



Bernalillo County Commissioner Report

March 31, 2015

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**Encounters - Bernalillo County
 For the nine months ended March 31, 2015**

Source	Bernalillo County Encounters
Charity Care - Bernalillo County	7,877
EMSA	571
IHS	1,740
Medicaid	188,163
Medicare	116,780
Uninsured	30,622
HMO's & Insurance	119,044
All Other	25,097
Total Encounters	489,894

Native American Encounters **41,038**

Encounters - Bernalillo County consist of Inpatients and Outpatients who provided a Bernalillo County zip code during their registration. Categories are based on Primary Payer Code. Native American Encounters are based on race as provided during registration, are not restricted to only Bernalillo County zip codes and could be duplicate of the Bernalillo encounters by payer above.

Financial Assistance to Patients by County*
For the nine months ended March 31, 2015

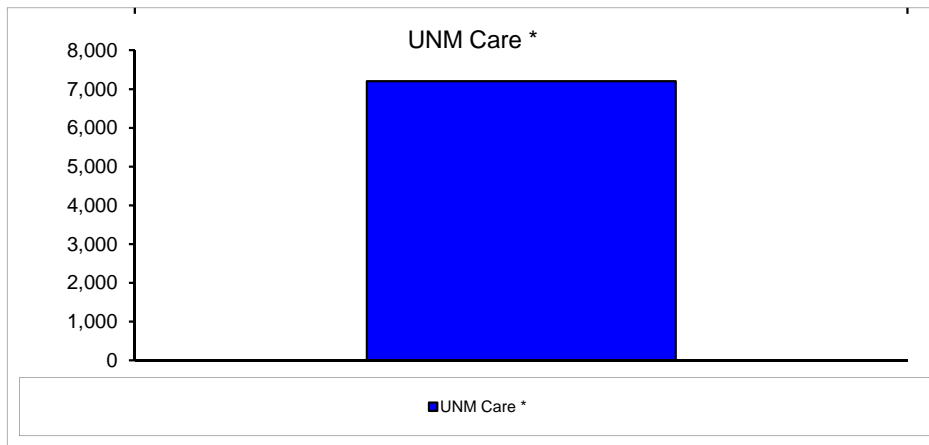
County	Charity Care Cost	Uninsured Cost	Total Uncompensated Care Cost
Bernalillo	39,788,708	\$ 20,393,376	\$ 60,182,085
Catron	795	2,459	3,254
Chaves	50,631	151,546	202,177
Cibola	109,227	217,278	326,505
Colfax	1,232	4,273	5,506
Curry	40,367	55,627	95,994
De Baca	83	-	83
Dona Ana	61,180	468,502	529,682
Eddy	94,531	203,060	297,591
Grant	169	9,927	10,096
Guadalupe	4,370	5,221	9,591
Harding	-	-	-
Hidalgo	556	-	556
Lea	8,043	45,283	53,326
Lincoln	4,356	47,795	52,151
Los Alamos	407	3,126	3,533
Luna	2,056	17,230	19,286
Mc Kinley	64,561	241,147	305,708
Mora	-	19,007	19,007
Otero	26,822	183,841	210,662
Quay	723	7,797	8,520
Rio Arriba	38,997	173,479	212,476
Roosevelt	-	93,939	93,939
San Juan	2,417	175,203	177,620
San Miguel	596	74,979	75,575
Sandoval	179,134	1,928,522	2,107,656
Santa Fe	104,112	759,266	863,378
Sierra	323	138,223	138,547
Socorro	23,209	187,642	210,851
Taos	265,848	104,871	370,719
Torrance	29,588	277,443	307,031
Union	2,571	1,274	3,845
Valencia	702,935	1,663,453	2,366,388
Out Of State	-	2,667,768	2,667,768
Grand Total	\$ 41,608,546	\$ 30,322,558	\$ 71,931,104

* Based on collection

Total Uncompensated Care Cost: Cost of care for UNM Hospitals is the actual cost of providing care - salary, benefits, supplies, drugs, blood, organs, utilities, depreciation, contracts, services.

