write-ups in BoardBook). Mrs. Monica Zamora, Chair, stated this project was discussed in detail at the UNMH BOT Finance Committee Meeting and they recommend approval. After discussion, Mrs. Monica Zamora, Chair, requested a motion to approve UH Main Fire Alarm Device Replacement (nte \$2,100,000) to move forward to HSC Committee and UNM Board of Regents.</p> <p>Mrs. Bonnie White, CFO, UNM Hospital, presented the UH Main Elevators 8 and 9 Upgrades (nte \$1,100,000) for review and approval to move forward to the HSC Committee and UNM Board of Regents for review and approval (write-ups in BoardBook). Mrs. Monica Zamora, Chair, stated this project was discussed in detail at the UNMH BOT Finance Committee Meeting and they recommend approval. After discussion, Mrs. Monica Zamora, Chair, requested a motion to approve UH Main Elevators 8 and 9 Upgrades (nte \$1,100,000) to move forward to HSC Committee and UNM Board of Regents.</p> <p>Mrs. Bonnie White, CFO, UNM Hospital, presented the Lamberton HVAC Roof Top Units #1 and #2 Replacement (nte \$1,100,000) for review and approval to move forward to the HSC Committee and UNM</p>	<p>Mrs. Kim Hedrick made a motion to approve UH Main Fire Alarm Device Replacement (nte \$2,100,000) as presented to move forward to HSC Committee and UNM Board of Regents for approval. Dean Patricia Finn seconded the motion. The motion passed with no objections.</p> <p>Dr. Tamra Mason made a motion to approve UH Main Elevators 8 and 9 Upgrades (nte \$1,100,000) as presented to move forward to HSC Committee and UNM Board of Regents for approval. Dean Patricia Finn seconded the motion. The motion passed with no objections.</p> <p>Mr. Kim Hedrick made a motion to approve Lamberton HVAC Roof Top</p>

	<p>Board of Regents for review and approval (write-ups in BoardBook). Mrs. Monica Zamora, Chair, stated this project was discussed in detail at the UNMH BOT Finance Committee Meeting and they recommend approval. After discussion, Mrs. Monica Zamora, Chair, requested a motion to approve Lamberton HVAC Roof Top Units #1 and #2 Replacement (nte \$1,100,000) to move forward to HSC Committee and UNM Board of Regents.</p> <p>Mrs. Bonnie White, CFO, UNM Hospital, presented the UNMH SRMC Nuclear Medicine Camera Replacement (nte \$1,400,000) for review and approval to move forward to the HSC Committee and UNM Board of Regents for review and approval (write-ups in BoardBook). Mrs. Monica Zamora, Chair, stated this project was discussed in detail at the UNMH BOT Finance Committee Meeting and they recommend approval. After discussion, Mrs. Monica Zamora, Chair, requested a motion to approve UNMH SRMC Nuclear Medicine Camera Replacement (nte \$1,400,000) to move forward to HSC Committee and UNM Board of Regents.</p>	<p>Units #1 and #2 Replacement (nte \$1,100,000) as presented to move forward to HSC Committee and UNM Board of Regents for approval. Mr. Victor Reyes seconded the motion. The motion passed with no objections.</p> <p>Dr. Tamra Mason made a motion to approve UNMH SRMC Nuclear Medicine Camera Replacement (nte \$1,400,000) as presented to move forward to HSC Committee and UNM Board of Regents for approval. Mr. Victor Reyes seconded the motion. The motion passed with no objections.</p>
	<p>Mrs. Bonnie White, CFO, UNM Hospital, presented the Property Disposition Request for September 2024 for review and approval (write-ups in BoardBook). Mrs. Monica Zamora, Chair, stated this item was discussed in detail at the UNMH BOT Finance Committee Meeting and they recommend approval. After discussion, Chair Zamora requested a motion to approve the above items.</p>	<p>Dr. Tamra Mason made a motion to approve the Property Disposition Request for September 2024 as presented. Dr. Nathan Boyd seconded the motion. The motion passed with no objections.</p>
IX. Administrative Reports	<p>Mrs. Kate Becker presented Dr. Michael Richards Executive Vice President Update and Health System Update (report in Open Session BoardBook).</p> <p>Mrs. Kate Becker presented the UNM Hospital CEO Update (report in Open Session BoardBook).</p> <p>Dr. Steve McLaughlin presented the UNM Hospital CMO update (report in Open Session BoardBook).</p> <p>Dr. Alisha Parada presented the Chief of Staff Update.</p>	
X. UNMH BOT Committee Reports	<p>Mrs. Monica Zamora gave a brief summary of the UNMH BOT Finance Committee Meeting.</p> <p>Mrs. Monica Zamora gave a brief summary of the UNMH BOT Audit & Compliance Committee Meeting.</p> <p>Dr. Tamra Mason gave a brief summary of the UNMH BOT Quality and Safety Committee Meeting.</p> <p>Mrs. Monica Zamora gave a brief summary of the UNMH BOT Native American Services Committee Meeting.</p>	
XI. Closed Session	<p>At 10:29 AM Mrs. Monica Zamora, Chair, requested a motion to close the Open Session of the meeting and move into Closed Session.</p>	<p>Dr. Tamra Mason made a motion to close the Open Session and move to the Closed Session. Mrs. Kim Hedrick seconded the motion. Per Roll Call, the motion passed.</p> <p>Roll Call: Mrs. Monica Zamora – yes Dr. Tamra Mason – yes</p>

	<p>Mrs. Kate Becker, CEO, UNM Hospital, presented a Strategic Plan update.</p> <p>Mrs. Kate Becker, CEO, UNM Hospital, discussed the Mill Levy Internal Campaign.</p> <p>Mrs. Monica Zamora, Chair, stated that the Clinical Privileges and Credentialing were acknowledged as approved from the UNMH BOT Quality and Safety Committee Meetings of August 2024 as identified in the Closed Session.</p> <ul style="list-style-type: none"> Clinical Privileges: Correctional Psychiatric Clinical Nurse Specialist (CNS) Initial Appointments – Armstrong thru Scott Initial Expedited Credentialing – Bowling thru Stratmoen Reappointments – Abeita thru Wilson Reappointments Expedited Credentialing – Mason Change in Staff Status – Dissanaïke thru Pitcher Change in Department – Fredericks thru Turk Expansion/Change in Clinical Privileges – Fredericks thru Morales Expansion of Clinical Privileges Expedited Credentialing – Alsamah thru O’Shea <p>Mrs. Monica Zamora, Chair, stated that the Clinical Privileges and Credentialing were acknowledged as approved from the UNMH BOT Quality and Safety Committee Meetings of September 2024 as identified in the Closed Session.</p> <ul style="list-style-type: none"> Initial Appointments – Baerg thru Oxford Initial Expedited Credentialing – Abou thru Ward Reappointments – Anderson thru Zayed Change in Department – Cano thru Sienes Expansion/Change in Clinical Privileges – Bostwick thru Sienes Expansion of Clinical Privileges Expedited Credentialing – Bratzel thru Patel 	<p>Dr. Nathan Boyd – yes Mrs. Kim Hedrick – yes Mr. Henry Monroy – not present Mr. Trey Hammond – not present Mr. Kurt Riley – not present Dr. Anjali Taneja – not present Dr. Ken Lucero – not present</p>
	<p>Mrs. Monica Zamora, Chair, stated that the Meeting Minutes identified below were acknowledged as received.</p> <ul style="list-style-type: none"> Medical Executive Committee (MEC) July 17th and August 21, 2024 Meeting Minutes UNMH BOT Quality and Safety Committee July 19th and August 23, Meeting Minutes UNMH BOT Finance Committee July 24, 2024 Meeting Minutes 	

	<ul style="list-style-type: none"> UNMH BOT Native American Services Committee July 10, 2024 Meeting Minutes 	
Vote to Re-Open Meeting	A 11:07 AM Mrs. Monica Zamora, Chair, requested a roll call motion be made to close the Closed Session and return the meeting to the Open Session.	<p>Dr. Tamra Mason made a motion to close the Closed Session and return to the Open Session. Mrs. Kim Hedrick seconded the motion. Per Roll Call, the motion passed.</p> <p>Roll Call: Mrs. Monica Zamora – yes Dr. Tamra Mason – yes Dr. Nathan Boyd – yes Mrs. Kim Hedrick – yes Mr. Henry Monroy – not present Mr. Trey Hammond – not present Mr. Kurt Riley – not present Dr. Anjali Taneja – not present Dr. Ken Lucero – not present</p>
XII. Certification	After discussion and determination where appropriate, of limited personnel matters per Section 10-15-1.H (2); and discussion and determination, where appropriate of matters subject to the attorney-client privilege regarding pending or threatened litigation in which UNMH is or may become a participant, pursuant to Section 10-15-1.H (7); and discussion of matters involving strategic and long-range business plans or trade secrets of UNMH pursuant to Section 10-15-1.H (9), NMSA, the Board certified that no other items were discussed, nor were actions taken.	Dr. Tamra Mason made a motion to approve the Certification. Dr. Nathan Boyd seconded the motion. The motion passed with no objections.
XIII. Adjournment	The next scheduled Board of Trustees Meeting will take place Friday, November 22, 2024 at 9:30 AM, in-person at UNM Hospital, BBRP1500 "Pavilion" Conference Room. There being no further business, Mrs. Monica Zamora , Chair, requested a motion to adjourn the meeting.	Dr. Tamra Mason made a motion to adjourn the meeting. Mrs. Kim Hedrick seconded the motion. The motion passed unanimously. The meeting was adjourned at 11:08 AM.

Mrs. Kim Hedrick, Secretary
UNM Hospital Board of Trustees

Mission Moment 11.2024



MISSION MOMENT—HUMAN RESOURCES

Your Enterprise-wide Key Driver Analysis

Maintain

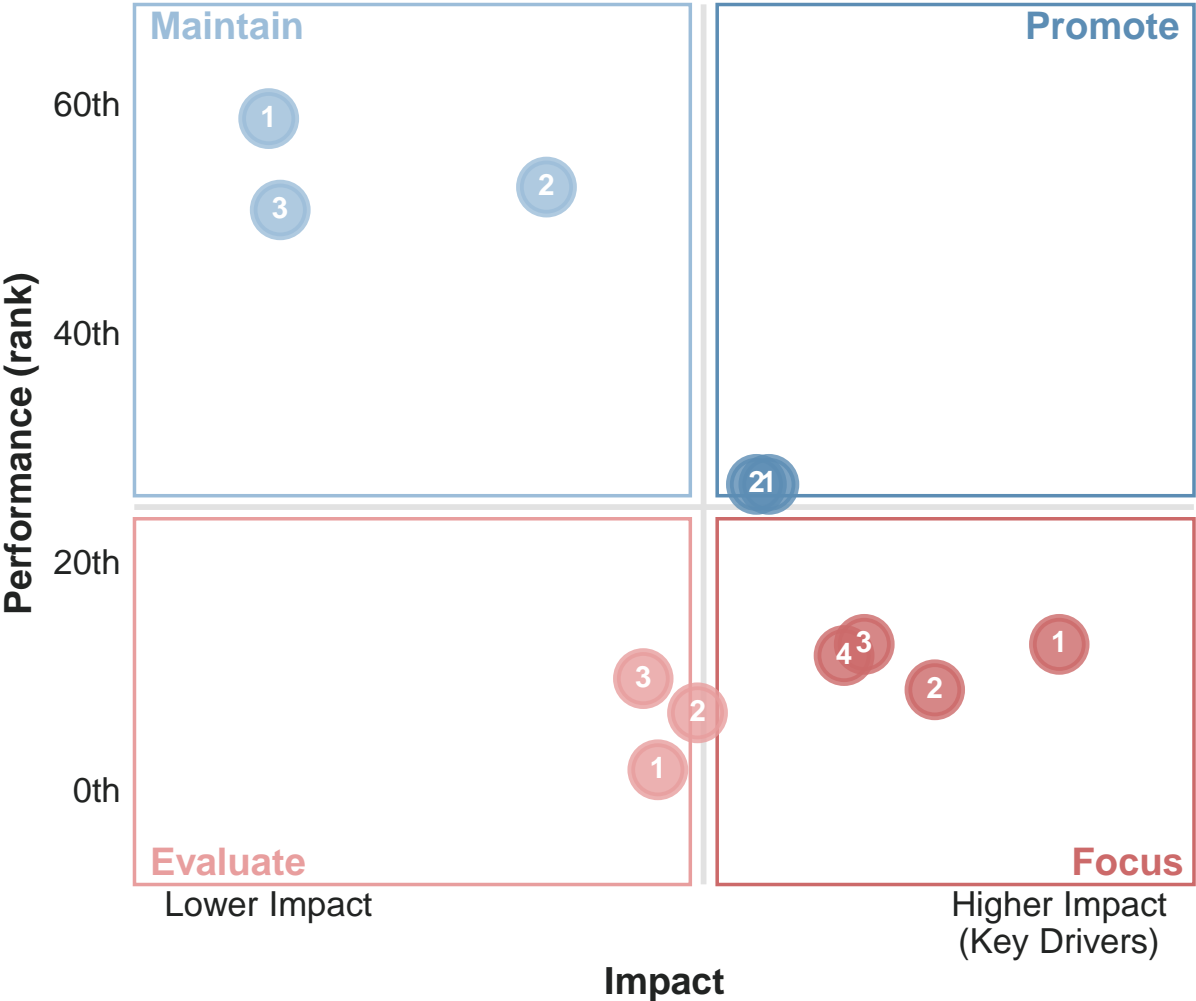
Higher Performance | Lower Impact

- 1 I feel comfortable discussing important workplace issues with the person I report to.
- 2 I like the work I do.
- 3 In my work unit, I feel comfortable voicing my opinions even when they are different from others.

Evaluate

Lower Performance | Lower Impact

- 1 This organization cares about its clients/patients.
- ➔ 2 Patient safety is a priority in this organization.
- 3 I feel free to raise workplace safety concerns.



Promote

Higher Performance | **Key Driver**

- 1 This organization demonstrates a commitment to my well-being at work.
- 2 This organization takes action to improve inclusion in the workplace in the long term.

Focus

Lower Performance | **Key Driver**

- ➔ 1 This organization provides high-quality care and service.
- ➔ 2 This organization makes every effort to deliver safe, error-free care to patients.
- ➔ 3 This organization cares about quality improvement.
- ➔ 4 This organization treats employees with respect.

Add a question to Leadership Rounding
on Direct Reports

Our Approach

*Tell me about something you're working
on that has improved the quality and
safety of patient care at UNM Hospital in
the last month. What improved because
of this work?*



Tell me about something you're working on that has improved the quality and safety of patient care at UNM Hospital in the last month. What improved because of this work?

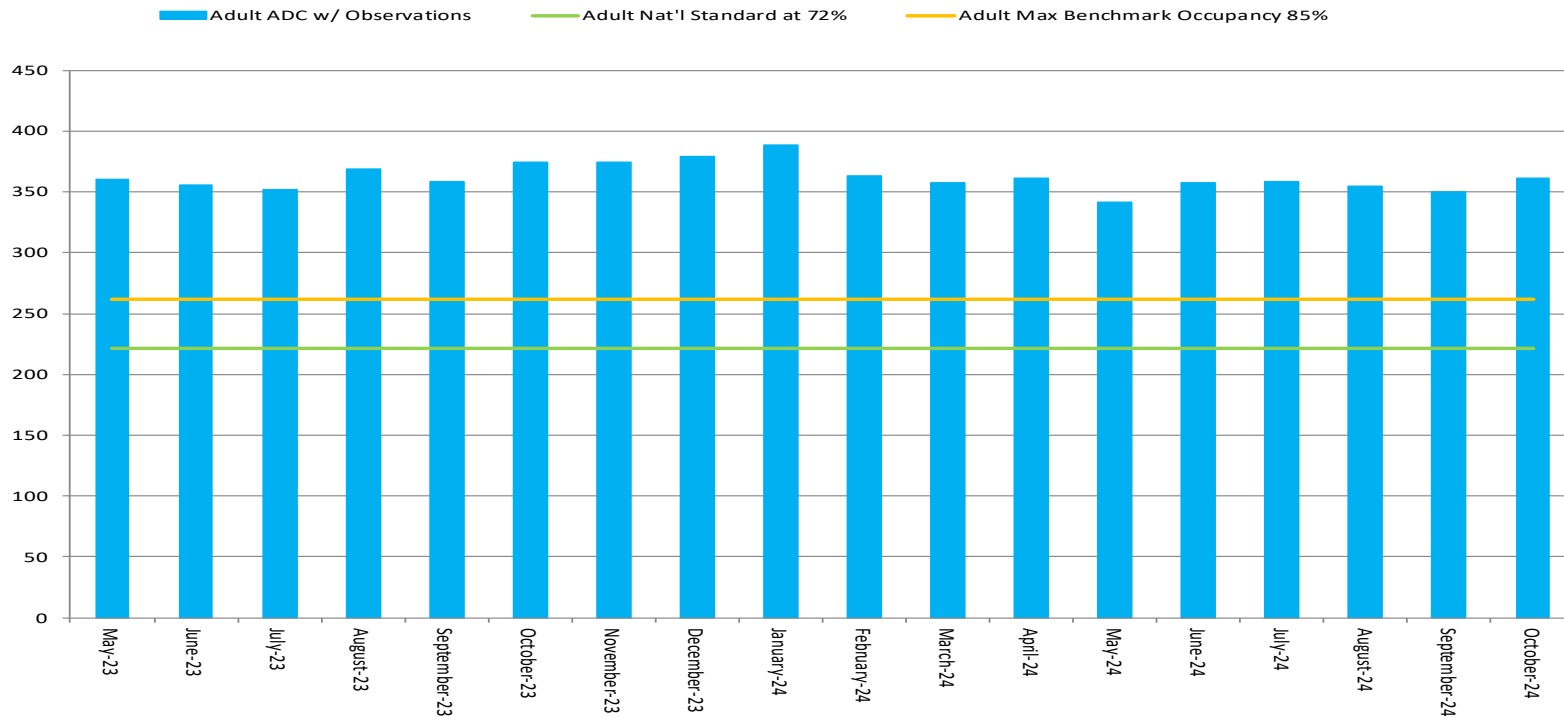
- *Allowing for our employees to see Rheumatology providers outside of our network, because they are patients, too and I was able to help get them the care that they need. — Annalee*
- *We recently added essential functions to the UBE job that will ensure the nursing staff deliver medications in a safe and accurate manner. – Donald*
- *Strongline; the CPC task force; reporting data out to Env. of Care committee — Felix*
- *Zuni medical interpreter program; this is an important first step for our patients — Fabian*
- *Helping with the Trauma-Informed Care team with minutes/structure—Chandra*
- *AFT working with us since they've been public about the pt. safety issues at SRMC; reducing the noise on this will make our community feel better about the care they're receiving.— Ryan*
- *Finding a solution to service animals whose person is in the OR — Barbara*

