

University of New Mexico Hospitals

Request for Proposals Addendum No. 4

**RFP P481-22 Employee Medical and RFP P482-23
Pharmacy Benefit Manager PBM**



Due Date: June 14, 2022, 2:00 p.m. MST The time and date proposals are due shall be strictly observed.

Addendum Number Four (4)
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Q & A

1. May we use electronic signatures where signatures are required vs signing in ink? Answer: Yes
2. May we place any large docs on USB only instead of print or does everything need to be printed regardless of size? Answer: Yes you may put the large exhibits and appendices on a USB.
3. Should all the questionnaires be placed in the “Additional Information” section as there is no place holder for those docs on the required TOC layout. Answer: Yes
4. The spreadsheet contains the following unrecognizable TIN numbers.

Performing_Provider_Tax_ID	Count of Claim_Number	Sum of Billed_Amount
999999999	587	192299.67
Not Found	2359	1072383.12
Grand Total	2946	1264682.79

Answer: There are multiple columns in the worksheet to extrapolate the provider. If focusing on column “T” – we suggest looking at column “O”, column “U”, or Column “V”. An other option is please utilize the column “W” (provider name). The vast majority of the columns you are referencing as “Not Found” in column “T” are inpatient claims that are primarily attributable to UNM Hospital.

5. There is no DRG on the spreadsheet is needed to calculate Inpatient Facility claims.

Answer: Correct, not all carriers utilize DRG pricing (some use per diems, some discount off of billed charges, etc.) – if you are utilizing strictly DRG pricing you will need to use the claim number and Revenue codes provided in columns “F” and “M” to re-construct a DRG. Another option is please estimate based on your average discount off of billed charges and stipulate as such in the Notes tab.

6. The spreadsheet lacks a Facility Type and Bill Classification that would assist in calculating Inpatient and Outpatient claims.

Answer: Please see column “F”

7. Units of measure are not included on the spreadsheet. This is needed to calculate the allowable for many service for example: Ambulance services.

Answer: Information is not available. For those services you can’t price – please estimate based on your average discount with a note next to column “In Network (Yes / No)”

8. There are no procedure code modifiers on the spreadsheet.

Answer: See number 4 above

9. Does the UNM have/own an outpatient pharmacy? If yes, are you interested in “own use “class of trade dispensing for your employees?

Answer: Yes. UNMH does operate a pharmacy on a mixed 340B basis – there is no interest in changing this at this time.

10. Will the UNM consider a custom contracted network specific to their location and population?

Answer: No not at this time

11. Can the UNM provide further description of the disease management programs which are currently in place for your employees?

Answer: We are looking for each vendor to provide its best in class DM/CM programs

12. Will the UNM provide 6-12 months of specific claims data?

Answer: Data is in the repricing file

13. Under a pass-thru proposal, will the UNM consider a performance-based admin fee? Meaning, if KPIs are over achievement and/or PBM executes a preferred network contracting for the UNM, subsequently the PBM receives a bonus on the base admin fee.

Answer: No

14. Based on the involvement of broker/consultant, are there any broker fees that need to be covered by the PBM?

Answer: Refer to questions in RFP