**UNM Care
 As of March 2015**

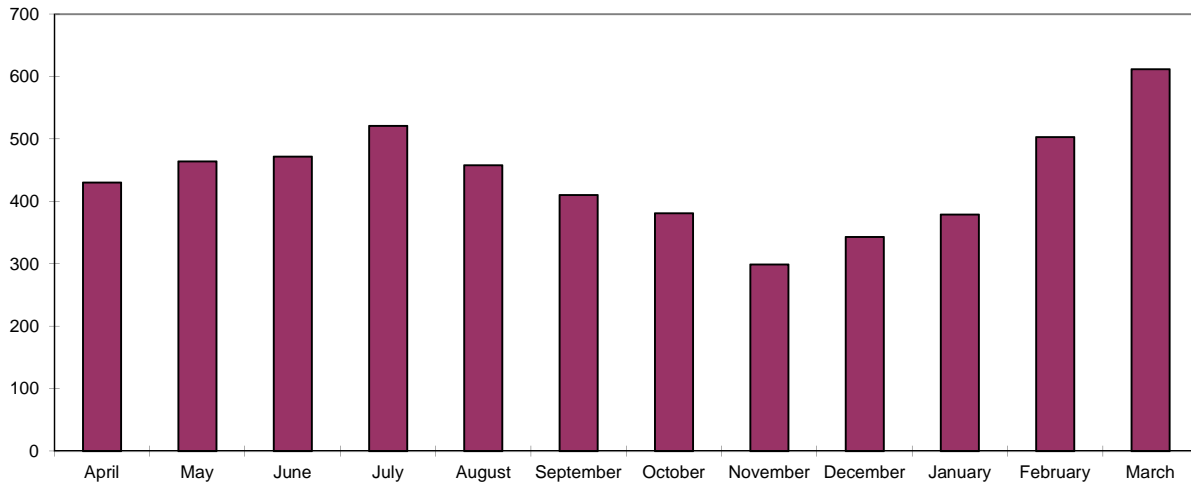
Category	Enrollment
UNM Care *	7,203



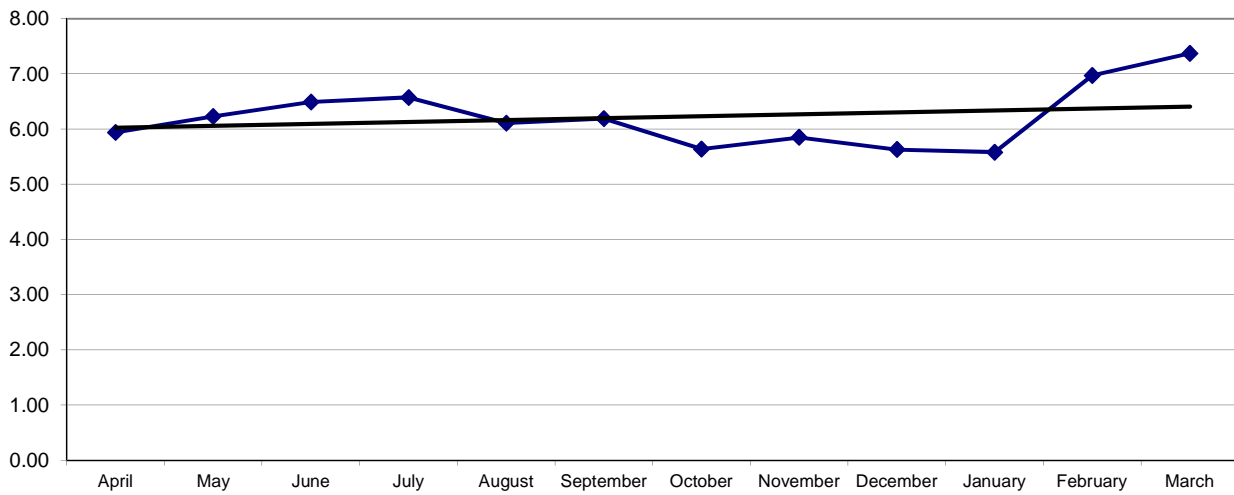
* UNM Care includes 184 Native American Enrollees as of 3/31/2015.