BoT Financial Presentation October 2024 YTD

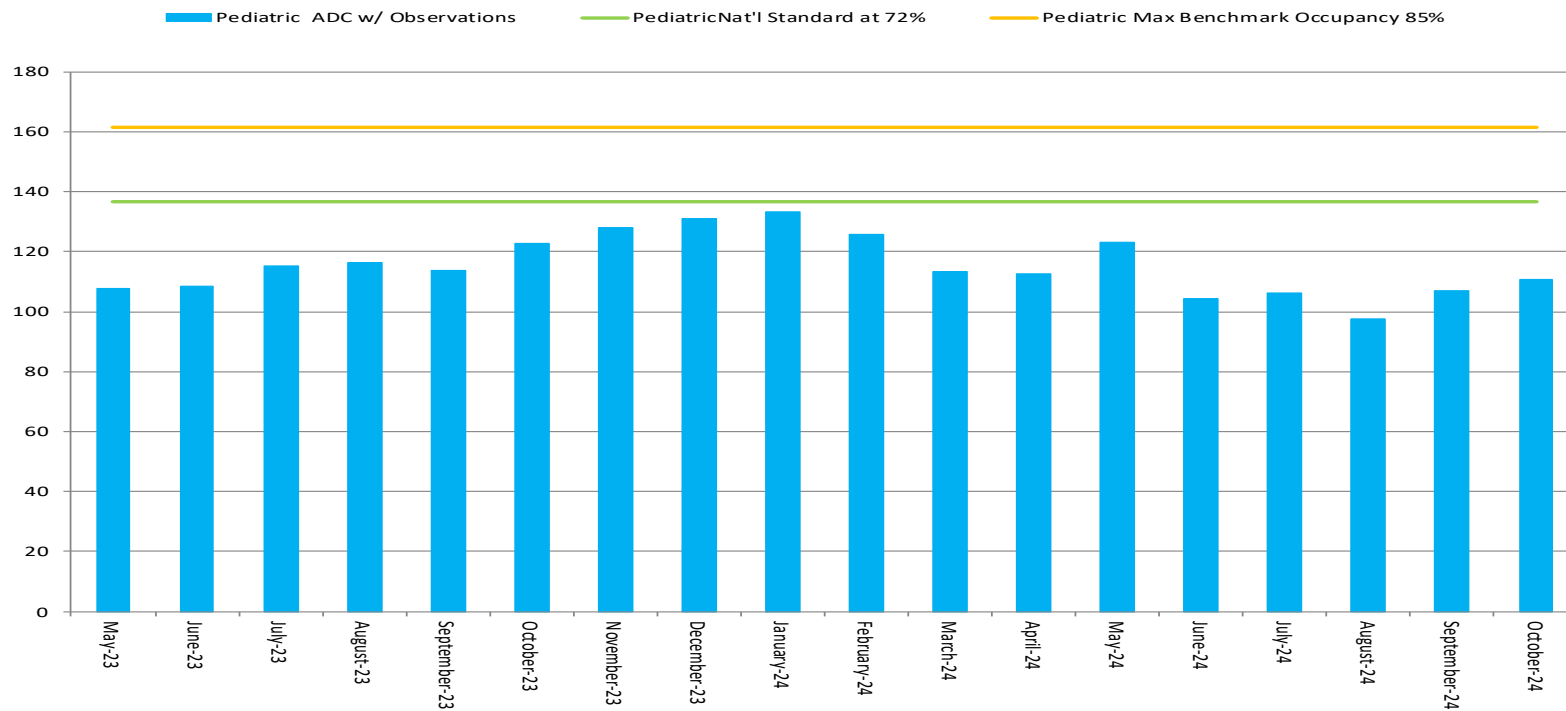
UNM Hospital

Financial Update
Through October 2024

UNM Hospital, Lomas Campus Adult Capacity Through October 2024

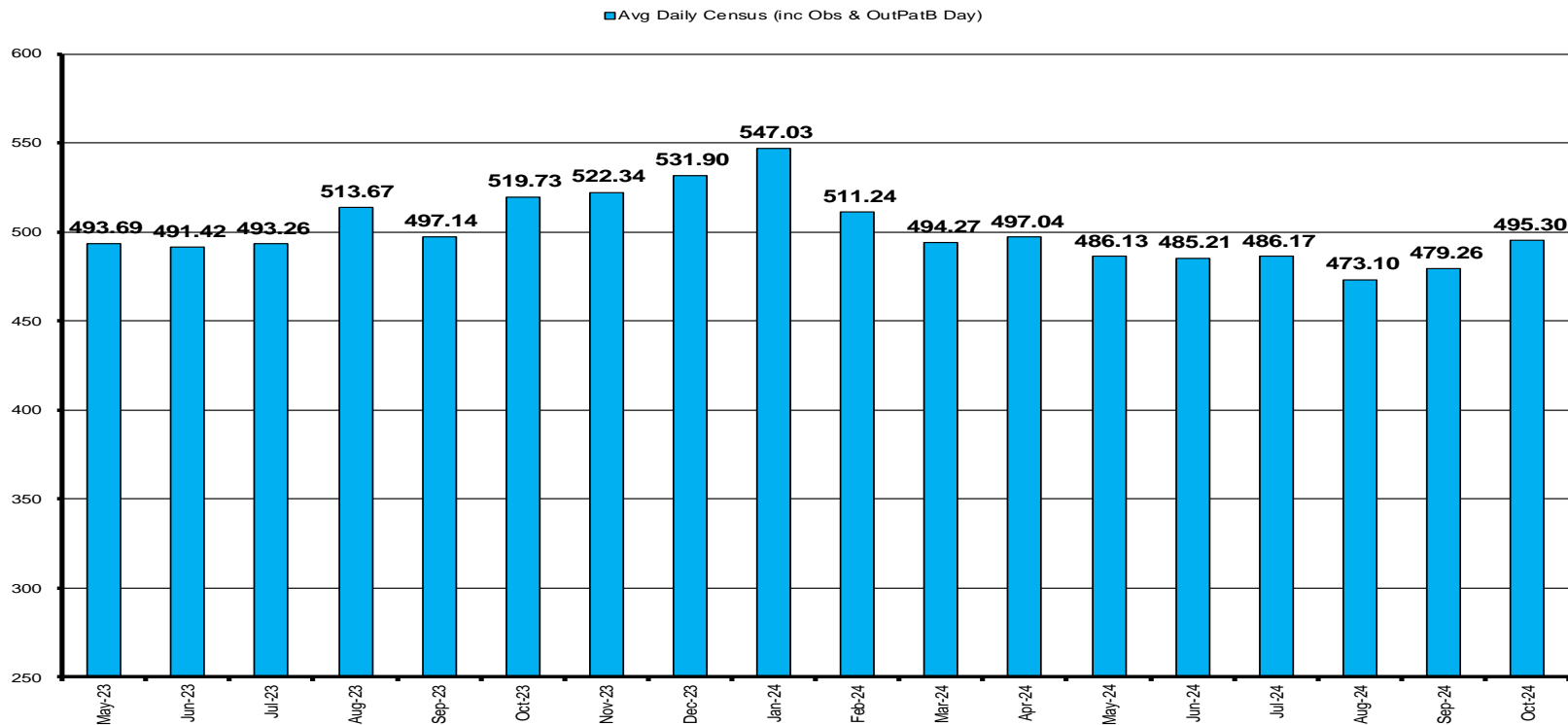


UNM Hospital, Lomas Campus Pediatric Capacity Through October 2024



UNM Hospital, Lomas Campus

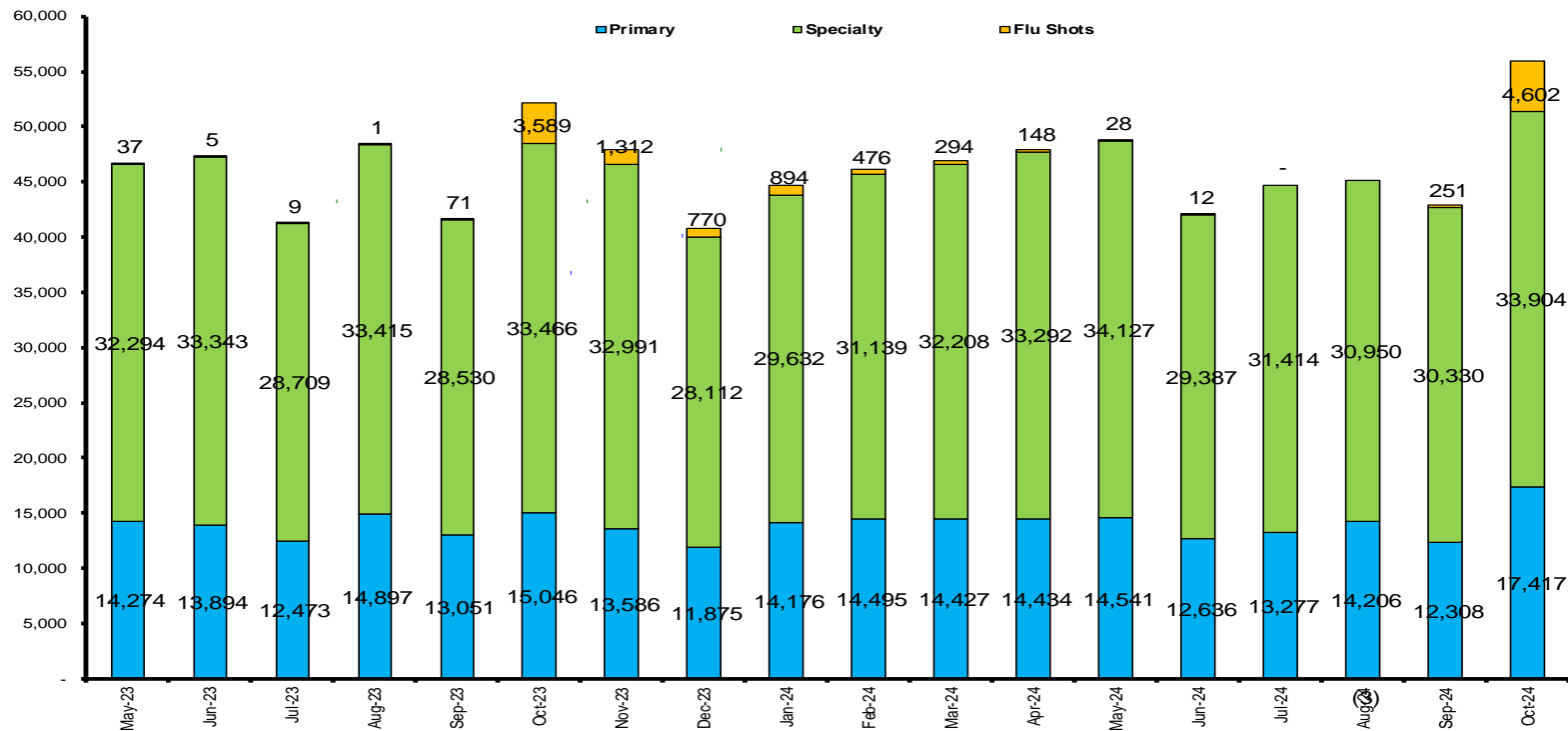
Average Daily Census (Including Observation and OP in a Bed) Through October 2024



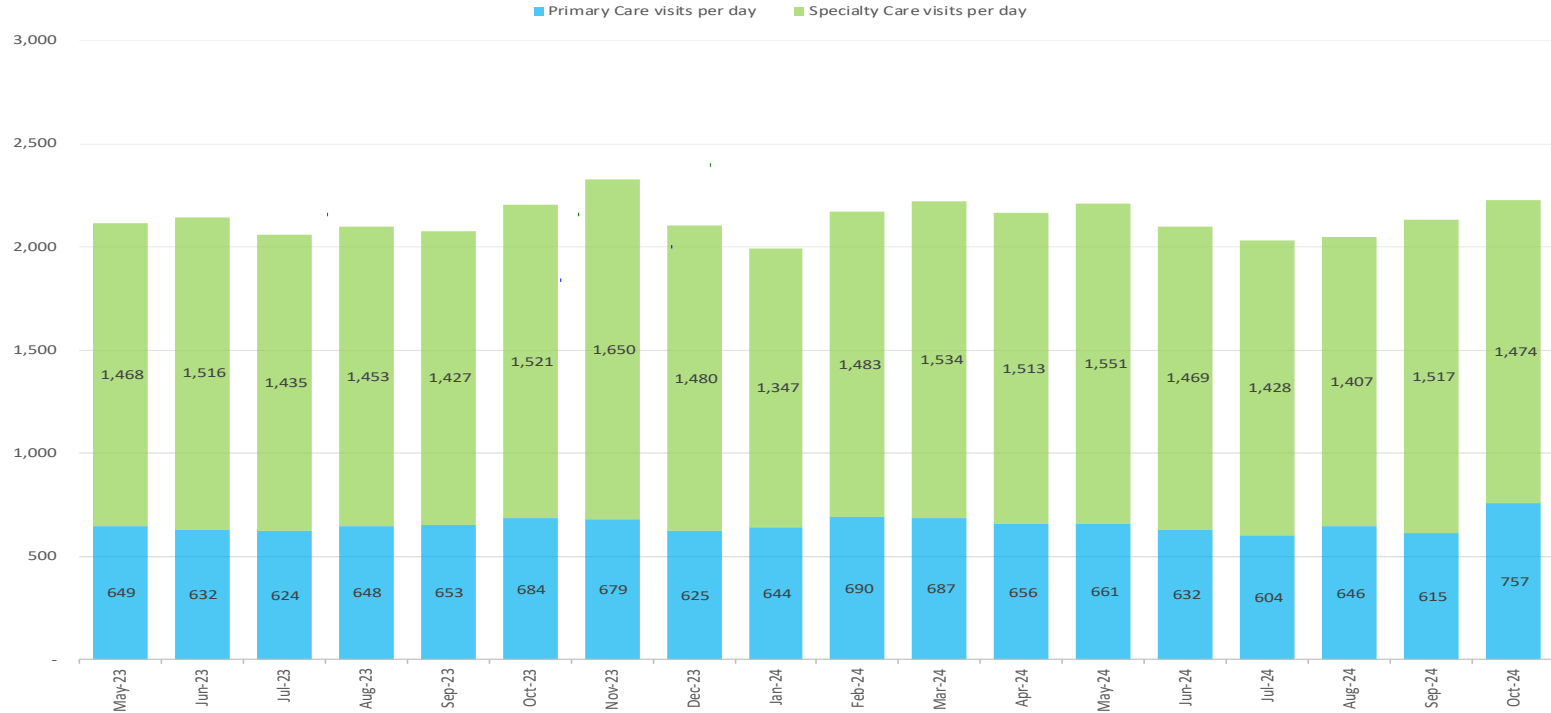
UNM Hospital, Lomas Campus

Clinic Visits

Through October 2024



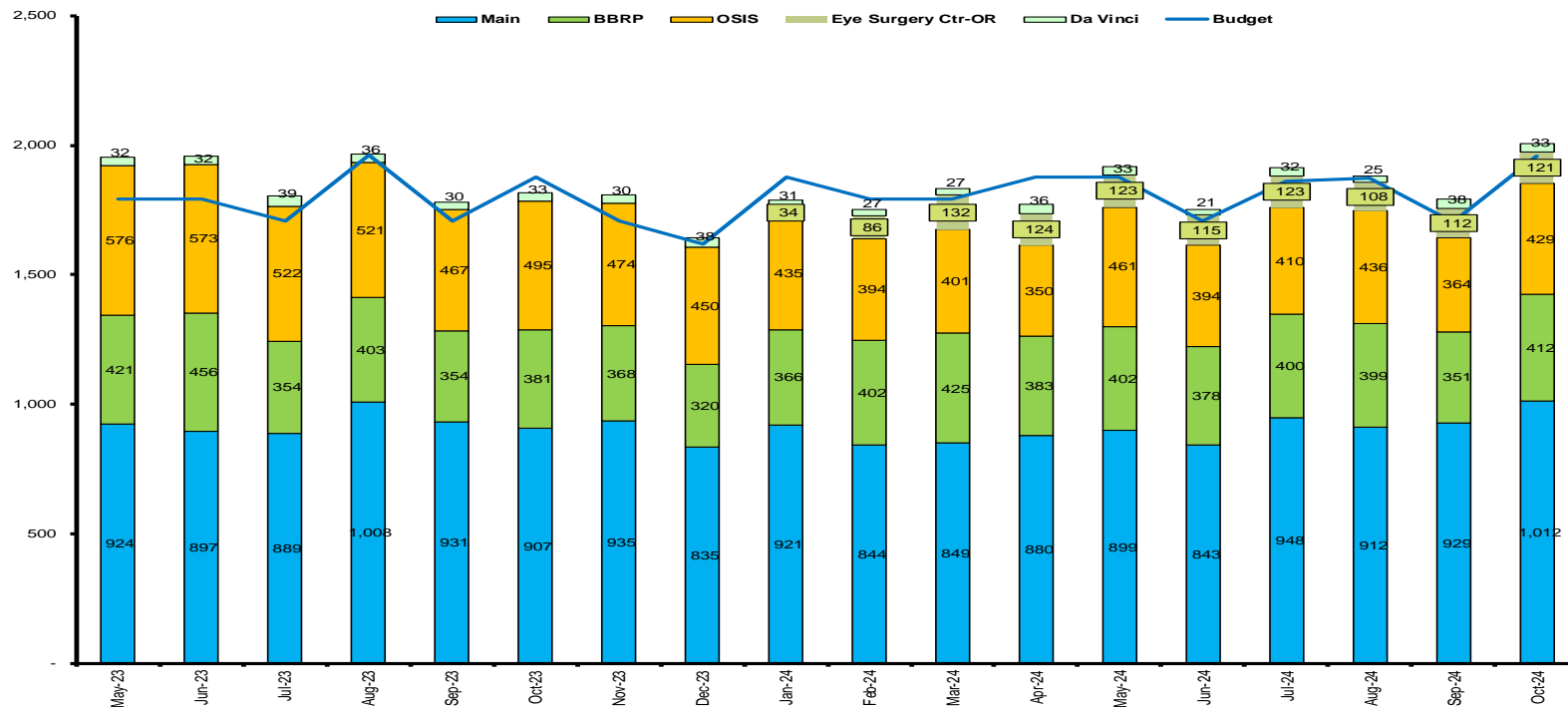
UNM Hospital, Lomas Campus Clinic Visits per Business Day Through October 2024



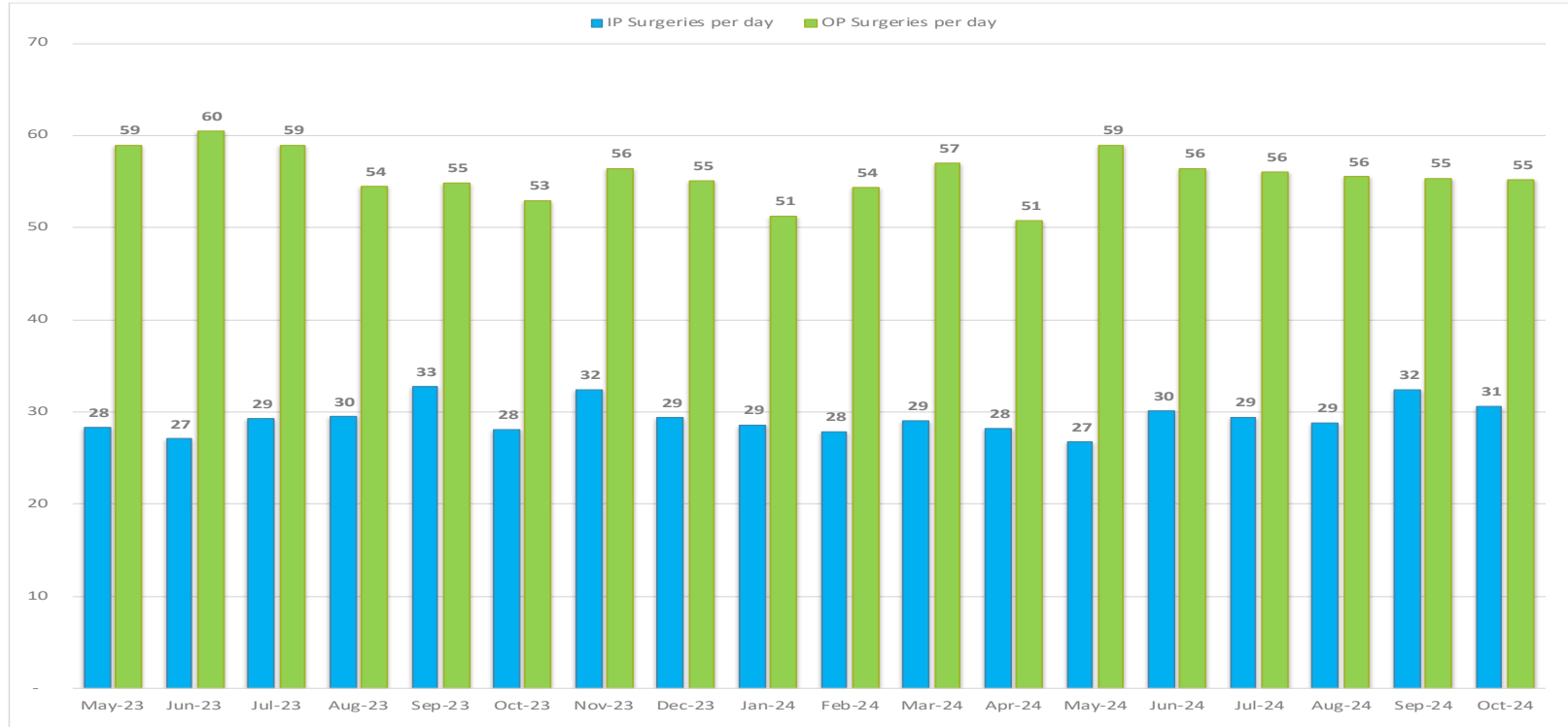
UNM Hospital, Lomas Campus

Surgical Cases

Through October 2024



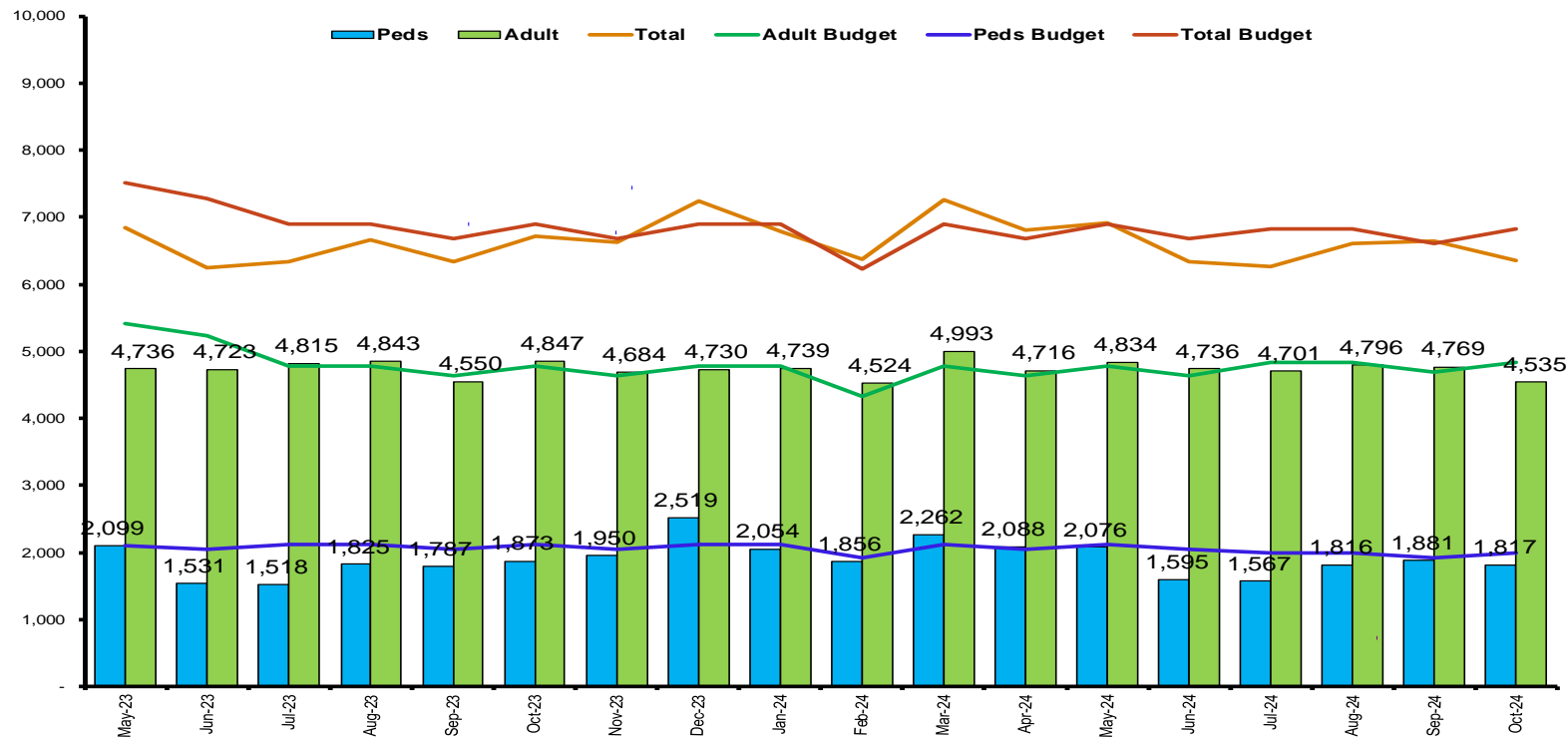
UNM Hospital, Lomas Campus Inpatient & Outpatient Surgical Cases per Business Day Through October 2024



