

University of New Mexico Hospitals

Request for Proposals
Addendum No. 2

**Project Number:
RFP P495-24 Patient Transport Services**

Due Date: March 27, 2024, 2:00 p.m. MST

The time and date proposals are due shall be strictly observed.

ADDENDUM NUMBER ONE

**THE UNIVERSITY OF NEW MEXICO
HOSPITALS
Purchasing Department**

Addendum Two

RFP P495-24 Patient Transport Services

Question 1: Is this a new contract or are these services currently being provided to UNMH? **Answer:** The services in the scope would be new to UNMH.

Question 2: If so, who are the current contractors? **Answer:** None that provide the dedicated Van, Crew/stretchers services.

Question 3. If so, what are the current rates that UNMHSC pays for these services? **Answer:** UNMH is not paying for a dedicated Van, Crew/stretchers services at this time.

Question 4: With respect to trip volume, can you provide any historical data for this RFP? Specifically, trips/day, month or year. **Answer:** At this time UNMH does not have that information for this type of service.

Question 5: Avg. mileage/trip? **Answer:** Within the Albuquerque Metro area.

Question 6: Maximum mileage/trip? **Answer:** Within the Albuquerque Metro area (Albuquerque, north to Rio Rancho, south to Belen).

Question 7: Is there an anticipated start date and contract award date? **Answer:** UNMH is requesting vendors to provide a time frame on when they could have these services available/implemented.

Question 8: If UNMH were to award a contract to a single provider, what capacity would they have to bring to satisfy the wishes/demand of UNMH? How many vehicles would that include? **Answer:** One dedicated stretcher van with crew for 12 hours per day 7 days per week

Question 9: Will trips be scheduled the day before, week before, or are contractors expected to respond immediately to sudden demand? **Answer:** All of the above.

Question 10: The RFP mentions that the scope of work is inclusive of wheelchair and stretcher transports. The cost to transport these two modes of mobility is vastly different and can require different equipment/vehicle configurations. Is there a breakdown on what the split will be between these two modes? **Answer:** Wheelchairs have been removed from the scope of work.

Question 11: Can contractors price wheelchair trips different than that of stretcher trips for the same reasoning? **Answer:** Wheelchairs have been removed from the scope of work.

Question 12: How will trips be received? **Answer:** By phone or email as need comes up during day. Some rides may be pre booked the prior day.

Question 13: Will the contractor only be required to take trips with the origin starting at UNM Hospital? **Answer:** Yes

Question 14: Will there ever be trips that begin at a different origin with the destination as UNM Hospital? **Answer:** There is no plan for this now.