**Emergency Services
 For the six months ending March 31, 2015**

Patients left without being seen



Average Hours from Arrival to Disposition





**Number of FTE's and Retention Report
For the nine months ended March 31, 2015**

Category	Number of FTE's as of June 2014	Number of FTE's as of March 2015	Hires Headcount	Terms Headcount	Rolling Retention Rate
RN's	1,867	1,854	168	200	85.47%
Pharmacy	167	189	20	21	86.88%
Pulmonary	71	77	1	3	89.82%
Physical Therapists	48	53	4	3	90.54%
Radiology Techs	140	144	10	7	91.51%

NOTE: The number of FTE's for selected categories is listed above; however, it should be noted that the retention rate is calculated using the hires and terms for each respective category.

UNM HOSPITALS

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Statements of Net Assets

March 31, 2015 and June 30, 2014

Assets	March 2015	June 2014
<i>(In Thousands)</i>		
Current assets:		
Cash and cash equivalents	\$ 161,213	106,311
Marketable securities	34,522	34,329
Receivables:		
Patient, net	102,811	99,351
University of New Mexico	1,002	1,718
Estimated third-party payor settlements	35,622	36,012
Bernalillo County treasurer	14,211	1,547
Other	32,871	21,004
Total current assets	<u>382,252</u>	<u>300,272</u>
Noncurrent assets:		
Assets whose use is limited:		
Held by trustee	40,065	43,494
By UNM Hospital Clinical Operations Board	21,183	21,113
Capital assets, net	240,271	247,860
Total assets	<u>683,771</u>	<u>612,739</u>
 Liabilities		
Current liabilities:		
Accounts payable	55,576	36,761
Payable to University of New Mexico	62,937	21,786
Estimated third-party payor settlements	28,396	29,684
Interest payable bonds	1,887	3,908
Other accrued liabilities	55,154	46,173
Total current liabilities	<u>203,950</u>	<u>138,312</u>
Bonds payable	154,644	160,345
Total liabilities	<u>358,594</u>	<u>298,657</u>
 Net Assets		
Restricted for expendable grants, bequests, and contributions	15,208	14,242
Restricted for trust indenture and debt agreement	26,220	29,981
Unrestricted Total net assets	184,277	168,830
Assets invested in capital	99,472	101,028
Total net assets	<u>\$ 325,177</u>	<u>\$ 314,081</u>

UNM HOSPITALS

Statements of Revenues, Expenses, and Changes in Net Assets

For the nine months ended March 31, 2015

<i>(In Thousands)</i>	March 2015	June 2014
Operating revenues:		
Net patient service	\$ 629,369	709,438
Other	19,512	22,152
Total operating revenues	<u>648,881</u>	<u>731,590</u>
Operating expenses:		
Employee Compensation and Benefits	332,575	408,780
Medical services	124,727	141,146
Medical supplies	104,943	134,572
Occupancy/Equipment/Depreciation	67,641	83,018
Purchased services	43,085	49,978
Other	16,304	18,774
Total operating expenses	<u>689,275</u>	<u>836,268</u>
Operating loss	<u>(40,394)</u>	<u>(104,678)</u>
Nonoperating revenues (expenses):		
Bernalillo County Mill Levy	69,585	92,020
State appropriation	9,394	12,551
Investment income (dividends, gains and losses)	1,076	40,688
Interest Expense	(5,524)	(7,566)
Other Expense	(25,766)	(27,645)
Land and Permanent Fund	600	878
Bequests and contributions	2,125	2,755
Net nonoperating revenues	<u>51,490</u>	<u>113,681</u>
Increase in net assets	11,096	9,003
Net assets, beginning of year	314,081	305,078
Net assets, end of year	\$ <u><u>325,177</u></u>	<u><u>314,081</u></u>

Financial Assistance to Bernalillo County Patients by Zip Code
For the nine months ended March 31, 2015

- A - Number of Indigent Bernalillo County resident outpatients by zip code and cost of care**
B - Number of Indigent Bernalillo County resident inpatients by zip code and cost of care
F - Total cost of care for Bernalillo County indigent patients by zip code with cost methodology