UNM Hospital, Lomas Campus

ER Arrivals

Through October 2024

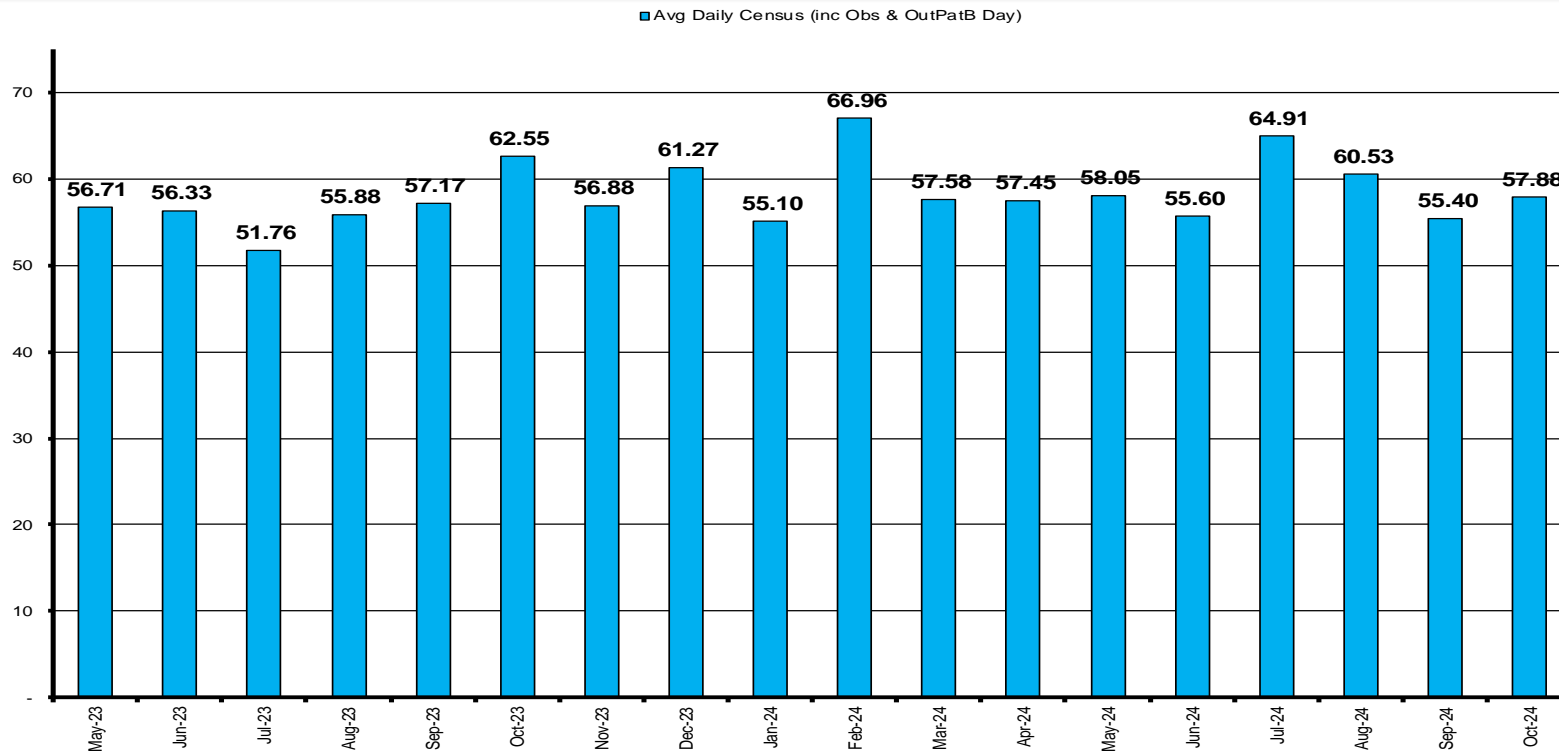


UNM Hospital, Lomas Campus ER Arrivals per Calendar Day Through October 2024



UNM Hospital, Sandoval Campus

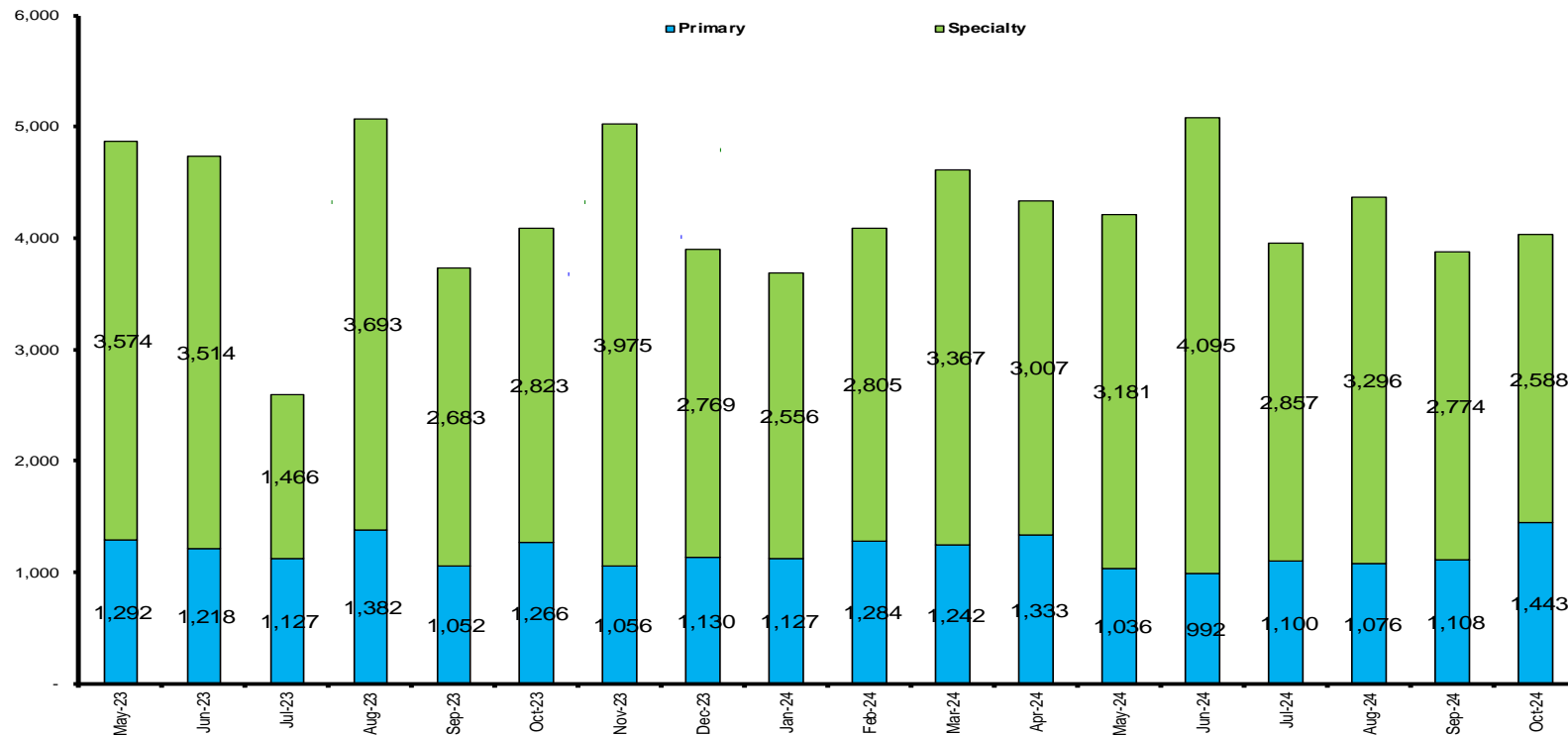
Average Daily Census (Including Observation and OP in a Bed) Through October 2024



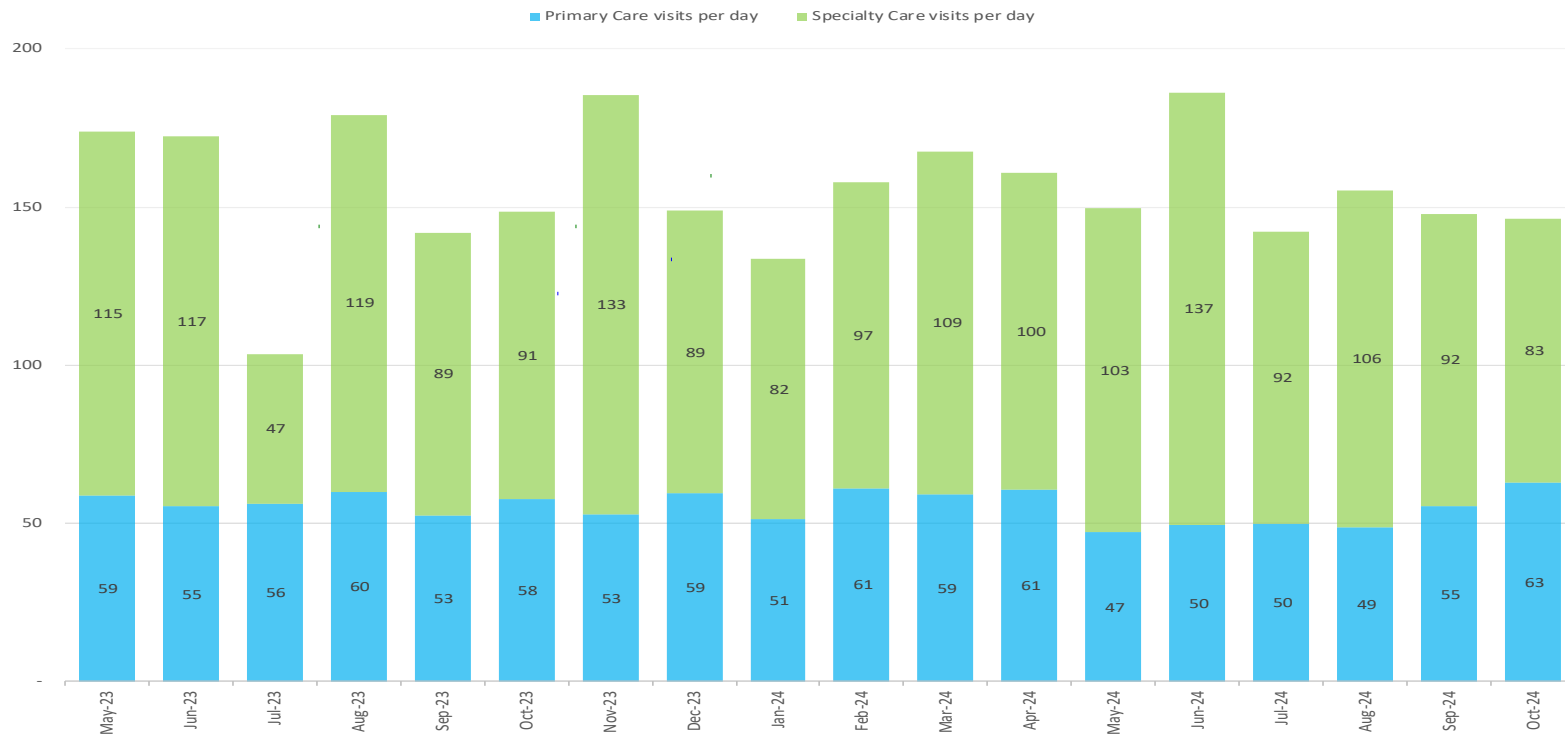
UNM Hospital, Sandoval Campus

Clinic Visits

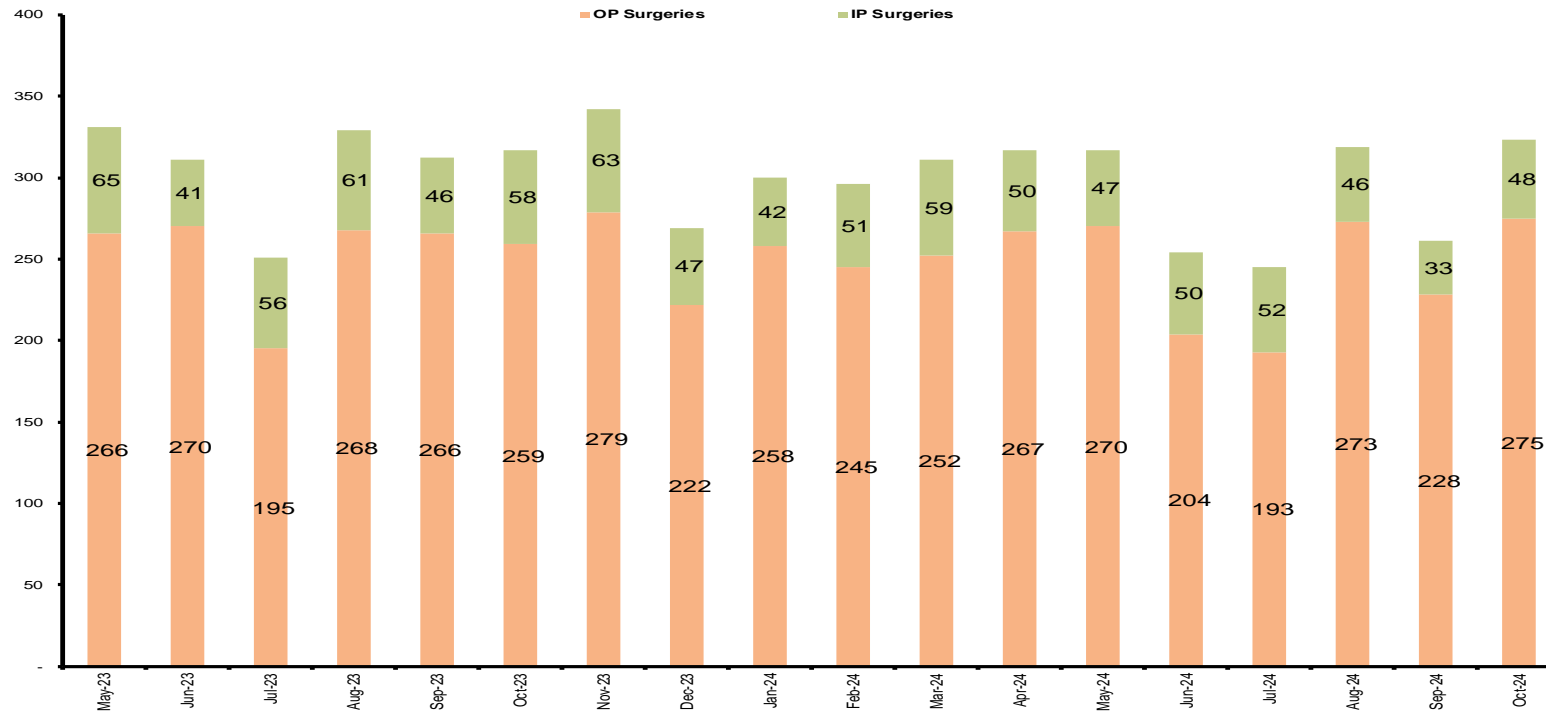
Through October 2024



UNM Hospital, Sandoval Campus Clinic Visits per Business Day Through October 2024



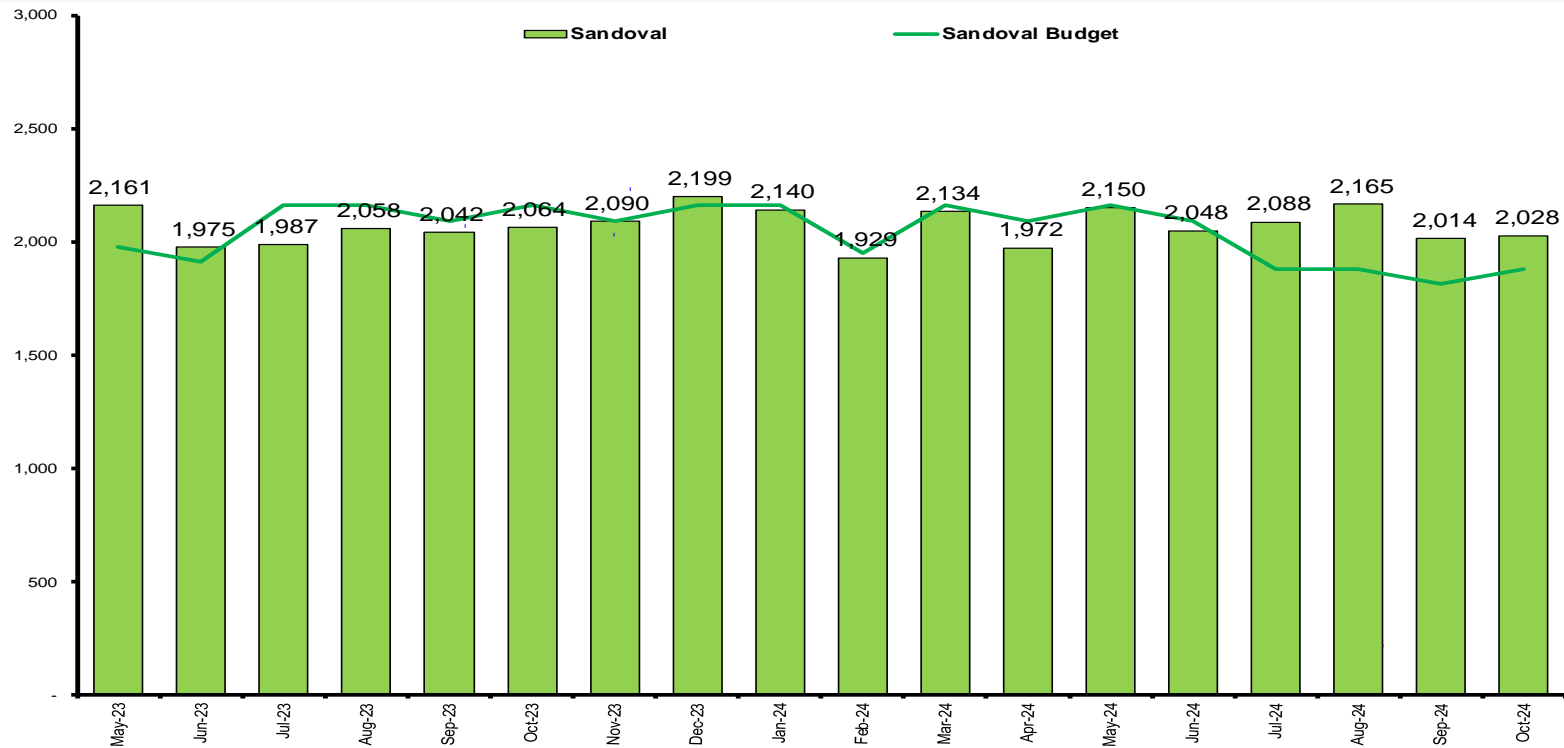
UNM Hospital, Sandoval Campus Surgical Cases Through October 2024



UNM Hospital, Sandoval Campus

ER Arrivals

Through October 2024



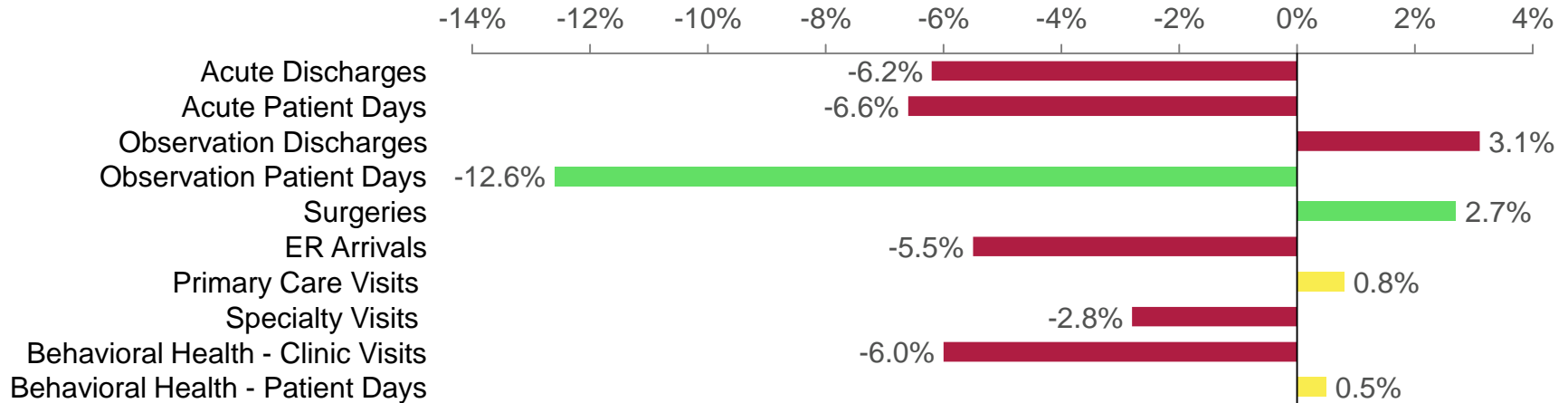
UNM Hospital, Sandoval Campus ER Arrivals per Calendar Day Through October 2024



UNM Hospital, Lomas Campus

YTD Stats Variance to Budget

Through October 2024

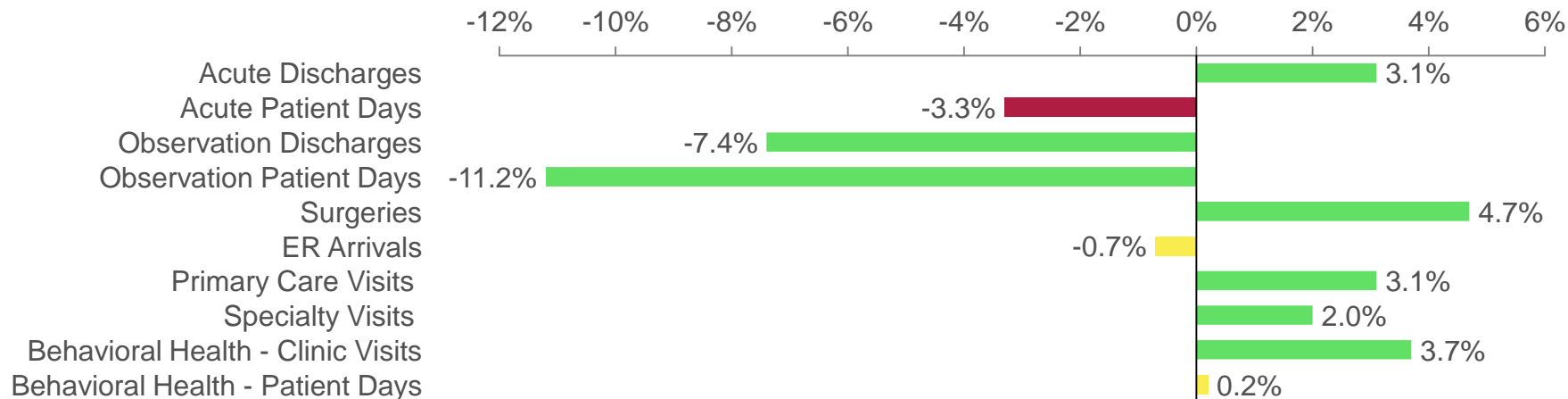


	MTD Actual	MTD Budget	MTD Variance	MTD % Variance	YTD Actual	YTD Budget	YTD Variance	YTD % Variance
Acute Discharges	2,056	2,207	(151)	-6.8%	8,214	8,757	(543)	-6.2%
Acute Patient Days	14,413	15,033	(620)	-4.1%	55,644	59,607	(3,963)	-6.6%
Observation Discharges	655	652	3	0.4%	2,692	2,610	82	3.1%
Observation Patient Days	815	976	(161)	-16.5%	3,377	3,864	(487)	-12.6%
Surgeries	1,974	1,921	53	2.7%	7,466	7,268	198	2.7%
ER Arrivals	6,352	6,830	(478)	-7.0%	25,882	27,393	(1,511)	-5.5%
Primary Care Visits	17,417	15,000	2,417	16.1%	57,208	56,737	471	0.8%
Specialty Visits	33,904	34,415	(511)	-1.5%	126,598	130,180	(3,582)	-2.8%
Behavioral Health - Clinic Visits	21,050	22,233	(1,183)	-5.3%	79,153	84,175	(5,022)	-6.0%
Behavioral Health - Patient Days	1,675	1,737	(62)	-3.6%	6,796	6,760	36	0.5%

