



Regular Meeting of the Board of Directors
Minutes
October 9, 2019
8:00 – 10:00 a.m.

MEMBERS PRESENT: Michael Richards, M.D. (Chair)
Martha McGrew, M.D. (Vice-Chair)
Kendall Rogers, M.D.
Steve McLaughlin, M.D.
Chris Pacheco
Robert Schenck, M.D.

MEMBERS ABSENT: Gary Mlady, M.D.

OFFICERS PRESENT: Donna Sigl (Secretary)
Jill Klar, CEO & COO
Robb McLean, CMO
Melissa Ivers, ACMO

OFFICERS ABSENT: Marjorie Goldstein, CFO

OTHERS PRESENT: Erica Richards
John Paul Montoya
Jared Udall
Andy Baatz
Alex Rankin, M.D.
Scot Sauder
Diana Heider
Debbie Begay
Dina Ortiz
Quinn Mander
Renee Ayala
Kathleen Cahill
Rich Fortescue
Deborah Stephenson
Cory McDowell

GUESTS: None

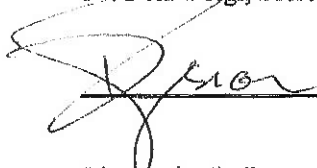
I.	Called To Order and Confirmation of Quorum	Action
	Chairman Dr. Michael Richards called the meeting to order at 8:10 am. A quorum was established at 8:10 am.	
II.	Vote to go into Executive Session	Action
	Chairman Richards called for a motion to close the open Session and convene in Executive Session.	Dr. Loretta Cordova de Ortega made the motion to approve. Dr. Kendall Rogers, 2 nd motion. Motion carried.
III.	Vote to Reconvene in Open Session	Action
	Chairman Richards called for a motion to reconvene the Open Session of the Board meeting. It was noted for the minutes that the Board reviewed, accepted and approved only those matters described in section 2.0 were discussed in Executive Session. If necessary, final action will be brought to those matters will be taken in Open Session.	Dr. Kendall Rogers made the motion to approve. Dr. Steve McLaughlin, 2 nd motion. Motion carried.
IV.	Opening Comments	Action
	None	
V.	Recognitions	Action
	Jill Klar acknowledged the opening of the new Behavioral Health Clinic at UNM Health Sciences Rio Rancho and SRMC Primary Care for meeting PCMH requirements as recognized by the National Center for Quality Assurance. The UNMMG in collaboration with SRMC are setting primary care initiatives in the community.	
VI.	Approval of Minutes, Board of Directors Meeting of August 14, 2019	Action
	Chairman Michael Richards made a motion to approve the minutes from the August 14, 2019 Board of Directors meeting. Chairman Richards provided an announcement regarding adjustments to the Board of Regents schedule. The UNMMG Board of Directors meeting will need to align up with the Board of Regents schedule. A meeting of the Member at an upcoming Regents meeting will be scheduled in the future as well. The meeting will be coordinated by the Council.	Dr. Kendall Rogers requested a motion to approve. Dr. Steve McLaughlin, 2 nd motion. Motion carried.
VII.	Public Comment	
	None.	
VIII	Committee & Advisory Group Reports	Action
	A. Finance Committee <u>Finance Committee Meeting Minutes</u> Chairman Michael Richards presented minutes from the Finance Committee meeting held on September 4, 2019.	Dr. Michael Richards requested a motion to approve Finance Committee