Bernalillo County Zip	Inpatient Count	Inpatient Charity Care and Unisured Cost	Outpatient Count	Outpatient Charity Care and Unisured Cost	Total Patient Count	Total Patient Charity Care and Unisured Cost
87008	1	\$ 6,837	81	\$ 10,580	82	\$ 17,417
87022	8	52,272	336	41,024	344	93,296
87047	11	298,297	249	84,757	260	383,055
87059	30	109,037	734	215,851	764	324,888
87101	2	112	50	28,628	52	28,740
87102	212	1,673,724	4,760	1,794,288	4,972	3,468,013
87103	4	14,040	90	18,215	94	32,255
87104	62	270,099	2,002	570,588	2,064	840,686
87105	487	4,034,860	12,551	5,007,752	13,038	9,042,612
87106	184	2,785,414	3,761	1,603,226	3,945	4,388,640
87107	178	1,475,660	4,803	1,463,900	4,981	2,939,560
87108	357	2,115,953	9,470	3,348,298	9,827	5,464,250
87109	175	1,151,233	3,945	1,224,766	4,120	2,375,999
87110	191	1,780,655	4,699	1,892,459	4,890	3,673,114
87111	111	695,152	3,611	1,722,173	3,722	2,417,325
87112	185	1,146,766	4,997	1,565,469	5,182	2,712,235
87113	56	821,707	1,259	464,424	1,315	1,286,131
87114	114	705,294	3,689	1,125,730	3,803	1,831,024
87115	1	22,202	8	7,732	9	29,934
87116	5	16,123	62	26,279	67	42,402
87117	1	104	6	557	7	662
87119	3	6,586	28	6,626	31	13,212
87120	148	1,183,426	4,526	1,366,128	4,674	2,549,554
87121	512	3,959,208	15,424	5,826,130	15,935	9,785,338
87122	16	114,467	450	222,565	466	337,033
87123	228	2,167,692	7,064	2,337,356	7,292	4,505,048
87125	19	344,693	286	118,168	305	462,861
87131	1	37	27	7,691	28	7,728
87151	7	86,518	49	40,931	56	127,449
87153	1	1,812	9	901	10	2,713
87154	-	-	110	33,681	110	33,681
87158	-	-	-	-	-	-
87176	6	57,831	213	39,644	219	97,475
87181	-	-	95	92,747	95	92,747
87184	3	23,870	90	14,043	93	37,913
87185	1	37	1	-	2	37
87187	-	-	17	2,658	17	2,658
87190	3	366,119	84	23,827	87	389,946
87191	2	1,876	86	25,648	88	27,524
87192	1	37	143	19,370	144	19,407
87193	4	44,331	118	31,105	122	75,437
87194	2	25	106	18,650	108	18,676
87195	5	6,003	336	71,150	341	77,153
87196	-	-	106	4,871	106	4,871
87197	1	-	106	32,607	107	32,607
87198	3	80	179	55,257	182	55,337
87199	5	2,172	203	31,271	208	33,443
Grand Total	3,346	\$ 27,542,366	91,019	\$ 32,639,719	94,364	\$ 60,182,085

C - Financial Assistance to Bernalillo County Patients by Service Type
For the nine months ended March 31, 2015