UNM Hospital, Lomas Campus

YTD Stats Variance to Prior YTD

Through October 2024

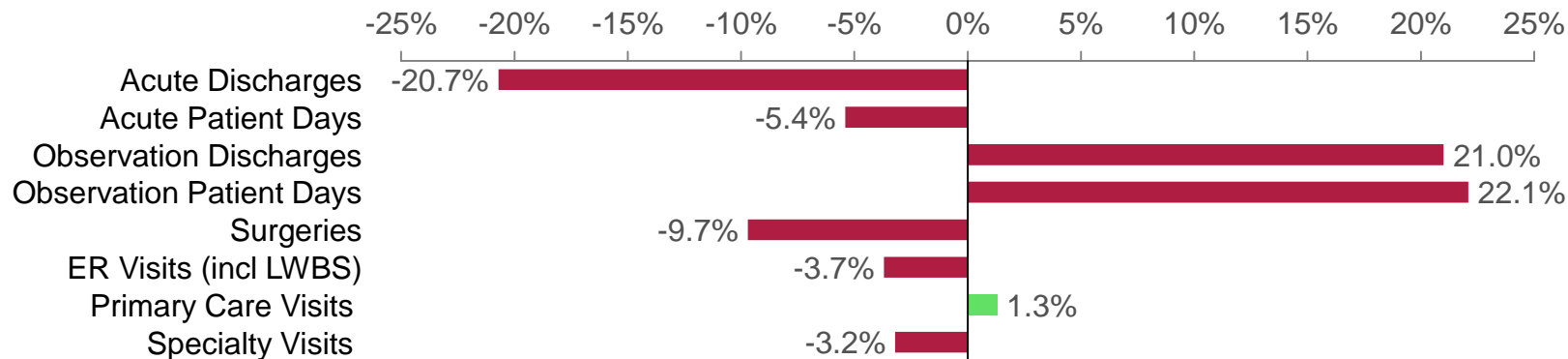


	MTD Actual	Prior MTD	MTD Variance	MTD % Variance	YTD Actual	Prior YTD	YTD Variance	YTD % Variance
Acute Discharges	2,056	2,026	30	1.5%	8,214	7,970	244	3.1%
Acute Patient Days	14,413	14,924	(511)	-3.4%	55,644	57,558	(1,914)	-3.3%
Observation Discharges	655	738	(83)	-11.2%	2,692	2,906	(214)	-7.4%
Observation Patient Days	815	1,072	(257)	-23.9%	3,377	3,801	(424)	-11.2%
Surgeries	1,974	1,783	191	10.7%	7,466	7,129	337	4.7%
ER Arrivals	6,352	6,720	(368)	-5.5%	25,882	26,058	(176)	-0.7%
Primary Care Visits	17,417	15,046	2,371	15.8%	57,208	55,472	1,736	3.1%
Specialty Visits	33,904	33,466	438	1.3%	126,598	124,121	2,477	2.0%
Behavioral Health - Clinic Visits	21,050	19,631	1,420	7.2%	79,153	76,328	2,825	3.7%
Behavioral Health - Patient Days	1,675	1,760	(85)	-4.8%	6,796	6,785	11	0.2%

UNM Hospital, Sandoval Campus

YTD Stats Variance to Budget

Through October 2024

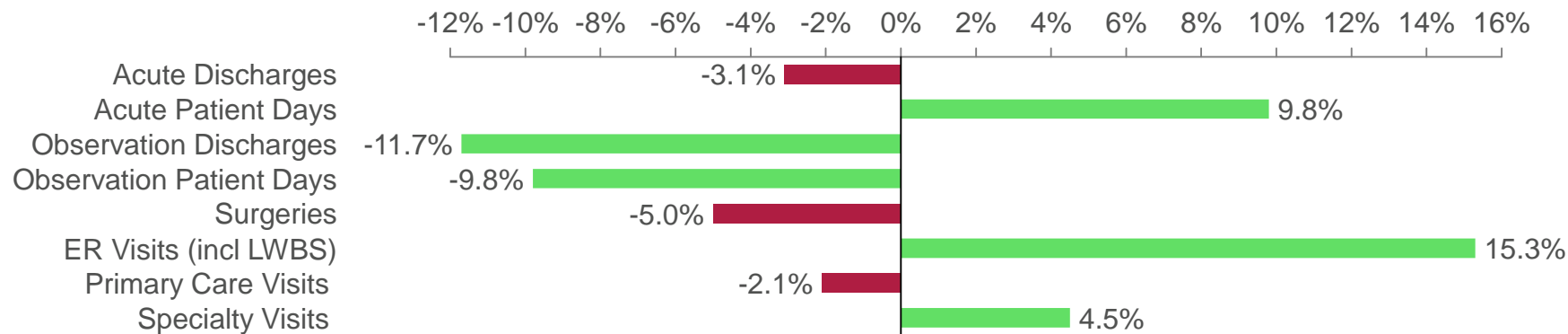


	MTD			MTD %	YTD			YTD %
	MTD Actual	MTD Budget	Variance	Variance	YTD Actual	YTD Budget	Variance	Variance
Acute Discharges	281	355	(74)	-20.7%	1,115	1,407	(292)	-20.7%
Acute Patient Days	1,390	1,518	(128)	-8.4%	5,698	6,022	(324)	-5.4%
Observation Discharges	217	158	59	37.3%	765	632	133	21.0%
Observation Patient Days	385	328	57	17.4%	1,588	1,300	288	22.1%
Surgeries	323	336	(13)	-3.9%	1,148	1,271	(123)	-9.7%
ER Visits (incl LWBS)	2,133	2,224	(91)	-4.1%	8,498	8,825	(327)	-3.7%
Primary Care Visits	1,443	1,234	209	16.9%	4,727	4,667	60	1.3%
Specialty Visits	4,031	4,436	(405)	-9.1%	16,242	16,779	(537)	-3.2%

UNM Hospital, Sandoval Campus

YTD Stats Variance to Prior YTD

Through October 2024

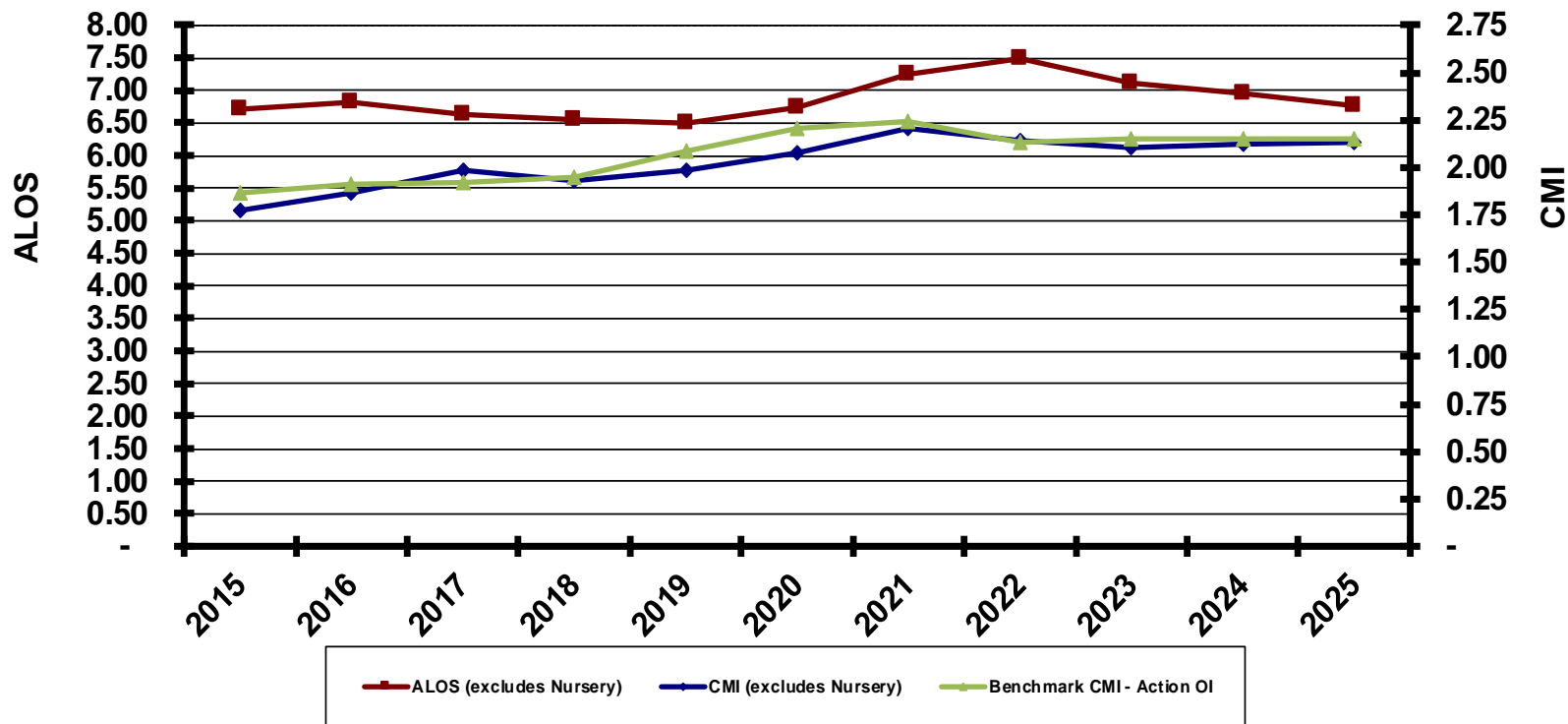


	MTD Actual	Prior MTD	MTD Variance	MTD % Variance	YTD Actual	Prior YTD	YTD Variance	YTD % Variance
Acute Discharges	281	284	(3)	-1.1%	1,115	1,151	(36)	-3.1%
Acute Patient Days	1,390	1,244	146	11.7%	5,698	5,189	509	9.8%
Observation Discharges	217	338	(121)	-35.8%	765	866	(101)	-11.7%
Observation Patient Days	385	682	(297)	-43.5%	1,588	1,760	(172)	-9.8%
Surgeries	323	317	6	1.9%	1,148	1,209	(61)	-5.0%
ER Visits (incl LWBS)	2,133	1,603	530	33.1%	8,498	7,372	1,126	15.3%
Primary Care Visits	1,443	1,266	177	14.0%	4,727	4,827	(100)	-2.1%
Specialty Visits	4,031	4,089	(58)	-1.4%	16,242	15,545	697	4.5%

UNM Hospital, Lomas Campus

CMI and ALOS

Through October 2024



UNM Hospital Financial Results Through October 2024

<i>In Thousands</i>	FY24 Avg	8/31/2024	9/30/2024	10/31/2024	YTD Actual	YTD Bud	Prior YTD	Actual to Budget	Actual to PYTD
Operating Revenues									
Total Core Patient Revenue	98,200	103,647	105,426	106,444	418,163	411,040	380,814	7,123	37,349
Total Non Core Patient Revenue	32,670	28,278	29,371	28,547	114,118	107,576	72,132	6,542	41,986
Total Contract Retail Pharmacy	2,938	1,263	1,153	1,088	4,788	9,384	9,405	(4,597)	(4,617)
Total Other Operating Revenue	3,295	5,016	4,847	4,401	17,898	14,683	10,515	3,215	7,383
Total Operating Revenues	137,103	138,205	140,797	140,479	554,967	542,683	472,867	12,284	82,100
Operating Expenses									
Total Employee Comp & Benefits	68,834	71,389	71,594	72,719	287,090	281,123	262,690	5,967	24,401
Total Medical Services	25,731	26,551	28,089	27,638	109,480	108,999	96,426	482	13,054
Total Medical Supplies	24,095	24,376	29,257	26,899	106,955	97,787	94,817	9,168	12,138
Total Depreciation	3,550	3,751	3,755	3,899	15,179	13,424	13,475	1,755	1,703
Total Equipment	5,480	5,475	5,178	6,098	22,042	22,581	20,186	(539)	1,856
Total Contract Retail Pharmacy Expenses	2,183	1,191	1,087	792	4,626	6,886	6,966	(2,261)	(2,341)
Total Purchased Services	7,955	9,131	8,423	8,628	33,814	31,046	30,471	2,768	3,343
Total Occupancy	2,439	2,154	2,002	2,111	8,705	9,501	9,510	(796)	(805)
Total Gross Receipts Tax	2,640	2,747	2,990	2,876	11,319	10,406	9,229	913	2,090
Total Other	3,231	3,440	3,461	3,562	13,439	12,934	12,131	505	1,309
Total Operating Expenses	146,139	150,205	155,837	155,221	612,648	594,686	555,901	17,962	56,748
Total OPERATING (LOSS) GAIN	(9,036)	(12,001)	(15,040)	(14,742)	(57,682)	(52,003)	(83,034)	(5,679)	25,352
Non Operating Revenue and Expense									
Total County Mill Levy	11,364	11,351	11,329	11,365	45,399	44,427	42,899	972	2,500
Total Appropriations	1,854	1,872	2,034	2,170	7,930	15,789	7,148	(7,859)	782
FEMA Funding	4,160	-	-	-	-	-	-	-	-
Total Nonoperating Rev/Exp (net)	288	(496)	(221)	(679)	(1,721)	(3,756)	554	2,035	(2,275)
Total Net Nonoperating Revenue	17,666	12,727	13,142	12,856	51,608	56,461	50,601	(4,853)	1,007
Total Net Assets for Operations	8,630	726	(1,898)	(1,886)	(6,074)	4,458	(32,432)	(10,531)	26,359
Op Exp less 340B	143,956	149,015	154,750	154,429	608,023	587,800	548,935	20,223	59,088

UNM Hospital

Executive Summary

Financials Through October 2024

UNM Hospitals	Action OI Benchmark	Oct-24	YTD	YTD Budget	% Budget YTD	Prior YTD	% Growth
Lomas Campus ALOS		7.01	6.77	6.81	0.48%	7.22	6.20%
Sandoval Campus ALOS		4.95	5.11	4.28	-19.36%	4.51	-13.35%
Lomas and Sandoval Campus ALOS		6.76	6.58	6.46	-1.82%	6.88	4.42%
Lomas Campus Case Mix Index		2.16	2.14	2.12	0.83%	2.12	0.82%
Sandoval Campus Case Mix Index		1.48	1.53	1.57	-2.36%	1.56	-2.28%
Lomas and Sandoval Campus Case Mix Index		2.08	2.07	2.06	0.47%	2.05	0.61%
CMI Adjusted Patient Days*	67,341	78,507	297,264	300,976	-1.23%	292,930	1.48%
Net Core Patient Revenues (\$ in thousands)		\$ 106,444	\$ 418,163	\$ 411,040	1.73%	\$ 380,814	9.81%
Total Operating Expenses** (\$ in thousands)		\$ 154,429	\$ 608,023	\$ 587,800	-3.44%	\$ 548,935	-10.76%
Net Operating Income (\$ in thousands)		\$ (14,742)	\$ (57,682)	\$ (52,003)	-10.92%	\$ (83,034)	30.53%
Net Income (\$ in thousands)		\$ (1,886)	\$ (6,074)	\$ 4,458		\$ (32,432)	
Net Core Revenue/CMI Adj Patient Day		\$ 1,356	\$ 1,407	\$ 1,366	3.00%	\$ 1,300	8.21%
Cost**/CMI Adj Patient Day	\$ 2,096	\$ 1,967	\$ 2,045	\$ 1,953	-4.73%	\$ 1,874	-9.15%
FTEs		7,908	7,901	8,514	7.20%	7,641	-3.41%

* CMI Adjusted Patient Days (Adjusted Patient Days X CMI) is to account for the outpatient activities in the hospital and the relative acuity of the patients. CMI is calculated using Lomas and Sandoval Campus. CMI is a relative value assigned to a diagnosis-related group. Adjusted patient days (Patient Days X (Gross Patient Revenue/Gross Inpatient Revenue)) is to account for outpatient and other non-inpatient activities in the Hospital. Action OI benchmark is a quarterly report and for April - June 2024 the 50th percentile is 202,023. The metric above divided by three months for comparative purposes.

** Operating expenses exclude Contract Retail Pharmacy Expense

Items for Approval

REVISED First Amended and Restated SRMC Advisory Board Bylaws - 10.23.2024 SIGNED (1)

**UNM SANDOVAL REGIONAL MEDICAL CENTER,
A CAMPUS OF THE UNIVERSITY OF NEW MEXICO HOSPITAL
FIRST AMENDED AND RESTATED BYLAWS OF THE BOARD OF ADVISORS**

PREAMBLE

UNM Sandoval Regional Medical Center, Inc. (“SRMC, Inc.”) was formed in 2009 as a New Mexico non-profit and University Research Park and Economic Development Act (“URPEDA”) corporation. SRMC, Inc. was formed to own and operate 72-bed licensed acute care hospital, which opened in 2012, known as UNM Sandoval Regional Medical Center (the “SRMC Hospital”). The Regents of the University of New Mexico (“University” or “Regents”) is the sole member of SRMC, Inc. Consistent with applicable New Mexico law, including the URPEDA, SRMC, Inc. had its own Board of Directors comprised of eleven (11) members, operated the SRMC Hospital under its own acute care hospital operator’s license, Medicare and Medicaid provider numbers, Trauma III certification, medical staff, and human resource structure. By virtue of its corporate structure, the SRMC Hospital was a separate clinical entity of the UNM Health System where areas such as information technology, revenue cycle, payer contracting, supply chain and other support areas were integrated across the health system.

In the spring of 2023, the SRMC, Inc. Board of Directors and the University determined that it was in the best interest of the SRMC Hospital and the University of New Mexico Hospital (“UNMH”) to enter into an Asset Purchase Agreement, under which UNMH would purchase all of the assets of SRMC, Inc. related to SRMC Hospital business in exchange for UNMH’s agreement to assume all of the liabilities of SRMC, Inc. Under the terms of the Asset Purchase Agreement, the SRMC Hospital would become a provider-based campus of UNMH, under UNMH’s acute care hospital operator’s license and Medicare and Medicaid provider numbers, with a single medical staff, clinical integration, financial integration, administrative/human resources structure.

UNMH determined that it is in the best interest of the SRMC Hospital, as a campus of UNMH, to convert effective at the time of the effectiveness of the transactions contemplated in the Asset Purchase Agreement the current membership of the SRMC, Inc. Board of Directors into a SRMC Board of Advisors (“SRMC BOA”) reporting to, and advising the UNMH Board of Trustees (“UNMH BOT”) as described more fully hereinbelow.

Regents’ Policy Manual Policy 3.4 provides for the delegation of certain powers and authority by the Regents to the UNMH BOT. The powers and authorities delegated to the UNMH BOT include, among other powers, (i) coordination with and oversight of any advisory/advocacy boards of the UNMH for other than research and education purposes, (ii) establishment of reporting mechanisms between those advisory/advocacy boards and the UNMH BOT, and (iii) review of the bylaws of those advisory/advocacy boards, recommendation for approvals, and submission of the bylaws of those advisory/advocacy boards to the Board Regents for review and approval in accordance with the Board of Regents' policy.

The SRMC Hospital Board of Advisors, duly appointed by the UNM Regents, hereby adopts these Bylaws of, and Charter for, the SRMC Board of Advisors, consistent with applicable Regents' policies, subject to approval by the UNMH BOT and the Board of Regents, and effective on the date of approval of these Bylaws by the Board of Regents.

ARTICLE ONE

NAME

The name of this body is the SRMC Hospital Board of Advisors (“SRMC BOA”).

ARTICLE TWO

PURPOSE AND AUTHORITY

Section 1. Authority. The SRMC BOA is authorized to govern its internal operating procedure in accordance with these Bylaws. The SRMC BOA will advise the UNMH BOT and UNMH management relative to the strategy and operations of the SRMC Hospital consistent with:

- a. Applicable state and federal laws and regulations;
- b. Applicable standards of TJC, CMS Conditions of Participation, the Liaison Committee for Medical Education (LCME) of the American Medical Association (AMA) and the American Association of Medical Colleges (AAMC);
- c. The Regents' delegation, as set forth in Exhibit A to the UNMH BOT Bylaws, as such delegation may be amended and/or restated from time to time;
- d. Applicable policies and other determinations of the UNMH BOT and the Regents, as they may be amended and supplemented from time to time;
- e. The UNMH Medical Staff Bylaws, Rules and Regulations; and
- f. Applicable policies of the HSC.

Section 2. Purpose. The purposes of the SRMC Hospital Board of Advisors are to:

- a. Articulate the uniqueness and value of the SRMC Hospital to UNMH BOT, the HSC, the University, the community and the state.
- b. Advise the UNMH leadership and the SRMC Hospital administrative staff regarding such priorities as strategic planning, financial management, service delivery, and quality of care, related to the SRMC Hospital as articulated in the SRMC Hospital, UNMH and HSC mission statements, to ensure that the philosophy of care espoused by the SRMC Hospital and the UNMH is achieved.
- c. Advocate in the best interests of patients and families served by the SRMC Hospital. Round (physically meet face-to-face) with patients, staff and provider stakeholders to ensure maintenance of optimal patient, staff and provider experience/engagement and safe, high-quality clinical delivery and working environments.
- d. Serve as a community liaison by hearing and sharing the community voice and also bringing the SRMC Hospital perspective to the community.
- d. Focus on the Academic and Research missions of the HSC to ensure learners have academic and research opportunities at the SRMC Hospital.

