

ADDENDUM NUMBER ONE

THE UNIVERSITY OF NEW MEXICO HOSPITALS

Purchasing Department
933 Bradbury Dr. SE Ste 3165
Albuquerque, New Mexico 87106

Date: October 19, 2020

Proposal Number: RFP 431-21

Name of Procurement Specialist: Jennifer Sanchez

Due Date: November 10, 2020 @ 2:00 pm MST/MDT

Notice to all respondents:

Amend the Proposal: **RFP 431-21 TEXT MESSAGING FOR PATIENTS SYSTEM**

This **addendum** becomes part of the Proposal Documents and **modifies**, as noted below, the original Bidding Documents. THE FOLLOWING PROVISIONS OF THE ABOVE-REFERENCED RFP ARE AMENDED AS FOLLOWS:

WRITTEN RESPONSES – QUESTIONS AND ANSWERS

QUESTION 1: Does UNMHSC have an established budget for this project? Even just a rough estimate would be helpful for us to best scope this project. Exhibit Q: Are you able to share your current pricing model with your vendor (i.e., Licensing Fee vs. Usage-Based)? Per Item #7 under Exhibit Q, we are interested in presenting a Usage-Based to your organization as well as the stated licensing fee.

RESPONSE: [The UNMHSC determine that the question does not relate to the RFP or any clarification thereof.](#)

QUESTION 2: Does UNMHSC have an estimated number of text messages that they anticipate would need to be sent each month? What is the total annual volume of texts that your organization sends?

RESPONSE: [Approximately 79,000 texts a month](#)

QUESTION 3: Does UNMHSC have an estimated initial contract term length for this project?

RESPONSE: At this time the UNMHS does not have an estimated initial contract term. UNMHSC may extend the term of any resultant agreement in accordance with the NM Procurement Code, as set forth in NMSA 13-1-150 (Multi-Term Contract).

QUESTION 4: Whether companies from Outside USA can apply for this? (like,from India or Canada)

RESPONSE: Yes. However, UNMHSC anticipates that any successful offeror will have familiarity with local, regional and national healthcare needs, requirements and trends.

QUESTION 5: Whether we need to come over there for meetings?

RESPONSE: Yes, as requested and as reasonably necessary to effectively perform the tasks. For example, UNMHSC reserves the right to request an in-person presentation if that is needed to effectively convey the information

QUESTION 6: Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)

RESPONSE: No. UNMHSC requires patient data to be maintained on US soil. Some work may be performed outside the continental US, but data storage should not be performed outside the continental US.

QUESTION 7: Can we submit the proposals via email?

RESPONSE: No. See Section II "Proposal Copies and Format" for more information.

QUESTION 8: **v. Integration/Implementation Work Plan:** We currently have partners that utilize Cerner. Does your organization have a preference between a real-time HL7 feed or daily extracts for integration? Are you able to share how you're currently handling integration with your vendor?

RESPONSE: The UNMHSC preferences is an HL7 Interface for the Scope of Work in this RFP.

QUESTION 9: **Section 3. Article 3.1.** NM Preferences: Our company is based in Chicago and not in New Mexico. "If the Offeror has provided their Preference Certificate, the Preference Points for a New Mexico Business is 5%." Do you mind explaining this further?

RESPONSE: Business with a valid resident or resident veteran business or contractor certificate issued by the NM Taxation & Revenue Department.” NMSA 1978, §13-1-22(A) will qualify for the NM preference points.

All other provisions of the Proposal Documents shall remain unchanged. This addendum is hereby made a part of the Proposal Documents to the same extent as those provisions contained in the original documents and all itemized listing thereof.