Bernalillo County Zip	Cancer Count	Medicine Count	Pediatrics Count	Surgery Count	Emergency Medicine Count	Neurology Count	OBGYN Count	Orthopedics Count	Psychiatry Count	Other Count	Total Count
87008	12	45	-	3	5	10	-	4	3	-	82
87022	61	167	1	16	32	22	5	6	25	9	344
87047	44	138	-	16	8	14	5	8	22	5	260
87059	102	414	-	45	30	50	11	24	69	19	764
87101	1	30	-	2	3	3	2	2	7	2	52
87102	385	2,557	7	300	290	306	251	78	680	118	4,972
87103	2	59	-	1	7	7	2	1	12	3	94
87104	111	1,149	1	117	116	134	81	37	285	33	2,064
87105	1,186	6,967	25	841	645	763	686	254	1,324	346	13,037
87106	249	2,002	7	213	280	208	188	88	623	87	3,945
87107	399	2,702	8	312	286	321	215	65	565	108	4,981
87108	582	5,441	17	547	519	482	477	177	1,303	282	9,827
87109	169	2,382	5	230	225	290	216	63	447	93	4,120
87110	336	2,762	5	243	262	354	152	102	576	98	4,890
87111	427	1,895	2	145	186	311	115	91	460	90	3,722
87112	287	2,941	5	297	246	340	155	106	707	97	5,181
87113	65	736	1	88	76	108	64	30	105	42	1,315
87114	359	2,016	18	215	171	231	152	84	467	90	3,803
87115	-	2	-	-	-	-	-	1	6	-	9
87116	3	39	-	4	3	5	1	-	11	1	67
87117	-	3	-	2	1	-	1	-	-	-	7
87119	-	13	-	3	2	9	-	-	3	-	31
87120	264	2,713	9	245	241	318	177	88	526	93	4,674
87121	1,079	9,010	34	861	809	887	1,255	275	1,155	572	15,937
87122	63	239	-	24	21	28	11	10	59	11	466
87123	438	4,289	10	424	321	470	351	113	720	156	7,292
87125	9	151	-	6	31	16	2	3	83	4	305
87131	-	11	-	1	3	1	-	-	12	-	28
87151	5	17	1	4	12	1	8	-	7	1	56
87153	-	10	-	-	-	-	-	-	-	-	10
87154	2	64	-	1	3	14	1	2	23	-	110
87158	-	-	-	-	-	-	-	-	-	-	-
87176	4	134	-	29	10	20	5	2	13	2	219
87181	17	52	-	7	6	3	4	-	2	4	95
87184	35	34	-	8	5	-	8	-	3	-	93
87185	-	2	-	-	-	-	-	-	-	-	2
87187	1	7	-	-	-	1	3	-	5	-	17
87190	3	53	-	5	1	3	1	1	19	1	87
87191	-	34	-	21	1	11	4	4	12	1	88
87192	1	104	-	4	7	5	2	5	14	2	144
87193	7	74	-	5	4	11	2	5	13	1	122
87194	-	68	-	6	4	15	1	3	10	1	108
87195	120	146	-	19	10	8	11	5	17	5	341
87196	-	59	-	1	7	9	8	-	19	3	106
87197	4	78	-	11	3	4	-	-	5	2	107
87198	10	109	-	7	7	16	3	2	23	5	182
87199	36	122	-	8	6	9	1	4	20	2	208
Grand Total	6,878	52,040	156	5,337	4,905	5,818	4,637	1,743	10,460	2,390	94,364

Includes inpatient and outpatient

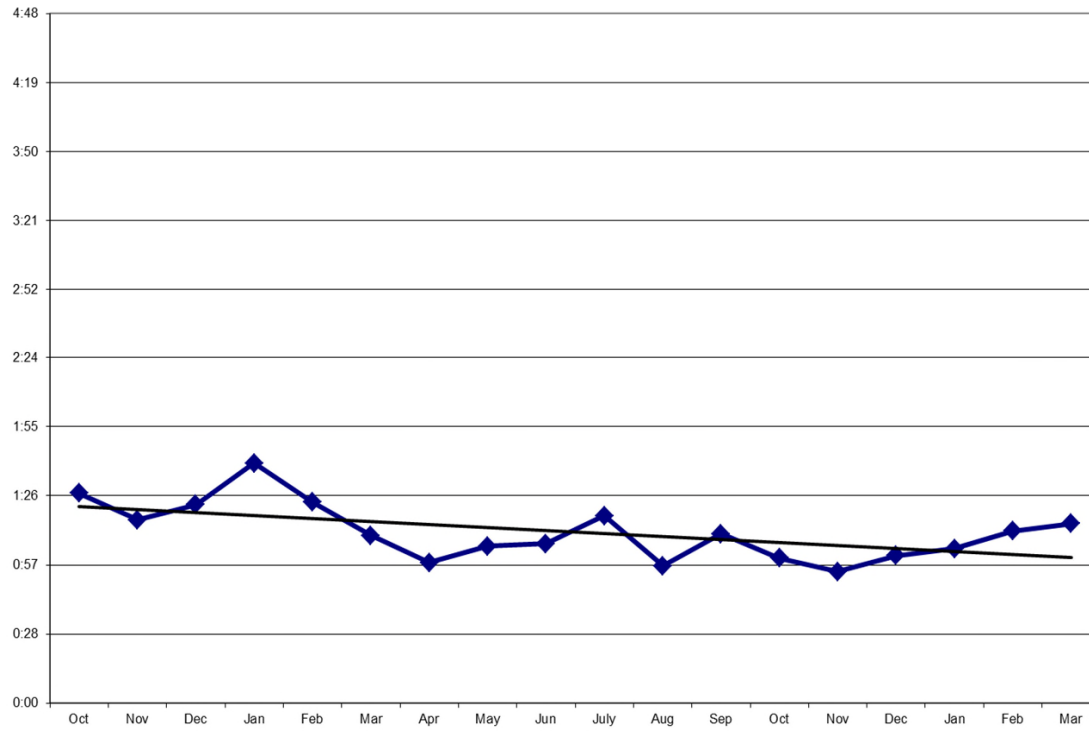
**D - Primary Reason for Bernalillo County Indigent Resident Visits
For the three months ended December 31, 2014**