Section 3. Conflict of Interest. No member of the SRMC BOA will use their position on the SRMC BOA for the purpose of obtaining undue advantage or personal advantage for the SRMC BOA member or for any person or organization in or with which the SRMC BOA member is interested or associated. SRMC BOA members will exercise their best judgment for and on behalf of SRMC and UNMH, to the exclusion of any personal interest.

Section 4. Reports to UNMH BOT. The President will make reports to the UNMH BOT at least annually regarding matters of concern to the SRMC BOA within its scope of responsibility. In addition, the SRMC BOA will provide minutes of its meetings and any sub-committee meeting minutes to the UNMH BOT or applicable UNMH sub- committee. President will coordinate with the UNMH Sandoval County BOT member on a regular cadence or attend SRMC BOA meetings to stay up to date on current matters.

ARTICLE THREE

MEMBERSHIP, APPOINTMENTS and TERMS

Section 1. Appointment. The SRMC BOA is composed of up to eleven (11) members, at least six (6) of whom are Positional representatives:

1. The CEO of the UNM Health System
2. The Dean of the School of Medicine or an individual nominated by the Dean
3. The Senior Vice-President for Clinical Affairs of the UNM Health Sciences Center
4. The Chair of the SRMC Medical Staff Operations Council
5. A UNM Hospital Board of Trustee Nominee
6. A Sandoval County resident appointed by Sandoval County Commission
7. The remaining five (5) SRMC BOA members would be Sandoval County residents and/or business owners in Sandoval County but not employed by the University.

All members of the SRMC BOA are appointed, and may be removed, by the Regents with cause or as provided in Section 8 of this Article.

Section 2. The UNM Hospital Board of Trustee Nominee. The UNMH BOT will

nominate one individual to serve as a member to the SRMC Board of Advisors. The Regents will consider such nominee and if acceptable, the Regents will appoint such individuals to serve as a SRMC BOA member. In the event that the SRMC BOA finds a nominee unacceptable, or the position becomes vacant, the UNMH BOT shall nominate another individual for the Regent's consideration.

Section 3. Sandoval County Nominee. The Sandoval County Commission will nominate one individual to serve on the SRMC BOA. The Regents will consider such nominee and if acceptable, the Regents will appoint such individuals to serve as a SRMC BOA member. In the event that the SRMC BOA finds a nominee unacceptable, or the position becomes vacant, the Sandoval County Commission shall nominate another individual for the Regent's consideration.

The member serving in this role is to be considered as a nominee to the UNMH BOT for its Sandoval County seat, and will be the successor to such UNMH BOT seat when it becomes vacant at the end of said term. If the UNMH BOT Sandoval County seat becomes vacant prior to completion of the term or a vacancy ensues as described in Article 3, Section 5, a current SRMC BOA non-positional member, as defined in Article 3, Section 1, paragraph 7, the Sandoval County Commission will advance a current SRMC BOA non-positional member for consideration to the SRMC BOA to fill the vacancy. The SRMC BOA will advance that nominee to the UNMH BOT for nomination and final approval of the Regents.

Section 4. Terms. SRMC BOA members will be appointed for staggered terms of three years, and will be appointed in such a manner that the terms expire on December 30 of each year. SRMC BOA members have the option to be reappointed with the approval of the Regents, every three years with no term limits. Each member of the SRMC BOA will serve until his or her successor is duly appointed and qualified.

Section 5. Vacancies. A vacancy shall occur upon the death or incapacity of a SRMC BOA member, or their resignation or removal. Each member shall continue as a member only for so long as such individual occupies the position qualifying them for said appointment or until

their earlier death or resignation.

Vacancies on the SRMC BOA will be filled upon nomination from the SRMC BOA to the UNMH BOT, and approval of the Regents. A person appointed to fill a vacancy on the SRMC BOA will serve for the remainder of the term of the SRMC BOA member whose position has become vacant and until his or her successor is duly appointed and qualified.

Section 6. Ex-Officio Members. The SRMC's President, Chief Operating Officer, Chief Medical Officer, Chief Nursing Officer, Chief Human Resources Officer, and Chief Financial Officer will serve as ex-officio members of the SRMC BOA, Sandoval County BOT member without vote.

Section 7. Meetings. The SRMC BOA will meet at least six times per year at the time and place established by the SRMC BOA for regular meetings. Special meetings may be called by the Chairperson of the SRMC BOA or at the request of a majority of the SRMC BOA members then in office, upon written notice of the time, date, place and purpose of the meeting, delivered to the SRMC BOA members at least three business days in advance of the meeting.

Section 8. Attendance and Removal. SRMC BOA members are expected to attend regularly all meetings of the SRMC BOA and of their respective assigned committees. If SRMC BOA member has three consecutive unexcused absences, the SRMC BOA will recommend in writing the removal of that SRMC BOA member to the Regents, and will so notify the SRMC BOA member.

Section 9. Quorum and Voting. A majority of the members of the SRMC BOA then in office will constitute a quorum at SRMC BOA meetings. A quorum once attained continues until adjournment despite voluntary withdrawal of enough SRMC BOA members to leave less than a quorum. The SRMC BOA members may act only as a SRMC BOA with each member having one vote. The act of a majority of the SRMC BOA members present at a meeting at which a quorum is present will be the act of the SRMC BOA.

Section 10. Orientation. All new SRMC BOA members will receive an initial orientation to SRMC and UNMH, and will be provided additional educational programs on the operation of

SRMC by its President and other SRMC leaders or staff, as indicated.

Section 11. Performance. The SRMC BOA will periodically (and at least annually) evaluate its performance and provide a report on its evaluation to the UNMH BOT, who will, in turn, report the same to the Regents.

ARTICLE FOUR

OFFICERS

Section 1. Number, Tenure, Qualification, Election. The Officers of the SRMC BOA will be a Chairperson, a Vice Chairperson, and a Secretary, who will be elected annually by the BOA at the regular meeting in January of each year, to begin their term of office upon election and to serve until their successors are elected and qualified. Vacancies will be filled by the SRMC BOA. Officers may serve no more than three (3) terms in succession.

The Vice Chair will advance to the Chair position after the Chair has completed their term. The Secretary will advance to the Vice-Chair. The Past Chair will move to Immediate Past Chair and has the option to remain on the SRMC BOA.

Section 2. Chairperson. The Chairperson will preside at all meetings of the SRMC BOA. With the approval of the SRMC BOA by a majority vote of a quorum of those members present at a meeting, the Chairperson will have the power to appoint committees and committee chairpersons of the SRMC BOA as necessary and appropriate. The Chairperson will represent the SRMC BOA in its relations with officials of SRMC and the HSC, the UNMH BOT, and with governmental and civic organizations and agencies.

Section 3. Vice Chairperson. The Vice Chairperson will serve in the absence of the Chairperson and perform other duties as assigned by the Chairperson.

Section 4. Secretary. The Secretary will supervise the recording of minutes and perform other duties as assigned by the Chairperson.

ARTICLE FIVE

COMMITTEES

Section 1. Ad Hoc Committees. With the approval of the SRMC BOA by a majority

vote of a quorum of those members present at a meeting, the Chairperson will have the power to appoint members and chairpersons of ad hoc committees of the SRMC BOA as necessary and appropriate, at any time for special time limited purposes, including, but not limited to, committees to evaluate the performance of the SRMC BOA and to evaluate and resolve conflict of interest issues.

ARTICLE SIX

VIDEO AND TELEPHONIC PARTICIPATION AT MEETINGS

Members of the SRMC BOA or any committee designated by the SRMC BOA may participate in a meeting of the SRMC BOA or committee by means of video or a conference phone or similar communications equipment by means of which all persons

participating in the meeting can hear each other at the same time, and participation by such means will constitute presence in person at the meeting.

ARTICLE SEVEN

ADOPTION; AMENDMENT

Section 1. Adoption. These Bylaws will become effective upon approval of a majority of the members then in office of the SRMC BOA, the UNMH BOT, and the Regents.

Section 2. Amendments. These Bylaws may be altered, amended, or repealed or new Bylaws may be adopted by an affirmative vote of a majority of the members of the SRMC BOA then in office, provided that notice of such alteration, amendment or repeal is included in the notice of such meeting. Any proposed repeal, amendment or alteration will not become effective until approval by the UNMH BOT and the Regents.

Section 3. Review. These Bylaws will be reviewed by the SRMC BOA at least three years from the date of enactment or revision.

OFFICERS' CERTIFICATE

The undersigned Officers of the SRMC BOA certify that these Bylaws of the SRMC BOA were adopted by the affirmative vote of a majority of the SRMC BOA at a meeting held on October 24, 2024, at which a quorum was present, and were approved by affirmative vote of a majority of the UNMH BOT at a meeting held on _____, 2024, at which a quorum was present, and by affirmative vote of a majority of the Regents at a meeting held on _____, 2024, at which a quorum was present.

By: Michael Richards
Michael Richards (Oct 28, 2024 10:17 MDT)

Michael Richards
INTERIM CHAIRPERSON

APPENDIX A

SRMC BOA TERMS

	Director	P/NP	Term	Eligibility	Notes
1	Michael Richards, MD	P	01/2024-12/2025	Interim Health System CEO	Interim Chair
2	Michael Richards, MD	P	01/2024-12/2025	Senior Vice President for Clinical Affairs	Co-Chair
3	Patricia Finn	P	01/2024-12/2025	SOM Dean or Nominee	
4	Erik Lujan	P	01/2024-12/2026	UNMH Board of Trustees Nominee	
5	Vacant	P	01/2024-12/2026	Sandoval Co. Commission Nominee	Position Advances as nominee to UNMH BOT
6	Pending	P	01/2024-12/2026	SRMC Medical Staff Operations Committee	
7	Joanna Boothe	NP	01/2024-12/2027	Business Owner in Sandoval County	
8	Charlotte Garcia	NP	01/2024-12/2027	Resident and Business Owner in Sandoval County	
9	Vacant	NP	01/2024-12/2027	Resident of Sandoval County	
10	Hon. Louis P. McDonald	NP	01/2024-12/2027	Resident of Sandoval County	
11	Donnie Leonard	NP	01/2024-12/2027	Resident of Sandoval County	
	Kim Hedrick			Ex Officio	

**Positional ("P") and Non-Positional ("NP")*

VIII. b. Sara Assaf_CV SRMC BoA

Assaf, Sara
Albuquerque, NM, 87109
C: 314-445-4267
Email: SAassaf@salud.unm.edu
Assaf.sarah20@gmail.com

Medical Education and Training

Assistant Professor in Pulmonary and Critical Care Medicine

University of New Mexico, Albuquerque, NM

8/2020- Current

Fellowship

Baylor College of Medicine, Houston, Tx

Pulmonary and Critical Care Fellowship

7/2017-6/2020

(Board certified in pulmonary and critical care)

Residency

Saint Louis University, St louis, MO

Internal Medicine Residency

7/2014-6/2017

(Board certified in internal medicine)

Post-doctoral training

American University of Beirut, Beirut, Lebanon

Post-doctoral research fellow

7/2013-6/2014

Medical School

American University of Beirut, Beirut, Lebanon

Doctor of Medicine

7/2008-6/2012

(AOA member)

Undergraduate Training

American University of Beirut

Bachelor of Science in Biology

6/2005-6/2008

Administrative positions/committees

Vice chief of staff, Sandoval Regional Medical Center, The University of New Mexico Jan 2022-Dec 2023

Credentialing committee chair Jan 2022-Dec 2023

SRMC pharmaceutical and therapeutics committee chair- 2023 to present

SRMC peer review committee- member

UNM medical executive committee- member at large

Membership, awards and Honorary/Professional Societies

ATS- All (American thoracic society- Allergy inflammation and immunology assembly): web committee co-chair 2023, chair May 2024- current

Respiratory medicine associate editor August 2024- current

ABIM pulmonary writing task force (2022-2024)

Social media director- ATS-All assembly: allergy, immunology and inflammation 2021-current

Member of web committee of ATS-All 2021-current

Member of planning committee of ATS-All 2021-2023

Member of the executive committee of ATS-All 2021-current

Apprentice in the program committee of the Allergy, Immunology and Inflammation assembly of ATS (2020-2021)

Outstanding third year fellow award at Baylor College of Medicine (2019-2020)

Former member of the wellness committee for the pulmonary critical care fellowship at Baylor

Alpha Omega Alpha - Induced member in 2012

BS in biology with high distinction

Dean's honor list during all four medical school years

Graduated medical school with distinction

Gave the commencement speech to the 2015 incoming medicine class at the American University of Beirut

Member in ATS and CHEST

Certification/Licensure

ACLS and BLS certified

New Mexico medical license

Certificate of leading healthcare improvement – course completed at Baylor College of Medicine

Certificate of quality improvement – course completed at Baylor College of Medicine

Certificate of clinical investigation – course completed at Baylor College of Medicine

Research/grants/trials

NIH subgrant 1U23MD016258-01 RADx-UP Central Data Coordination Center Rapid Research Pilot Project **\$302991** (total) titled Facilitators and barriers for COVID-19 testing uptake and its impact on vaccine uptake in a rural diverse essential workplace (**Assaf-PI**). Closed June 2023

Clinical Trials

-A Randomized, Double-Blind, Double Dummy, Parallel Group, Multicenter 24 to 52 Week Variable Length Study to Assess the Efficacy and Safety of Budesonide, Glycopyrronium, and Formoterol Fumarate Metered Dose Inhaler (MDI) Relative to Budesonide and Formoterol Fumarate MDI and Symbicort® Pressurized MDI in Adult and Adolescent Participants with Inadequately Controlled Asthma (KALOS)

Raissy HH (PI), **Assaf S**

Sponsor: AstraZeneca

April 2022- closed

-A 52-week, randomized, double-blind, double-dummy, parallel group, multi-centre, non-inferiority study assessing exacerbation rate, additional measures of asthma control and safety in adult and adolescent severe asthmatic participants with an eosinophilic phenotype treated with GSK3511294 compared with mepolizumab or benralizumab (NIMBLE)

Assaf S (PI), Raissy HH

Sponsor: GSK

April 2022- present

-A Phase III, Multicentre, Randomised, Double-blind, Chronic-dosing, Parallel-group, Placebocontrolled Study to Evaluate the Efficacy and Safety of Two Dose Regimens of Tozorakimab in Participants with Symptomatic Chronic Obstructive Pulmonary Disease (COPD) with a History of COPD Exacerbations (OBERON/ TITANIA)

Assaf S (PI)

Sponsor: AstraZeneca

Jan 2024-present

Publications

Assaf S, Stenberg H, Jesenak M, Tarasevych SP, Hanania NA, Diamant Z. Asthma in the era of COVID-19. *Respir Med*. 2023 Aug 10;218:107373. doi: 10.1016/j.rmed.2023.107373. Epub ahead of print. PMID: 37567514

Diamant Z, Jesenak M, Hanania NA, Heaney LG, Djukanovic R, Ryan D, Quirce S, Backer V, Gaga M, Pavord I, Antolín-Amérigo D, **Assaf S**, Bakakos P, Bobcakova A, Busse W, Kappen J, Loukides S, van Maaren M, Panzner P, Pite H, Spanevello A, Stenberg H, Striz I, Thio B, Vasakova MK, Conti D, Fokkens W, Lau S, Scadding GK, Van Staeyen E, Hellings PW, Bjermer L. EUFOREA pocket guide on the diagnosis and management of asthma: An educational and practical tool for general practitioners, non-respiratory physicians, paramedics and patients. *Respir Med*. 2023 Jul 28;218:107361. doi: 10.1016/j.rmed.2023.107361. Epub ahead of print. PMID: 37517623.

Nasrullah A, Sharma A, Hamza A, Ramanujam D, Shah S, Virk S, Shah A, Javed A, Garg I, Saa L, Verma A, Faturous A, **Assaf S**, DiSilvio B, Sheikh AB. Gender differences in pulmonology and critical care authorship and editorial boards. *Curr Med Res Opin*. 2023 Mar;39(3):375-381. doi: 10.1080/03007995.2023.2174329. Epub 2023 Feb 3. PMID: 36708311

Assaf S, Tarasevych S, Diamant Z, Hanania NA. Asthma and severe acute respiratory syndrome coronavirus 2019: Current Evidence and Knowledge Gaps. *Curr Opin Pulm Med*. 2021 Jan;27(1):45-53. PMID:33065601

Assaf S, Hanania NA. Biological treatments for severe asthma. *Curr Opin Clin Immunol*. 2019. 19(4):379-386. PMID 31169594

Assaf S, Hanania NA. Eosinophilic vs Neutrophilic Asthma. *Curr Pulmonol Rep*. 2020. 9: 28-35

Assaf S, Hanania NA. Novel therapeutic targets and drug development for the precision treatment of COPD, Expert Review of Precision Medicine and Drug Development. 2019. DOI: 10.1080/23808993.2019.1614438

Assaf S, Patel P, Stoeckel D. A histologically proven case of lymphocytic interstitial pneumonia in a HIV patient with an undetectable viral load. *Respir Med Case Rep*. 2017;20:168-170

Assaf S, Patel P, Stoeckel D. Disseminated endobronchial nocardiosis masquerading as a bronchogenic tumor. Conference paper in chest 152(4):a704

Kanchustambham V, Saladi S, Patolia S, **Assaf S**, Stoeckel D. A rare case of a benign primary pleomorphic adenoma of the lung. Cureus. 2017 Mar2;9(3):e1069

Kanchustambham V, Saladi S, **Assaf S**, patolia S. Antisynthetase syndrome (ASS) presenting as acute respiratory distress syndrome (ARDS) in a patient without myositis features. BMJ Case Rep. 2016 Dec 9:2016

Kanafani Z, Fadlallah S, **Assaf S**, Anouti K, Kissoyan K, Sfeir J, Nawar T, Yasmin M, Matar G. Sites of colonization in hospitalized patients with infections caused by extended spectrum beta lactamase organisms: a prospective cohort study. Antimicrob Resist Infect Control. 2017;6:46

Kanafani Z, Fadlallah S, **Assaf S**, Anouti K, Kissoyan K, Sfeir J, Nawar T, Yasmin M, Matar G. Sites of colonization in hospitalized patients with infections caused by extended spectrum beta lactamase producing Escherichia coli and Klebsiella pneumonia. Open forum infectious diseases, 2016

Posters

Barrows C, Williams J, **Assaf S**. Cavitary and military lung disease without compromise: a case of cyclical fevers and cough. CHEST 2023

Verma T, Barrows C, Souchon Sanchez P, **Assaf S**. Race against the clock: acute severe abdominal pain with disastrous complications. CHEST 2023

Verma T, Zamora E, **Assaf S**. Help! I can't breathe! An underrecognized source of acute respiratory failure in adults. CHEST 2023

Barrows C, **Assaf S**, Rollistin A. From transdermal patches to hypoxia: a rare complication of lidocaine. ATS 2023

Barrows C, **Assaf S**. Multiple pulmonary nodules: is it cancer? ATS 2023

Saa L, **Assaf S**. Pulmonary meningothelioma. ATS 2022

Assaf S, Siddiqui M. Cat exposure: An usual case of septic shock in a patient with Down's syndrome. SCCM 2019

Cheema A, **Assaf S**, Guy E. Tb or not Tb but NTM, mycobacterial double whammy. ATS 2019

Tai M, **Assaf S**, Morgan C. When minor defects contribute to major problems, anomalous pulmonary vein in an adult patient with decompensated heart failure. case puzzler presented at CHEST 2019

Bhatia R, **Assaf S**, Omranian A. A vasopressor refractory complex shock caused by superior vena cava syndrome. Hospital medicine meeting 2019

Assaf S, Patel P, Stoeckel D. A histologically proven case of lymphocytic interstitial pneumonia in a HIV patient with an undetectable viral load. CHEST

Assaf S, Patel P, Stoeckel D. Disseminated endobronchial nocardiosis masquerading as a bronchogenic tumor. CHEST

Assaf S, Kanchustambham V, Stoeckel D, Wilgus D. A rare case of a benign primary pleomorphic adenoma of the lung. ATS 2017

Assaf S, Patel P, Patolia S, Wilson H, Ruppel G, Nayak R. The impact of obesity on maximal voluntary ventilation: a look through 13 years of spirometric data. ATS 2017

Kanafani Z, Kmeid J, Nawar T, **Assaf S**, Kanj S. Retrospective cohort study of infections caused by carbapenem resistant Enterobacteriaceae at a tertiary care center in Lebanon. Presented at ESCMID 2015, Copenhagen, DNK

Kanafani ZA, **Assaf S**, Kanj SS, Matar G. (2016). Sites of colonization in hospitalized patients with infections caused by extended spectrum beta lactamase producing E coli and Klebsiella pneumonia. IDSA

Oral presentations/Teaching experience

Overview of facilitators and barriers of COVID-19 test and vaccine uptake: A study in a rural diverse mining essential workplace. Grand round presented at the division of occupational and environmental medicine grand rounds, Icahn school of medicine at Mount Sinai. June 2023

The miners' pandemic project: Facilitators and barriers for COVID-19 testing uptake and its impact on vaccine uptake in a rural diverse essential workplace. Presented at the MinersWellnessEcho. June 2022

ATS webinar: Biologics for asthma: what lies ahead. Moderator. February 2023

Breathe Easy Podcast, ATS. Navigating ATS 2022 meeting, May 2022

Breathe Easy Podcast, ATS. Navigating social media. Dec 2021

The pharmacological management of asthma in 2021, where do we stand, CHEST, 2021

Education research and quality original investigation session: Advances in patients centered and compassionate care. Presented "Moving pulmonary rehabilitation into home: A veterans health administration initiative to develop a home-based rehabilitation program. CHEST 2020

Biologics in Asthma, Grand round, University of New Mexico, Internal Medicine department, 2/4/2021

Completed a leading healthcare improvement course at the Baylor College of Medicine- 2020

Completed a clinical investigation course at the Baylor College of Medicine- 2019

Completed an intermediate level quality improvement course at the Baylor College of Medicine

Patient safety course (BCM, medical students), facilitated medical students' workshops

Noon conference for Baylor internal medicine residents, Sepsis

Right care Finding way to the new little blue pill - A teachable moment rounds; St Louis University, MO.

