



**UNM Hospitals Board of Trustees
Community Engagement Committee
AMENDED Agenda
April 12, 2019 at 9:00 AM
Location: UNMH CEO Conference Room (Administration)**

- I. Call to Order – Christine Glidden - Chair, BOT Community Engagement Committee
- II. Confirmation of a Quorum – Christine Glidden
- III. Adoption of Agenda (**Action Item**)
- IV. Approval of the Minutes from the March 2019 Community Engagement Committee (**Action Item**)
- V. Announcements (**Information Only**)
- VI. Public Input
- VII. New Business:
 - Patient Satisfaction and Engagement – Julie O’Shaughnessy (**Information Only**)
 - Communications Update – Alex Sanchez (**Information Only**)
- VIII. Motion to Adjourn (**Action Item**)

Goals for calendar year 2019 include:

- Identifying existing hospital community activity and connections
- Identifying system-wide trends in existing feedback mechanisms to leverage across the Hospitals’ system
- Identify the gap in community feedback mechanisms and participation
- Determine if a Community Advisory Board for the Hospital or specific hospital components is needed