Description	Count of Visits					Examples of Illnesses
	Q3 FY15	Q2 FY15	Q1 FY15	Q4 FY14	Q3 FY14	
Factors Influencing Health Status and Contact with Health Service	4,544	4121	4002	3101	4,547	Routine exam, follow up to surgery, child and infant wellness checks, or other therapeutic drug use, screening exams
Mental Disorders	4,160	2268	3836	2869	4,644	Alcohol abuse, depression, post traumatic stress disorder
Diseases of Musculoskeletal and Connective Tissue	2,363	2593	3579	2364	4,164	Joint pain, back pain, pain in limb, arthritis
Signs, Symptoms and Ill-Defined Conditions	1,514	3053	3417	3274	5,087	Abdominal pain, chest pain, cough, headache, rash, shortness of breath
Endocrine, Nutritional, and Metabolic Diseases and Immunity Diso	2,517	2391	3021	2297	3,426	Diabetes, high blood cholesterol, diseases of thyroid
Diseases of Nervous System and Sense Organs	1,548	1689	2423	1881	3,042	Sleep Apnea, ear infection, carpal tunnel, diseases of the eye, migraine
Neoplasms (abnormal new growth of tissue)	1,769	1504	2095	1526	2,013	Cancer, benign growths
Diseases of Circulatory System	1455	1844	2036	1583	2,343	Hypertension, heart failure, etc.
Injury and Poisoning	1352	1685	1979	1509	2,274	Bone fractures, sprains, wounds, contusions (bruises)
Diseases of Genitourinary System	1323	1186	1858	1245	2,149	Urinary tract infection, kidney stones, kidney disease
Diseases of Respiratory System	1197	970	1375	1294	2,303	Sore throat, respiratory infection, sinusitis, asthma, pneumonia
Diseases of Digestive System	939	801	1337	992	1,741	Esophageal reflux, hernia, diseases of colon, diseases of liver
Complications of Pregnancy, Childbirth, and the Puerperium	589	570	967	726	1,107	
Diseases Skin and Subcutaneous Tissue	657	551	882	929	851	Psoriasis, cellulitis and abscess
Infectious and Parasitic Diseases	278	232	428	374	559	Hepatitis, viral infections
Diseases of Blood and Blood Forming Organs	127	171	209	173	309	Anemia, etc.
Congenital Anomalies	49	58	86	64	82	
Newborn (Perinatal)	82	37	47	91	46	
Other (prescription pick-up, etc.)	2582	2897	3121	2991	6,278	
Total Visits	29,045	28,621	36,698	29,283	46,965	