Completed Courses

R01 grant organization and writing course. UNM. Spring 2023

Virtual grant writing workshop – Mountain West CTR-IN program, April 2022

Quality improvement jumpstart academy for fellows – Baylor College of Medicine

Quality improvement intermediate course - Baylor College of Medicine

Fundamentals of clinical investigation - Baylor College of Medicine

Leading healthcare improvement training - Baylor College of Medicine

Hobbies and Interests

Pure Barre

Traveling

Hiking

Tennis

Language Fluency

English, French and Arabic

Social Media Platforms

@ATS-All

VIII. c. 1131 University Blvd NE - Roof Replacement



CAPITAL PROJECT APPROVAL

PROJECT NAME: 1131 UNIVERSITY BLVD NE - ROOF REPLACEMENT

DATE: November 2024

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for **roof repair at 1131 University Blvd NE suite a-b**. For the project described below, UNM Hospital requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

UNM Hospital is requesting funding for the design and construction for roofing repairs and replacement at the building located at 1131 University Blvd NE. The scope of work will include a comprehensive inspection and subsequent repair to accept a new standing seam metal roof atop of the existing metal roof. Grease traps around rooftop equipment will be installed to prevent grease-related deterioration of roof, extending the lifespan.

RATIONALE:

The existing roof is beyond its life expectancy with inability to accept successful patches or repairs to prevent water intrusion. This project will enable our tenant, Satellite Coffee, and UNM Hospital departments to continue using the building without experiencing further water damage from storm events.

PURCHASING PROCESS:

Construction Services - Existing Vizient Agreement.

FUNDING:

Total project budget not to exceed \$1,100,000 from the UNM Hospital Capital Renovation Fund.

VIII. d. Children's Psychiatric Center (CPC) Fire Alarm Replacement



CAPITAL PROJECT APPROVAL

PROJECT NAME: CHILDREN'S PSYCHIATRIC CENTER (CPC) FIRE ALARM REPLACEMENT

DATE: November 2024

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for the **Children's Psychiatric Center (CPC) Fire Alarm Replacement**. For the project described below, UNM Hospital requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

Design and construction to replace select building fire alarm systems at CPC located at 1001 Yale Blvd. NE. Replacement of the fire alarm system will occur in the Administration, Cafeteria, Cimarron, Education, and Maintenance shops. The fire alarms in the existing inpatient cottages (3) will be maintained with the existing system as they will be demolished in 2026 following completion of the new CPC facility that is currently under construction. The design is inclusive of all devices per current code requirements followed by our authorities having jurisdiction for a fully functional and operational Fire Alarm system.

RATIONALE:

The current fire alarm is beyond useful service life and was installed in 2013, and areas proposed to be replaced consistently are reporting as a trouble on the existing panels. The proposed system is the same specification as what will be installed at the new CPC facility, which will be the main fire alarm panel location for all facilities on that campus following construction completion.

PURCHASING PROCESS:

Construction Services – Existing UNMH Fire Alarm Contract

FUNDING:

Total project budget not to exceed \$500,000 from the UNM Hospital Capital Renovation Fund.

VIII. e. UH-Main Computer Room Air Conditioning (CRAC) Unit Replacement



CAPITAL PROJECT APPROVAL

PROJECT NAME: UH MAIN - COMPUTER ROOM AIR CONDITIONING (CRAC) UNIT REPLACEMENT

DATE: November 2024

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for **UH Main - Computer Room Air Conditioning (CRAC) Unit Replacement**. For the project described below, UNM Hospital requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

The scope of work includes replacement of the current Computer Room Air Conditioning (CRAC) Unit which includes temporary cooling to support the server room during the replacement. Once the temporary cooling units are set up and functioning, the current CRAC unit will be disconnected with removal of associated components on the roof removed. Following removal of the previous unit a new modern CRAC unit will be installed.

RATIONALE:

The current CRAC unit is 25+ years old and nearing its end of functional life as these units have a typical life expectancy of 25-30 years. This is an essential server room for the operation of UNMH patient care systems. If this unit were to fail, UNMH would not have adequate cooling to continue keeping all of the server equipment properly cooled and functioning properly. This could lead to equipment failure and information technology system downtime. The replacement will promote reliability of the system and ensure systems are maintained promoting successful hospital operation.

PURCHASING PROCESS:

Construction Services – GSA Statewide Price Agreement

FUNDING:

Total project budget not to exceed \$380,000 from the UNM Hospital Capital Renovation Fund.

VIII. f. UH-Main Exterior Paint



CAPITAL PROJECT APPROVAL

PROJECT NAME: UH-MAIN EXTERIOR PAINT

DATE: November 2024

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for **UH-Main Exterior Paint**. For the project described below, UNM Hospital requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

UNMH is requesting funding to painting select areas of the existing University of New Mexico Main Hospital (UH-Main). The new exterior paint shall match the Ambulatory Care Center (ACC) and Children's Hospital Pavilion color scheme with a palette of 3 colors.

RATIONALE:

It has been 20 years since the UH-Main building has been repainted. Several areas are degrading and are beginning to show signs of wear. Most exterior paints have an expected life cycle of 20 years and can begin to show a worn dirty appearance based on exposure to the elements, graffiti, and pollution. A new coat of paint for UH-Main can reduce the maintenance costs by creating a protective seal around the structure and provide a cohesive campus appearance.

PURCHASING PROCESS:

Construction Services – UNMH On-Call Best Value Quote

FUNDING:

Total project budget not to exceed \$385,000 from the UNM Hospital Capital Renovation Fund.

VIII. g. UH Main Radiology Remodel - OR Backfill Enabling Project



CAPITAL PROJECT APPROVAL

PROJECT NAME: UH-MAIN –RADIOLOGY REMODEL – OR BACKFILL ENABLING PROJECT

DATE: November 2024

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for the **UH-Main – Radiology Remodel – OR Backfill Enabling Project**. For the project described below, UNM Hospital requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

UNMH is requesting funding to remodel the existing 1st Floor Radiology department in The University of New Mexico Main Hospital (UH-Main). This project renovates an existing administrative area in the Radiology department for anticipated demand of services with two suites, installs structural reinforcement and plumbing as needed to support the OR Backfill project. The strategic phasing of this project now will ensure continuity of services and no disruption to patient care in UH-Main. This Radiology Remodel will be completed to enable future execution of the UH-Main OR Backfill project following the opening of the Critical Care Tower.

RATIONALE:

In April 2023, UNMH received Regents' approval to proceed with design to renovate the existing Operating Room (OR) Suite within the second floor of the UH-Main Hospital that will be vacated upon opening of the Critical Care Tower. The OR Backfill project will provide 10 state of the art OR rooms and 25 pre/post op beds to inpatient and outpatient elective surgeries, with construction commencement to align with the opening of the Critical Care Tower. Cases in the renovated OR space include ENT, General Surgery, Urology, Gynecology / Oncology, Dental, Non-HPB, Plastic / Reconstructive Surgery, Urgent cases from In-Patient, and Minor Ortho cases. Based on the cases seen, UNMH Planning & Construction worked with the design professional to establish the equipment used in the space and to conduct a structural analysis, which determined that reinforcing solutions are required.

Reinforcing solutions were either under slab reinforcement using fiber reinforced polymer or steel reinforcement, or above slab reinforcement with a 3" topping slab. Due to the requirement of having to provide ADA ramps for access between slab levels over spans of 15 feet on the second floor, UNMH elected to proceed with under slab reinforcement.



The placement of under-slab reinforcement requires invasive demolition and access to the slab from the floor below in the active Radiology department. This involves the removal of finishes and systems found above-ceiling which would completely displace the only Interventional Radiology Platform in UH-Main. Interventional Radiology in the UH-Main is critical to current inpatient and outpatient care at UNMH with required adjacency to Nuclear Medicine to provide radioembolization (Y-90), which is a minimally invasive procedure that combines embolization and radiation therapy to treat various cancers. Phasing of construction in this fashion will ensure continuous operation of Interventional Radiology during the OR Backfill project.

PURCHASING PROCESS:

Professional Design Services- Cooperative Educational Services (CES) Contract
Construction Services – Request for Proposals

FUNDING:

Total project budget not to exceed \$7,000,000 from the UNM Hospital Capital Renovation Fund.

VIII. h. 1 UNM Hospital Exterior Signage Replacement



CAPITAL PROJECT APPROVAL

PROJECT NAME: UNM HOSPITAL EXTERIOR SIGNAGE REPLACEMENT

DATE: November 2024

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for the **UNM Hospital Exterior Signage Replacement**. For the project described below, UNM Hospital requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

The scope of work includes removal of existing building mounted signage and select replacement with new fixtures that align with current University branding standards. The design and construction is inclusive of all requirements to provide a fully functional signage system for the hospital campus' existing buildings, including the Ambulatory Care Center, Main Hospital, and the Children's Hospital Pavilion.

RATIONALE:

The current exterior signage does not follow the current visual identity of the University. The UNM Hospital logo was launched in March 2018 and it was the Universities goal to implement the logo over a 5-year period, phased out through attrition. The current signage installed varies in age, physical condition, aesthetic (font, color, and logos), and lighting fixture type, yielding a non-cohesive branding appearance for the hospital and non-energy efficient sign illumination.

With the future opening of the Critical Care Tower (CCT) and the recent opening of the Parking Garage, it is the goal of this project for all public-facing exterior signage to match and align with current University branding standards. This will greatly improve patient, visitor and staff wayfinding throughout the campus while also further emphasizing our brand identity.

PURCHASING PROCESS:

Professional Design Services- UNMH Small Purchase

Construction Services - Cooperative Educational Services (CES) Contract

FUNDING:

Total project budget not to exceed \$1,700,000 from the UNM Hospital Capital Renovation Fund.

UNM Hospital Exterior Signage Replacement

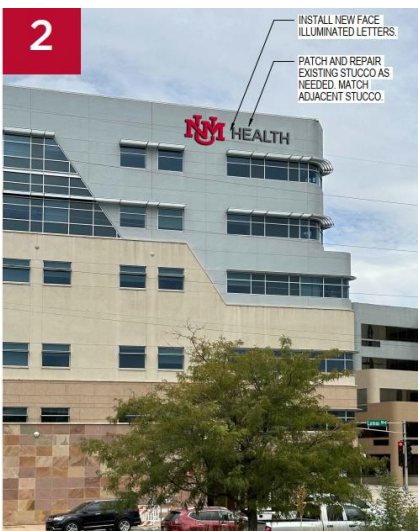
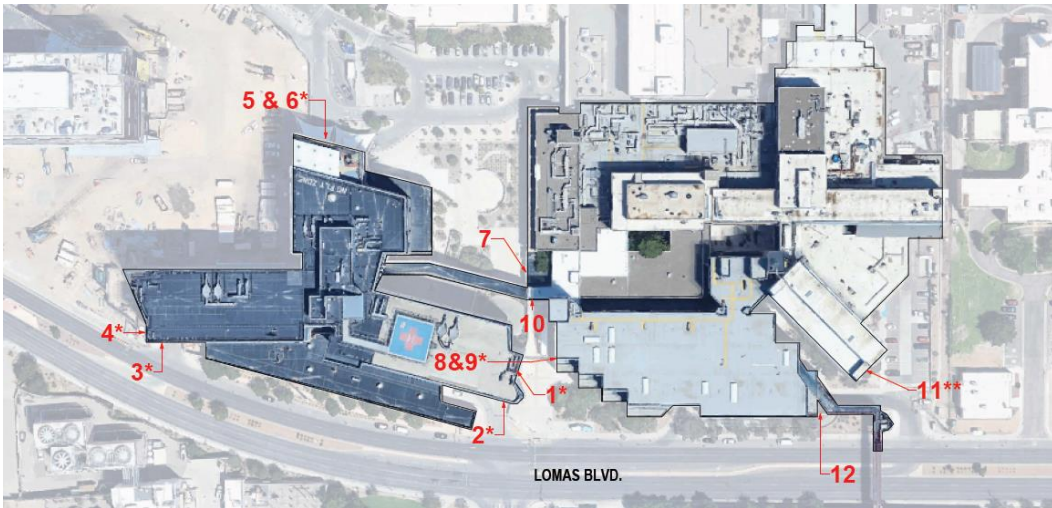


SUMMARY

Replacement of signage that aligns with current University branding standards on hospital campus' existing buildings, including the Ambulatory Care Center, Main Hospital, and the Children's Hospital Pavilions with project cost of \$1,700,000.

It is the goal of the project for all public-facing exterior signage to match and align with current University branding standards with the opening of the Critical Care Tower. This will greatly improve patient, visitor and staff wayfinding throughout the campus while also further emphasizing our brand identity.

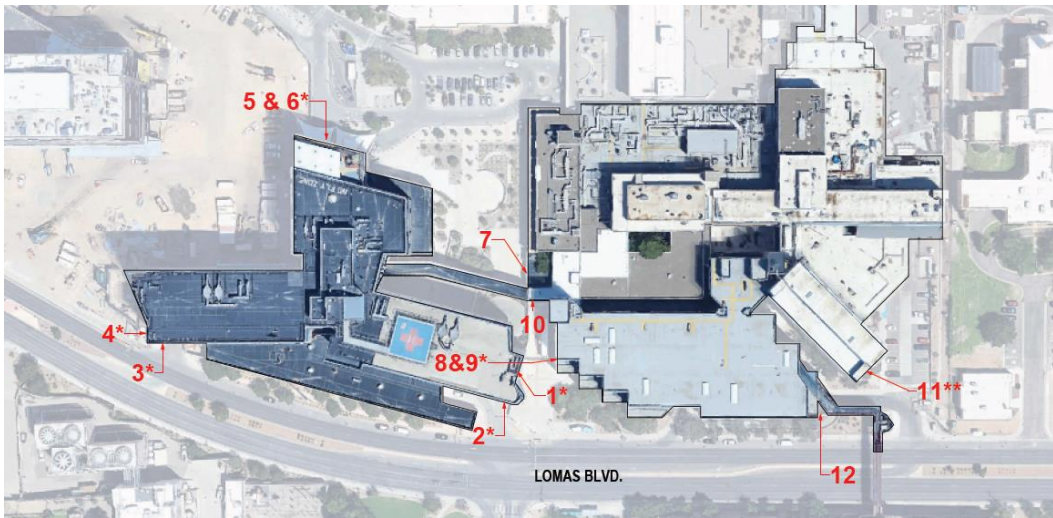
IDENTIFIED LOCATIONS & RENDERINGS



UNM Hospital Exterior Signage Replacement



IDENTIFIED LOCATIONS & RENDERINGS - CONTINUED



VIII.I. HillRom Centrella beds & 97 Mattresses FINAL



**UNM Hospital Board of Trustees
November 2024**

HILLROM THERAPEUTIC BED & MATTRESS PURCHASE

Recommended Action: Pursuant to Regent Policy 7.4 and UNM Hospital Purchase Approval policy, UNMH Lomas Campus requests approval to execute a contract for the purchase of Hillrom Therapeutic beds. Approval is requested as follows:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNM Hospital Board of Trustees.
- UNM Hospital Board of Trustees approval.

Ownership:

Hillrom Holdings, Inc. a subsidiary of
Baxter International
1069 State Route 46 East
Batesville, IN 47006

Business Owners:

John Groetelaars, President & CEO

Source of Funds: UNM Hospital Capital Fund

Description and Rationale: UNMH Lomas Campus is requesting purchase of 115 Centrella Smart+ beds, five Progressa+ ICU beds, and 97 Progressa+ mattresses. The Centrella Smart+ beds are replacing the Versacare beds that are currently utilized in the progressive care units. The Versacare fleet is 14 years old and these beds are no longer manufactured. The typical life of a general medical bed is 10 years. As the beds age, they require frequent repair and replacement parts that are sparsely available. Clinical Engineering experiences significant delays in receiving parts, which increases downtime and limits availability of these beds for patient use.

In addition, UNMH is requesting approval to purchase five Progressa+ ICU beds to expand and supplement the current fleet of beds in the intensive care units, ensuring the appropriate support surface is available due to increased repair time. The current ICU beds are nine years old and have similar maintenance delays as repairs become more complicated and parts are less available. This request for five Progressa+ ICU beds will expand the fleet to 102 beds and help to avoid costs associated with rental beds.

The Hospital also requests approval to purchase 97 Progressa+ mattresses to replace the support surfaces on the remaining ICU beds. The useful life of a hospital mattress is five years and these beds have exceeded that time. Replacement of the mattresses will also extend the life of the ICU beds.

Process: GPO Vizient Agreement CE7561

Contract Term: 7/1/22 thru 6/30/25

Contract Amount:

Product	Qty	Unit Price	Extended Price
Centrella Smart+ Bed <i>Progressive Care Unit Bed</i>	115	\$15,420.39	\$1,773,344.85
Progressa+ ICU Bed <i>Intensive Care Unit Bed</i>	5	\$44,573.71	\$222,868.55
Progressa+ Surface Upgrade <i>Intensive Care Unit Mattress</i>	97	\$8,595.00	\$833,715.00
TOTAL			\$2,829,928.40

Previous Purchase Amount: \$1,690,402 (PO 1570679 CAP, 5/17/24, \$999,542 and PO 1574399 CAP, 6-1-24, \$690,402)

VIII. j. 1 Critical Care Tower Equipment Purchase Approval Request



**UNM Hospital Board of Trustees
November 2024**

**Critical Care Tower Purchase Approval Request: New Tower Purchases of
Furniture/Fixture/Equipment – November 2024**

Recommended Action: Pursuant to Regent Policy 7.4 and UNM Hospital Purchase Approval policy, UNMH requests approval to execute contracts for the Critical Care Tower for equipment/furniture/fixtures referenced below. Approval is requested as follows:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNM Hospital Board of Trustees.
- UNM Hospital Board of Trustees approval

Projects/Products:

Dell PCs- \$1,739,818

See attached spreadsheet summary for additional details for each project listed above.

Funding: These purchases are consistent with the initial Critical Care Tower approved project.

Critical Care Tower (CCT) Purchase Approval request(s) for November 2024 UNMH BOT Finance Committee & UNMH BOT Meeting

See below list of items/purchases necessary for Critical Care Tower as referenced in Memo. Hospital Board Approval >\$1 Million, Hospital Board and UNM President Approval >\$5 Million

Project Name/Product Group	Vendor	Required Approvals	Source of Funds	Description and Rationale <i>(Detailed information)</i>	Contract # <i>(Vizient/RFP)</i>	Purchase Amount	Procurement Details <i>(GPO- Vizient, best value, "sole source", "RFP-best value", other procurement method)</i>
Dell PCs for entire Critical Care Tower	Dell Technologies	UNMH BOT	CIP 10-3206 HT Equipment	This acquisition of Dell hardware is essential to ensure that end users have reliable, user-friendly interfaces for accessing and interacting with our systems and applications. This allows us to enhance the efficiency of daily operations and improve overall experience.	Customer # 530021220336 Contract Code C0000011115252 3026/10-00000-20-00062AF Deal ID 24368975	\$ 1,739,818	Procurement Method: 13-1-129 NMSA 1978, existing contracts.

Procurement
Vizient
Sole Source
RFP
Exemption

Budget
CIP 10-3206 HT Equipment
CIP 10-3189 HT Furnishings
CIP 10- 3190 Parking Garage

Approval Source
UNMH BOT
UNM President
UNMH BOT and UNM President

VIII. k. The Drala Project, Inc. dba The ReDesign Group- Purchase of Data Protection Modernization



**UNM Hospital Board of Trustees
November 2024**

DATE: 11-6-24

REDESIGN/DELL PURCHASE OF DATA PROTECTION MODERNIZATION (IT BACKUP SYSTEM)

Recommended Action: Pursuant to Regent Policy 7.4 and UNM Hospital Purchase Approval policy, UNMH requests approval to execute contract for the purchase of Dell Data Protection Modernization system (IT backup system replacement) through The ReDesign Group as follows:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNM Hospital Board of Trustees.
- UNM Hospital Board of Trustees approval.

Ownership:

University Health System IT department
Jim O’Leary, Manager Information System, IT – Systems Support
Brian Menapace, Executive Director System Development
Dawn Harrington, Chief Information Officer - Health

Source of Funds: UNM Hospital IT Capital Fund – Approved in FY25 IT Capital budget cycle

Description and Rationale: UNM Health is requesting purchase of an IT backup system for all Health System applications and data. Dell Power Protect Data Manager (PPDM) is a replacement for our current Dell Avamar backup system. The Dell Avamar hardware and software are end-of-life as of 1/1/2025 and will no longer be supported by Dell. This system provides data backup for the Health System servers and storage. This is an on-premise solution located at the UNM Hospital Lomas campus datacenter, which is replicated to SRMC campus datacenter.

Process: NASPO - State of New Mexico General Services Department Purchasing Division

Statewide Price Agreement #10-00000-20-00062AF

Awarded Vendor:

0000043416
Dell Marketing LP
One Dell Way Round Rock, TX 78682

Authorized Reseller on Award:

0000180010
The Drala Project, Inc. dba The ReDesign Group
2629 Manhattan Ave, Suite 307 Hermosa Beach, CA 90254

Contract Term: One Time Purchase with subsequent annual maintenance

Contract Amount:

Product	Extended Price
DD9410 Prod & DR – HW & SW	\$787,296.59
PowerProtect Data Manager Plus Prod & DR – HW & SW	\$216,829.00
PowerEdge R660 HW & SW plus DR	\$15,253.24
TOTAL	\$1,019,378.83

Termination Provision: NA

Previous Contract: NA

Previous Term: NA

VIII. I. INO Therapy Service Agreement



**UNM Hospital Board of Trustees
November 2024**

INO THERAPY SERVICE AGREEMENT

Recommended Action: Pursuant to Regent Policy 7.4 and UNM Hospital Purchase Approval policy, UNMH requests approval to execute renewal contract for INO Therapy and Services. Approval is requested as follows:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNM Hospital Board of Trustees.
- UNM Hospital Board of Trustees approval.

Ownership:

INO Therapeutics LLC d/b/a Mallinckrodt
440 Route 22 East, Suite 302
Bridgewater, NJ 08807

Business Owners:

April Vigil- Director Pulmonary Service
Abby Cullen- Director Medical/Cardiac ICU

Source of Funds: UNM Hospital Operating Fund

Description and Rationale: Inhaled Nitric Oxide (INO) is utilized at the University of New Mexico Hospital in the care for critical care patients that span all patient populations. INO is a pulmonary vasodilator that is used to manage and treat hypoxic respiratory failure or persistent pulmonary hypertension in newborns. INO is provided to approximately 120 patients at UNMH annually. Continuation of this contract will allow for maintaining current process of medication delivery and usage.