	<p><u>August 2019 Financial Highlights</u> Mr. Jared Udall reviewed the August 2019 financial highlights and requested Board approval. Medical Group the previous two strong months (July & August) strong and increased wRVUs becoming steady. The charge lag for outpatient and inpatient services decreased as well. Clinic production has increased 3-4%.</p> <p>BC/BS submitted \$3.6M and \$417,000 from Western Sky and no activities from Presbyterian.</p> <p>The pharmacy and Health Plan revenue were low because the expenses were outpacing the revenue. 340B and non 340B mix drive is affecting increased expenses.</p> <p><u>Revenue Cycle Update</u> Mr. John Paul Montoya reviewed the Revenue Cycle update which included:</p> <ul style="list-style-type: none"> • Increased clinic visits but decrease in charge lag due to process changes such as work from home benefit for the coders. • Actively working with Huron regarding metrics regarding activities on behalf of the extended business office. • MG has outsourced their low dollar activity due to low staffing. An RFP for Health System AR outsourcing is being considered. • Payer issues impacting collections totaling \$1.9M billed charges. <p><u>Centricity/IDX Migration</u> Ratifying the Executive Committee's decision regarding the revised plan of a go live date change to February 1, 2020 from October 2019. This decision will entail a gross costs of \$500K will be offset by the IT budget, and a request of \$237K. Huron also completed an assessment of the organization's readiness regarding the Centricity/IDX Migration project.</p>	<p>minutes and August 2019 Financial Highlights. Dr. Steve McLaughlin made a motion to approve. Chris Pacheco, 2nd motion to accept the September 4, 2019 minutes. Motion carried.</p> <p>Dr. Michael Richards requested a motion to approve the new contracts with Huron the Centricity/Huron Migration Delay. Motion made by Dr. Steve McLaughlin and 2nd by Dr. Robert Schenck. Motion carried.</p>
<p>B. Operations Committee Report</p>	<p>Dr. Steve McLaughlin requested Board approval of minutes from the Operations Committee meeting held on August 21, 2019.</p>	<p>Dr. Michael Richard requested a motion to approve the august 21st meeting minutes.</p>

		Motion made by Dr. Robert Schenck and 2 nd by Chris Pacheco. Motion carried.
	<p>C. Physicians Advisory Group Committee</p> <p>Dr. Alex Rankin provided the PAG report. Dr. Rankin provided an update on:</p> <ul style="list-style-type: none"> • White Papers have been revised and have been reviewed by Jill Klar and Kate Becker. The White Papers will be reviewed at the October 24th PAG meeting. • Chair Elect election will take place prior to a Regents meeting. 	
VII.	Administrative Reports	Action
	<p>A. Chief Executive Officer Report</p> <p>Ms. Jill Klar presented the CEO Report for acceptance. Ms. Klar provided brief highlights as follows:</p> <ul style="list-style-type: none"> • FY20 Big 8 Goals are subset of UOP goals • Human Capital Investment • Physician Recruitment Model • Primary Care Support and Expansion • Center for Telehealth Strategy • UNM LoboHealth Membership Expansion in 2020 • Mission: Excellence and expected outcomes • Performance Improvement Initiative 	<p>Dr. Michael Richards requested a motion to accept the CEO Report. Dr. Loretta Cordova de Ortega made the motion, Chris Pacheco 2nd motion. Motion carried.</p>
	<p>B. Chief Medical Officer Report</p> <p>Dr. Robb McLean presented the CMO Report for acceptance. Dr. McLean provided highlights as follows:</p> <p><u>Recognitions:</u></p> <ul style="list-style-type: none"> • ACCESS Telemedicine Team joined UNMMG <p><u>Quality Improvement Plan and</u></p> <p>Dr. McLean provided brief overviews and presented for acceptance by the Board, the Clinical Operations Group Quality Improvement.</p> <p><u>Clinical Policies and Procedures</u></p> <p>Dr. McLean provided brief overviews and presented for acceptance by the Board, the following Clinical Policies and Procedures:</p> <ul style="list-style-type: none"> • #11102 – Adverse Drug Reaction Monitoring and Reporting • #11221 – Medication and Solution Administration 	<p>Dr. Michael Richards requested a motion to approve the CMO Report and the Quality Improvement Plan. Dr. Steve McLaughlin made the motion and Dr. Robert Schenck 2nd the motion. Motion carried.</p> <p>Dr. Michael Richards requested a motion to approve the</p>

	<ul style="list-style-type: none"> • POCT -- PPM Policy • #1161 -- POCT & Quality Control • Formulary Addition -- Acyclovir • Formulary Addition -- Vivitrol (LAI Naltrexone) <p>Due to time constraints, the following CMO agenda items have been deferred to the December 11, 2019 Board of Director meeting:</p> <ul style="list-style-type: none"> • Culture of Safety Results • Patient Satisfaction Results <p>Additional announcement was provided to welcome Kathleen Cahill as the Executive Director for Clinical Operations.</p>	<p>seven Clinical Policies & Procedures. Chris Pacheco made the motion and Dr. Kendall Rogers 2nd the motion. Motion carried.</p>
X.	Meeting Adjourned	Action
	<p>There being no further business, Chairman Michael Richards asked for a motion to adjourn the Regular Session of the Board of Directors at 10:05 am.</p>	<p>Dr. Steve McLaughlin made the motion to approve. Chris Pacheco, 2nd motion. Motion carried.</p>

Dr. Donna Sigi, Secretary



Dina Ortiz, Scribe