Process: Sole Source

Contract Term: This Agreement shall be effective January 1, 2025, and shall have an initial term of two (2) years, unless earlier terminated in accordance with contract language. Thereafter, this Agreement may be renewed or extended for additional terms consistent with the NM Procurement Code.

Contract Amount: Annually \$949,980 per year, total \$1,899,960 total for 2-year term.

Termination Provision: Either party may terminate this agreement upon material breach with written notice, with a (30-day) written notice.

Previous Contract: INO Therapeutics LLC

Previous Term: 2 years with options to renew

Previous Contract Amount: \$1,999,968 for term

***Procurement Details- Sole Source**

Posted: 10/15/2024

Finalized: 11/15/2024

Administrative Reports

EVP UNMH BOT Report 11-22-24 FINAL

Michael Richards, MD, MPA

To: UNM Hospital Board of Trustees

From: Mike Richards, MD, MPA
Interim Executive Vice President for Health Sciences
CEO UNM Health System

Date: November 22, 2024

Re: Health Science Center Updates

Dear UNM Hospital Board of Trustees:

Thank you for the opportunity to update you on recent events and accolades across the UNM Health Sciences Center since we last met. This report contains noteworthy events that may be of interest to you.

Government Relations Matters

New Mexico Voters Approve General Obligation Bonds, Mill Levy, and Constitutional Amendment

New Mexico voters approved GO Bond 3 in the November 5th, 2024, general election, a statewide \$230 million bond that will fund more than 40 projects at New Mexico's colleges, universities, and specialty schools.

At The University of New Mexico, GO Bond 3 will provide over \$94.5 million for six projects, including \$52 million for a new Humanities & Social Sciences building and \$35 million for renovation of the College of Pharmacy building. Additional UNM branch campus projects include \$4 million for UNM-Gallup and the renovation of Gurley Hall, \$1.5 million for UNM-Taos and its Science and Space Education facility, \$1 million for UNM-Los Alamos to plan, construct, renovate, and equip campus facilities and infrastructure and \$1 million for UNM-Valencia for Phase I of its Nursing and Health Sciences redesign.

Similar to the GO Bond, this year's Capital Projects GO Bond Act passed overwhelmingly at 67 percent. It will provide approximately \$19 million for public libraries throughout the state, including \$6 million for higher education libraries, academic, public school, and public library resource acquisitions, \$6 million for the Cultural Affairs Department (non-tribal public libraries), \$6 million for the Public Education Department, and \$1 million for tribal libraries in New Mexico. GO Bond 2 affects library users at UNM in various ways, including University Libraries, the School of Law Library, the College of Nursing, and health professionals throughout the entire UNM Health System

UNM Hospital Mill Levy

With a solid margin, Bernalillo County voters passed the continuance of a mill levy to support maintenance and operations at UNM Hospital. Making up about 10% of the hospital's revenue, funds from the mill levy assist with paying for extra costs associated with being New Mexico's largest teaching hospital, only Level-I Trauma Center, and only dedicated children's hospital.

Constitutional Amendment 3

Constitutional Amendment 3 also passed allowing the amendment of Article 6, Section 35 of the Constitution of New Mexico. The amendment allows the dean of the University of New Mexico School of Law to appoint a designee to the Judicial Nominating Commission, which would streamline the judicial nomination process in New Mexico.

UNM Health System Matters

UNM Hospital Children's Psychiatric Center Groundbreaking

On October 28, 2024, Gov. Michelle Lujan Grisham joined us as we celebrated the groundbreaking of the replacement of the UNM Hospital Children's Psychiatric Center. The facility, built in 1976, included a series of cottages that often proved to be inflexible and outdated for modern psychiatric care. Back then, it was common for a child to remain in inpatient care for a year or longer whereas today, the average stay for a patient is 10-11 days. The new facility, made possible through a voter-approved General Obligation bond in 2022, will allow New Mexico's children and teens to be treated in spaces designed for modern behavioral health care. Families can rest assured knowing that their loved one will be safe, supported, and cared for in ways that are in line with current psychiatric standards and practices. To everyone involved in this project- Thank You! And to our teams working at the CPC, we are so grateful for your expertise and dedication.

UNM Health in the National Spotlight

Earlier this month, 60 Minutes, the long-running news magazine program on CBS, featured an interview with OB/GYN Chair Dr. Eve Espey and UNM resident physician Dr. Adrienne Smith. The piece highlighted how the UNM Health System has provided care to women who no longer have health care options in their home state of Texas after changes to the reproductive health care legal landscape. The heart of the story showcased our core mission- that UNM provides health care for all. While we are here to serve all New Mexicans, the care we provide doesn't stop at our state's boundaries. Thank you to Dr. Espey and Dr. Smith for representing UNM exceptionally well and explaining how we remain committed to the education and training needed to ensure New Mexicans and those who come to our state have access to safe, high-quality care. [You can watch the full 60 Minutes segment here.](#)

UNM Hospital Fronts Over \$6 Million to Expedite Life-Changing Therapy to Two Young Brothers

The 10- and 12-year-olds seemed like typical boys in bed wearing matching t-shirts playing video games and building Legos. But the two brothers weren't at home, they were at The University of New

Mexico Children's Hospital, part of UNM Hospital. In late September, they were the first in the state to receive a new, cutting-edge treatment that could drastically improve their futures.

The boys received an intravenous dose of Elevidys —the first in New Mexico—that could slow the progress of their type of muscular dystrophy. Meeta Cardon, MD, a child neurologist and pediatric neuromuscular specialist at UNM Children's Hospital is the boys' doctor. Elevidys is a one-dose per patient, once in a lifetime treatment. But each dose costs upwards of \$3 million. Although their family's insurance approved the treatment, UNM Hospital leadership agreed to front the cost – more than \$6 million dollars--so the boys could receive the treatment as soon as possible. Receiving the treatment near their home also means they won't have to travel out-of-state for the infusion and the critical three-month monitoring period following the treatment.

I encourage you to watch the story of the boys and their visit to UNM Hospital [here](#).

Academic Matters

New UNM College of Nursing & Public Health Excellence (CON-PHE) Building Welcomed with Grand Opening

On November 1, 2024, the UNM Health Sciences Center unveiled the long-awaited CON-PHE building, a crucial milestone in empowering the state's health care workforce. This new facility is now the home to the College of Nursing and College of Population Health and will allow the growth and flexibility needed to meet our students' needs and increase the capacity to educate and graduate more students in nursing and public health.

The new \$43.2 million building includes \$30 million funded by the general obligation bonds passed by New Mexico lawmakers and voters in 2020, along with additional allocations from recent legislative sessions, university funds, and donors. The 93,000 square feet, state-of-the-art building has been eagerly anticipated by the UNM community.

Divided into three key spaces, the new College of Nursing labs include a 450-square-foot clinical research space, a 715-square-foot collaborative research space, and a 3,020-square-foot wet lab that includes specified spaces for autoclaves, microscopes, cell culture and specialized freezers. These new laboratory spaces offer great opportunities for the future of nursing in New Mexico.

For the College of Population Health, first established as part of UNM Health Sciences in 2015, the new building brings together staff and faculty who were previously scattered throughout the UNM Health Sciences campus and UNM's central campus. COPH now occupies approximately half of the first floor in the new building. This has addressed the college's need for a central office space. COPH students learn the framework of integrated health strategies to work collectively with communities to improve their health and expand access, quality and affordability of health care. Since its inception, the College has continued to grow.

We look forward to the many accomplishments of generations of health care providers who will use this amazing facility for many years to come!

UNM College of Nursing Ranked Among Nation's Best BSN Programs

The University of New Mexico College of Nursing is home to one of the top Bachelor of Science in Nursing (BSN) programs in the country, according to [U.S. News & World Report 2025 Best Colleges list](#). Climbing 13 spots from last year, the College is now [ranked 54th](#) out of 686 nursing schools across the nation, placing it in the top 8%.

The College of Nursing prepares students to meet today's health care demands, especially in rural and underserved areas. As the only nursing school within a Carnegie R1 research university in New Mexico, the College plays a vital role in shaping the state's health care landscape. Since the inception of the undergraduate rankings, the College has consistently ranked among the best in the nation, solidifying its place as New Mexico's No. 1 BSN program.

Blue Cross Blue Shield Helping UNM Nursing Students Achieve Their Goals

Blue Cross Blue Shield of New Mexico (BCBSNM) has donated \$1.6 million to the College of Nursing, a generous gift of support that will provide essential scholarships and an endowment to address the critical shortage of health care professionals in the state.

A large portion of the donation is going toward scholarships for students pursuing Doctor of Nursing Practice (DNP) degrees with concentrations in nurse-midwifery, pediatric nurse practitioner, family nurse practitioner, and psychiatric mental health. \$1 million is being shared among 10 students, making it easier for them to afford their education. The goal is to encourage graduates to stay and work in New Mexico after finishing school.

2024 Health Equity Summit

Thank you to all who joined the important conversations about how we, as community partners, work toward a healthier New Mexico. The 2024 Health Equity Summit brought together a collection of voices to strategize how we can remove the barriers and challenges that block equitable health care to all New Mexicans. As I mentioned in my welcome remarks at the Summit, the hope is that we get to a point where we no longer need to meet in a conference setting to talk about health equity, but rather the concept of equity and inclusion is woven into every decision we make and every action we take so that ALL New Mexicans, no matter what town or county they live in—have access to safe, reliable, affordable health care.

I also want to thank the organizers and participants of the Summit, who made this gathering a wealth of shared knowledge, innovative strategies, and inspiration that go with us as we bring equity and inclusion to all our daily activities. Thank you!

UNM Cancer Center Receives Three-Year Reaccreditation from Commission on Cancer

The UNM Comprehensive Cancer Center, the only NCI designated Comprehensive Cancer Center in New Mexico and one of 57 nationwide, has earned reaccreditation from the Commission on Cancer

(CoC), an esteemed quality program of the American College of Surgeons. This recognition follows a comprehensive evaluation that confirmed full compliance with CoC standards, underscoring the center's commitment to high-quality cancer care. The reaccreditation, which requires a rigorous site visit every three years, highlighted the dedication of the UNM Cancer Center's medical and support teams. As an accredited CoC institution and ACS Surgical Quality Partner, our cancer center continues to demonstrate its relentless pursuit of excellence and continuous self-improvement.

UNM College of Pharmacy Assistant Professor Speaks at National Summit on HIV in Hispanic/Latino communities

A faculty member at the UNM College of Pharmacy was among the critical voices from across the country at a recent White House summit aimed at advancing the nation's HIV response, particularly in Hispanic/Latino communities. Kelsea Aragon, PharmD, PhC, grew up in rural Belen, New Mexico. Aragon's professional journey is deeply rooted in her commitment to underserved communities. In addition to being an assistant professor in the College of Pharmacy, Aragon also provides care at UNM Truman Health Services, serving a diverse array of patients, many of whom are living with or at risk of contracting HIV. At the summit, Aragon emphasized how Truman Health Services aligns with the national strategy to reduce HIV rates. As a Ryan White-funded clinic, the organization provides HIV care, prevention, and gender-affirming services. For Aragon, this alignment is not just about following guidelines, it's about embodying a culture of care that places the needs of HIV-positive individuals and those at risk at the forefront of every decision.

Research Matters

Six UNM Health Sciences Faculty Receive 2024 Excellence in Research Awards

We are so proud of the standard of excellence and achievement set by six UNM Health Sciences faculty members who were recently honored with UNM's 16th annual Excellence in Research Awards.

The scientists, who were nominated by their peers, received the awards in a ceremony held at the Domenici Center for Health Sciences Education on Nov. 5, 2024. The awards were presented in six categories:

- Changjian (Jim) Feng, PhD, professor and assistant dean for Research in the College of Pharmacy, received the Basic Science Research award.
- Ursa Brown-Glaberman, MD, an associate professor and vice chief for Faculty Development in the Division of Hematology/Oncology, Department of Internal Medicine, received the Clinical Science award.
- Donald Godwin, PhD, professor and dean of the UNM College of Pharmacy, received the Scholarship of Teaching and Learning award.

- Chuck Wiggins, PhD, a tenured professor in the Division of Epidemiology, Biostatistics & Preventive Medicine in the Department of Internal Medicine, received the Population Science Research award.
- Alison Kell, PhD, assistant professor in the Department of Molecular Genetics & Microbiology, received the Junior Faculty Research award.
- Nancy Kanagy, PhD, professor and chair of the Department of Cell Biology & Physiology, received the Team Science award.

The groundbreaking work of these researchers proves that it's not just about improving lives tomorrow through science but improving lives today. I encourage you to take the time to read more about their awards [here](#).

Project ECHO Signs on Four-Country Cancer Moonshot

Building on its global work to improve cancer care in underserved communities, Project ECHO is partnering with the White House, Australia, India and Japan for a new cancer moonshot initiative to reduce the burden of cancer in the Indo-Pacific region.

More than 180 public health organizations in 33 countries already leverage the ECHO Model to improve cancer care delivery. By 2028, Project ECHO will launch at least 10 new communities of practice with local partners and ministries of health to accelerate cervical cancer elimination, including programs for HPV vaccine implementation, treatment of precancerous lesions, and use of essential curative therapies. Thank you to our teams at ECHO who are constantly moving innovation forward for New Mexico and beyond!

Gala Event Celebrates Tertulias—a UNM-Sponsored Peer Support Group That Helps Mexican Immigrant Women Find Their Voices

Hundreds of people turned out for a gala event at the National Hispanic Cultural Center to celebrate Tertulias, a UNM-sponsored peer support program to alleviate social isolation, depression and stress among women immigrants from Mexico. Janet Page-Reves, PhD, professor and vice chair for research for the UNM School of Medicine's Department of Family & Community Medicine, served as principal investigator on the grant-funded project.

The gala featured artwork created by the women who participated in the project, an R01 randomized controlled study funded by the National Institute on Minority Health and Health Disparities. All the participants were fluent in Spanish and reported income below 250% of the federal poverty level. Page-Reeves started recruiting women for the project in 2020. They met once a week for two hours via Zoom for wide-ranging conversations conducted in Spanish and moderated by a facilitator. By the time data collection concluded in June 2024, 252 women had taken part in the study – and the results were dramatic.

Tertulias – informal social gatherings or chats – afforded the women a safe space in which to share their experiences and build trusted friendships while drawing on their “funds of knowledge,” Page-

Reeves said. It's the idea "that women bring with them wisdom, lived experience – knowledge that isn't normally considered to be of interest."

Lidia Regino, co-principal investigator for the study, is a Health Extension Regional Officer for the UNM Office for Community Health based in Albuquerque's International District. She also served as the main facilitator for the weekly conversations. Many of the participants have remained connected via WhatsApp even after their facilitated Zoom meetings concluded.

UNM Research Shows Methadone, Other Substance Use Disorder Treatments in Jails Reduces Recidivism

Brady Horn, a professor in the Department of Economics, and Paul Guerin, the director of the Center for Applied Research and Analysis (CARA) at the Institute for Social Research (ISR), studied a program within Bernalillo County's Metropolitan Detention Center (MDC) that provides methadone treatment in their jail. The program supplies methadone, a safe replacement for opioids, so inmates can start or continue treatment while behind bars. During this research, Horn and Guerin were looking into whether treatment behind bars, like methadone, reduces recidivism.

People who receive methadone maintenance in jails, went back to jail less, which saved New Mexico taxpayers more money in the long run, Horn said. There are also resources outside of jail for substance use disorder treatment that anyone can use. The New Mexico Poison & Drug Information Center offers a free, confidential poison hotline. It's staffed by pharmacists and a pharmacy technician trained in toxicology and addiction medicine 24 hours a day, seven days a week. Language translation services are available as well, including in Spanish and Navajo. For more information, click [here](#).

UNM College of Population Health Faculty Member Champions Health Equity and Aging Population Research

Grace Chung, PhD, MPH, began working for the UNM College of Public Health in July 2023 as an assistant professor. A significant part of her work is collaborating with health care providers and policymakers to develop interventions and policies that advance health equity and enhance outcomes for underserved populations. In a recent study published in *Telemedicine Reports*, Chung investigated the influence social support had on telehealth utilization among older adults during the COVID-19 pandemic. The study revealed that living with family or receiving technical support was linked to increased telehealth use. This shows how assisting older adults with technology helped them navigate the challenges of accessing virtual care.

In an effort to improve access to care, Chung has also contributed to policy development by working with the College of Population Health [Center for Health Policy](#) to design a Medicaid program in New Mexico that implements palliative care in home- and community-based settings. Palliative care is specialized medical care for people living with a serious illness. This initiative aims to increase health care access for aging populations. Her focus remains on supporting older adults, particularly those with serious, life-limiting illnesses, providing extra support for this vulnerable group through continued research and teaching.

In Conclusion

As we move into the holiday season, I'm grateful to everyone in the UNM Health Sciences community for working so tirelessly to assure that we are ready to take on 2025 with so much enthusiasm and with plans for expansion, renovation, and building a UNM-trained health care workforce to provide the best and most compassionate health care to every New Mexican.

Best wishes,

A handwritten signature in blue ink, appearing to read "Mike Richards".

Mike Richards, MD, MPA
Interim Executive Vice President for Health Sciences
CEO UNM Health System

Administrative Reports
Health System Update – Dr. Michael Richards

MEMORANDUM

To: Board of Trustees

From: Kate Becker
Chief Executive Officer

Date: November 22, 2024

Subject: UNMH Monthly Activity Update

The Hospital has been involved in a variety of activities and this report will focus on operations through October 2024.

Finance: The finance team will provide an update on the most current financial performance during the meeting.

Native American Liaison: Total Native American inpatient stays for the Lomas campus and Behavioral Health for Q3 CY2024 were 1,333. Length of stay for Q3 CY2024 was 6.4 days. Average daily inpatient census for Q3 CY2024 was 92.5. Total Specialty Encounters for Q3 CY2024 was 17,238 visits. NAHS hired two (2) new liaisons, Wilmalynn Carviso and Marliss Moquino, and two (2) new Patient Care Coordinators, Elaine Shije and Charlene King. The NAHS team planned the following Native American Heritage Month events for 2024: 11/7/24, Rydell Largo & Dine/Apache Dance Group; 11/14/24 3rd Annual Native American Art Market and Rock Your Mocs event; and, on 11/22/24 Ha:Kun'na Dance Group from the Pueblo of Zuni. NAHS Patient Care Coordinators continue to process referrals received from the Appointment Center on 5/1/2024. The NACH PCC team has reduced the number of inherited pending referrals to less than 500. NAHS leadership continues to assess the current volume of incoming referrals.

Bernalillo County: The new Crisis Triage Center continues to see strong volumes, with the number of encounters running more than 20% above the prior year. UNMH participated in the process for Opioid Settlement funding with Vital Strategies. UNMH Obtained approval from the State Opioid Treatment Authority to assume the Methadone services at MDC in January 2025. MDC had our initial site visit from the DEA for the Methadone program.

BOT CMO Presentation November 2024



CMO Updates for UNMH Board of Trustees

November 2024

Steve McLaughlin, MD
Chief Medical Officer UNMH
Regents' Professor
University of New Mexico

Values

Excellence	Curiosity
Inclusion	Generosity
Transparency	Collaboration

Right Care 2.0

Quality and Safety

Quality



- LoboSTEPPS
- Enhanced support for projects

Finance



- Revenue cycle improvement project
- Funds flow initiative

Service

- Patient experience (Commit to Sit)
 - Inpatient: Commit to Sit
 - Outpatient: Clinic specific initiatives

People

- Employee/provider well-being
- Leadership alignment and team development



Workforce Development

Primary Care Access

Growth



- Outpatient: Ambulatory access
- Inpatient: Length of stay (LOS) reduction

Critical Care Tower Length of Stay

INM HOSPITAL

CMO/ACMO/EMD Team



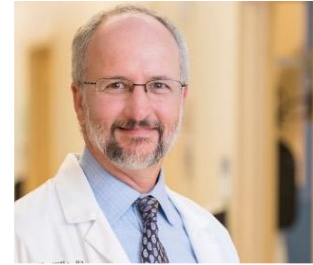
Alex Rankin
(ACMO Inpatient)



Becky Fastle
(ACMO Projects)



Anna Duran (CMO
Children's)



Matthew Wilks
(CMO Sandoval)



Irene Agostini
(CMO Liaison)



Ziggy Dayao
(CMO UNMCCC)

CMO/ACMO/EMD Team



Garth Olson
(Surgical EMD)



Nivine Doran
(Anes EMD)



Erica Bennett
(Amb Surgery)



Val Carrejo
(Primary Care)



Suzanne Emil
(Amb Med Spec)



Lisa Hofler
(Women's)



Mandy Medoro
(CM, PALS)



Hammam Yahya
(Behavioral)

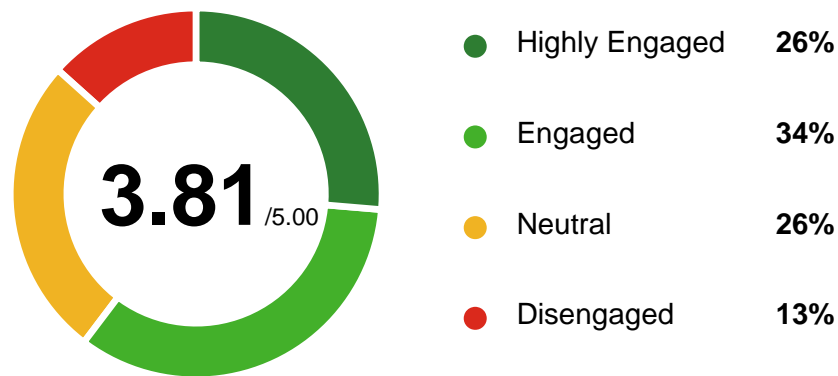


Matt Kadish
(EMD Amb Peds)

Press Ganey Action Planning

Engagement Survey Results Snapshot

Your Organization's Engagement Score and Respondent Distribution



↑ **+0.07** vs. 2022 survey

27th Rank vs. Nat'l Phys, Academic

73% Response Rate



Strengths

- Alignment
- Safety Culture- Resources and Teamwork
- Resilience-Decompression
- Diversity

Opportunities

- Focus on key drivers: high-quality care, confidence in future success, safe, error-free care
- Investigate pockets of decreased scores: Critical Care Medicine, General Surgery Specialty, Emergency Medicine
- Perceptions of Adequate Staffing

*Solid arrows indicate statistically significant change; outline arrows indicate change that is not statistically significant.
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Focusing on your Key Drivers

Item Text		Respondent Distribution Unfav Neut Fav	Overall Score & Trend	Rank vs. Nat'l Phys, Academic
Promote	This clinical practice location cares about its patients.	6% 11% 84%	4.20 ↑ +0.24	
	This clinical practice location conducts business in an ethical manner.	6% 12% 82%	4.12 ↑ +0.25	43rd
	This clinical practice location supports the growth and success of my practice.	12% 18% 71%	3.80 ■	
Focus	This clinical practice location provides high-quality care and service.	7% 13% 80%	4.00 ↑ +0.22	24th
	I have confidence this clinical practice location will be successful in the coming years.	11% 22% 67%	3.81 ↑ +0.10	36th
	This clinical practice location makes every effort to deliver safe, error-free care to patients.	7% 13% 79%	4.02 ↑ +0.17	26th

Note: Neutral labels are hidden when percentage is less than 5%.

Your Enterprise-wide Key Driver Analysis

Maintain

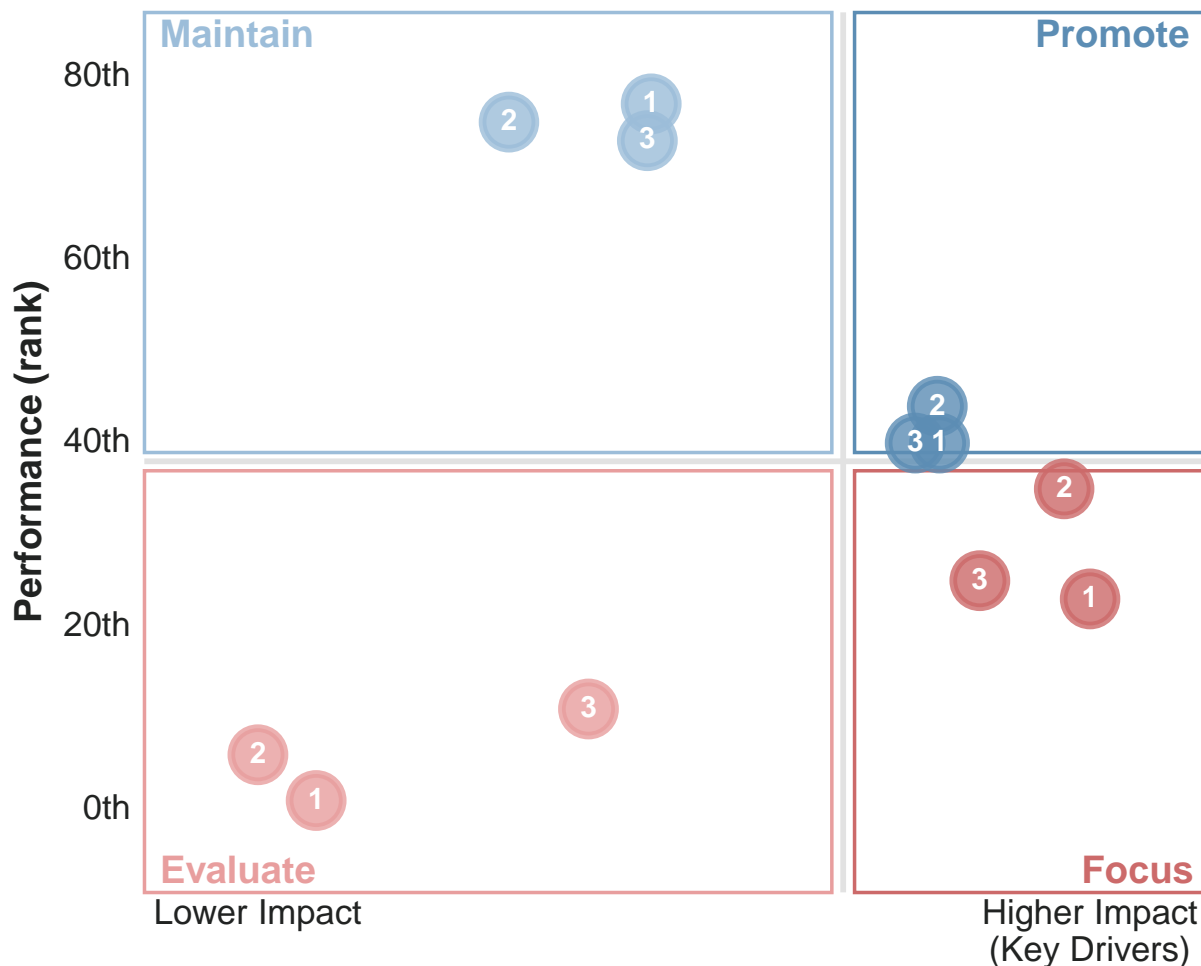
Higher Performance | Lower Impact

- 1 My colleagues value individuals with different backgrounds.
- 2 The person I report to treats all clinical providers equally regardless of their background.
- 3 This clinical practice location demonstrates a commitment to workforce diversity.

Evaluate

Lower Performance | Lower Impact

- 1 Overall, I am satisfied with the performance of the emergency department.
- 2 Overall, I am satisfied with the performance of radiology services.
- 3 I get the tools and resources I need to provide the best care/service for our patients.



Promote


Higher Performance | **Key Driver**

- 1 This clinical practice location cares about its patients.
- 2 This clinical practice location conducts business in an ethical manner.
- 3 This clinical practice location supports the growth and success of my practice.

Focus

Lower Performance | **Key Driver**

- 1 This clinical practice location provides high-quality care and service.
- 2 I have confidence this clinical practice location will be successful in the coming years.
- 3 This clinical practice location makes every effort to deliver safe, error-free care to patients.

The background of the slide is a photograph of a desert landscape at night. The sky is dark and filled with many stars. In the foreground, there is a large, reddish-brown rock formation. The ground is sandy and there are some small, dark bushes scattered around.

Healthcare is complex. We need something to guide us...

In a complex academic medical center serving a diverse population with multiple missions there are competing priorities which require a strong ethical framework for decision making.

Responsibilities of Leaders

The behaviors of leaders are the biggest factors in organizational ethics.

FIGURE 8-4 Factors Influencing Unethical Behavior Question: “Listed Below Are the Factors That Many Believe Influence Unethical Behavior. Rank Them in Order of Their Influence or Contribution to Unethical Behaviors or Actions by Managers.”^a

	Posner and Schmidt Study ^b (N = 1,443)	Brenner and Molander Study ^c (N = 1,227)	Baumhart Study ^d (N = 1,531)
Behavior of superiors	2.17(1)	2.15(1)	1.9(1)
Behavior of one’s organizational peers	3.30(2)	3.37(4)	3.1(3)
Ethical practices of one’s industry or profession	3.57(3)	3.34(3)	2.6(2)
Society’s moral climate ^e	3.79(4)	4.22(5)	
Formal organizational policy (or the lack thereof)	3.84(5)	3.27(2)	3.3(4)
Personal financial need	4.09(6)	4.46(6)	4.1(5)

Clinical Ethics Vs. Organizational Ethics

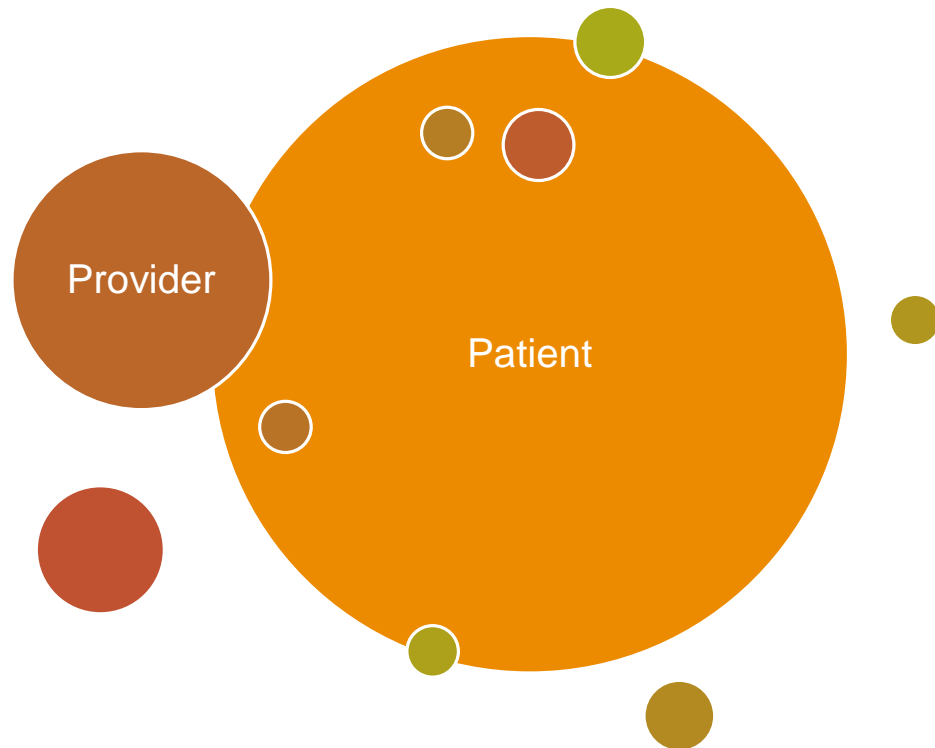
Clinical ethics

- Focuses on patient care, using ethical reasoning and bioethical principles to help identify, understand, and resolve ethical issues. Clinical ethics in the US is based on four moral principles: autonomy, beneficence, non-maleficence, and justice.

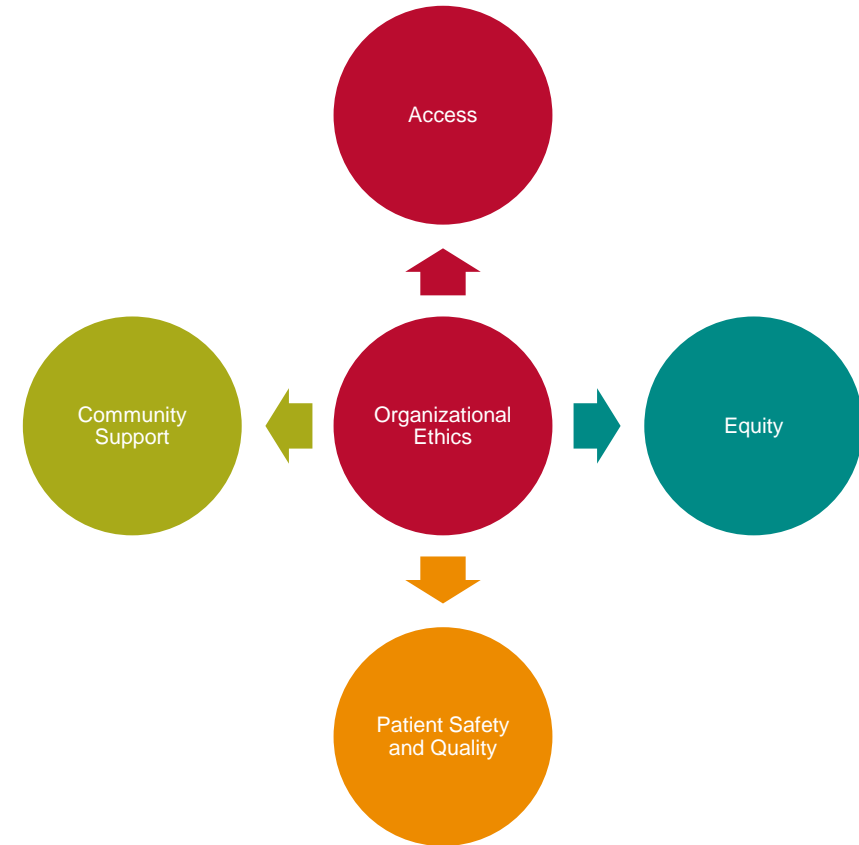
Organizational ethics

- Focuses on the ethical issues that arise from the business, financial, and management decisions of healthcare organizations. Organizational ethics is concerned with the organization's mission, values, structure, policy, practices, and culture. It's an emerging field that combines business ethics and bioethics with the special characteristics of healthcare organizations

First Generation Clinical



Second Generation Organization



Right Care 2.0



UNMH Access Updates

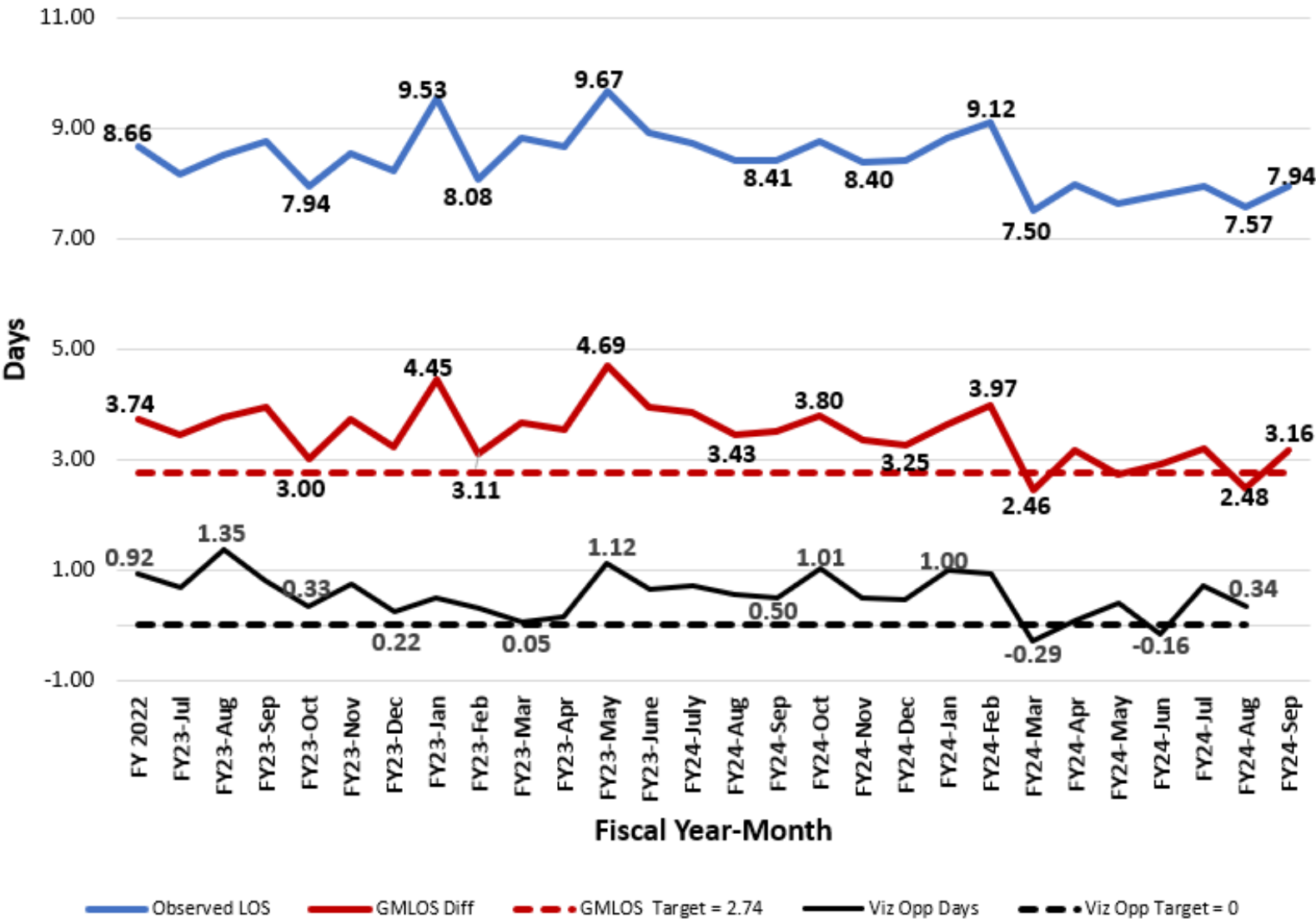
Inpatient and Primary Care

Current Inpatient LOS Priorities

Engagement of leaders	Green
Scorecards for Staff/Providers	Green
Standard Work	Yellow
Bedside Care	Yellow
Clinical Decision Making	Yellow
Strengthening of Care Management Major opportunities/complex	Orange
PAC Access: Partnership/Engagement w MCOs	Red
Project: 24/7 Hospital	Red

LOS Right Care Trend

Tableau
Adult, NonOB
Finalized on Oct 22
Viz Aug data finalized Oct 15th



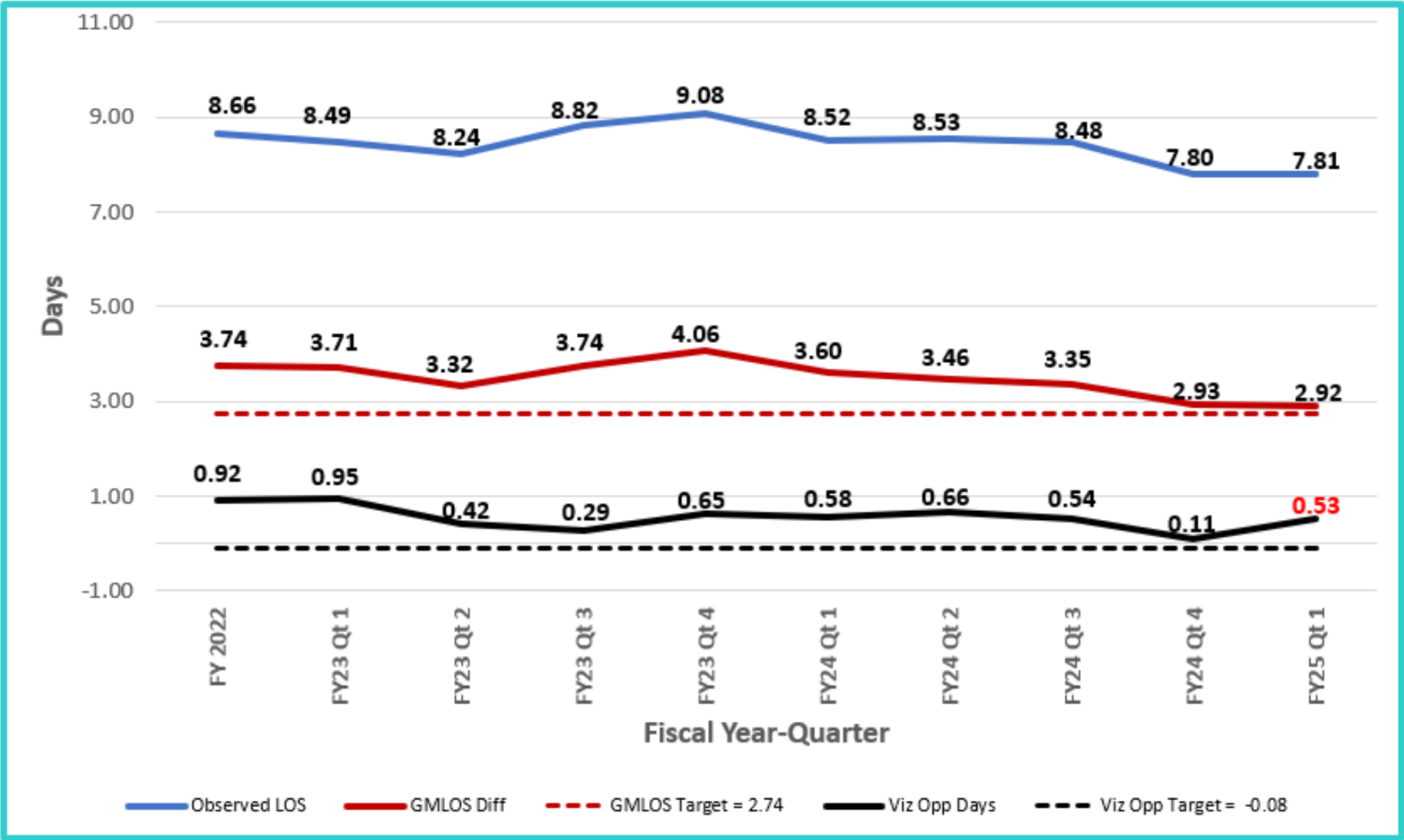
0 days = Viz LOSI of 1.00

LOS Right Care Trend

Adult, NonOB

 Tableau
 FY25 Qt 1
 Finalized on Oct 22

 Vizient
 FY25 Qt 1
 Finalized Nov 15



Action: Communicate weekly with your teams about LOS. Build this into your PI activities.

LOS (Tableau)	3E	3N	3S	4E	4W	4S	5E	5W	5S	6S	7S
FY24	9.42	10.57	7.20	11.24	9.44	8.44	8.67	11.85	7.04	9.50	8.50
FY25 Target (50%)	8.41	8.82	6.53	9.96	8.05	7.70	7.75	10.07	6.70	8.72	7.27
FY25 Target (100%)	7.41	7.07	5.86	8.69	6.66	6.97	6.83	8.30	6.35	7.93	6.05
25-Jul	12.81	8.50	7.36	11.37	14.12	7.04	6.52	17.43	7.14	8.44	9.03
25-Aug	9.91	7.12	7.17	12.77	9.99	7.41	8.15	10.70	5.77	13.57	9.44
25-Sep	10.31	9.07	10.72	12.66	9.96	6.72	8.11	14.93	7.22	8.28	7.13
25-Oct											
25-Nov											
25-Dec											
25-Jan											
25-Feb											
25-Mar											
25-Apr											
25-May											
25-Jun											
FY25	11.01	8.23	8.41	12.27	11.36	7.06	7.59	14.35	6.71	10.09	8.53
FY26 Target (50%)	9.26	7.71	7.23	10.65	8.85	7.07	7.07	11.40	6.63	8.54	7.29
FY26 Target (100%)	7.50	7.18	6.04	9.03	6.35	7.08	6.54	8.44	6.55	6.98	6.04

GM LOS Index Service Scorecards

- 1** FY25-30 AMBULATORY STRATEGIC PLAN
- 2** ADDENDUM 1 - Primary Care (PC) PLAN
- 3** ADDENDUM 2 - PC GROWTH & EXPANSION ACTION PLAN
- 4** ADDENDUM 3 - FY25-27 AMBULATORY ROADMAP
- 5** ADDENDUM 4 - AMBULATORY ACCESS KEY DRIVERS

Primary Care Access

Strategic Plan

Primary Care Access

- Expanding Lobo Care and building new clinic
- Right sizing panels for APPs
- Expanding UNMH APP FTEs in primary care
- Extending clinic hours
- Optimize utilization of available space/staff
- Evaluate primary care team structure for efficient practice
- Utilize MOU process to incentivize physician effort in primary care

Questions and Suggestions

Administrative Reports
Chief of Staff Update – Dr. Alisha Parada

UNM Hospital BOT Committee Reports