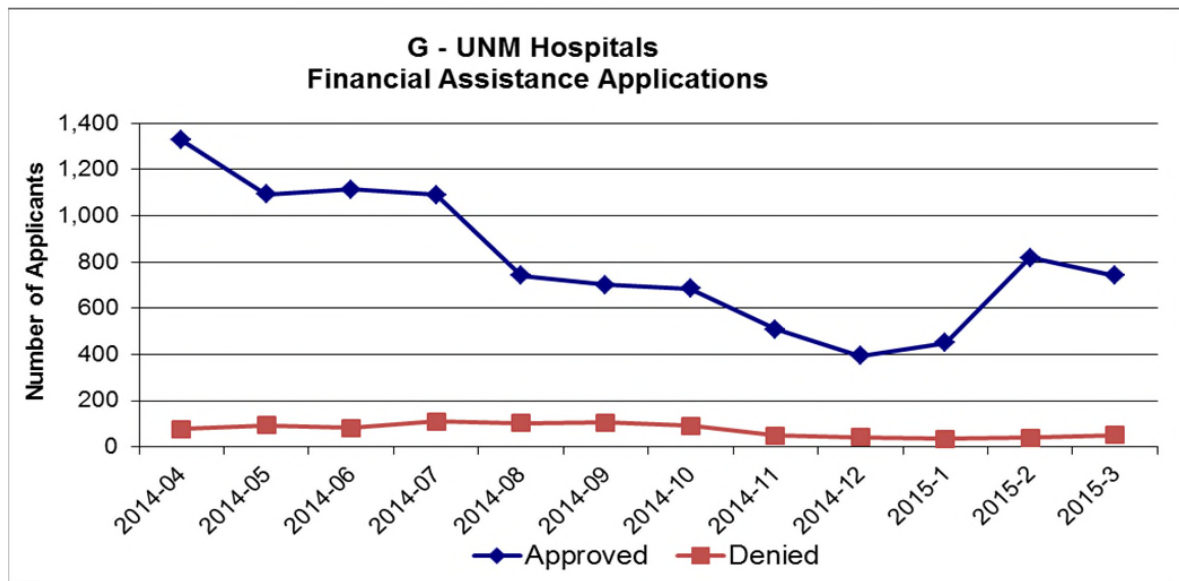
Consists of indigent patients who provided a Bernalillo County zip code during their registration. Categories are based on CMS diagnosis codes.

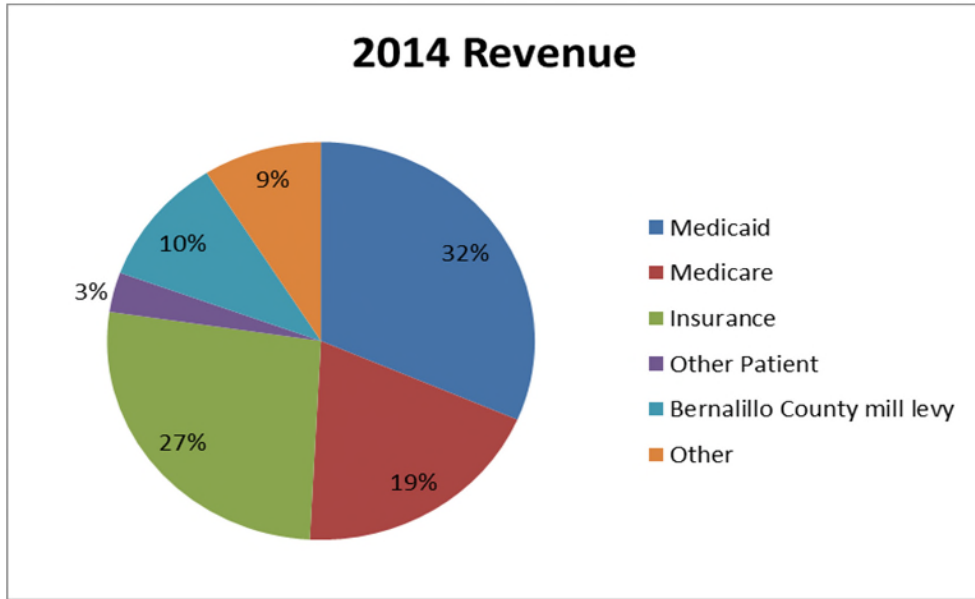
**Emergency Room Wait Times for Bernalillo County Resident Visits (in hours)
For the Eighteen months ended March 2015**

Emergency room wait times for Bernalillo County resident visits (in hours)

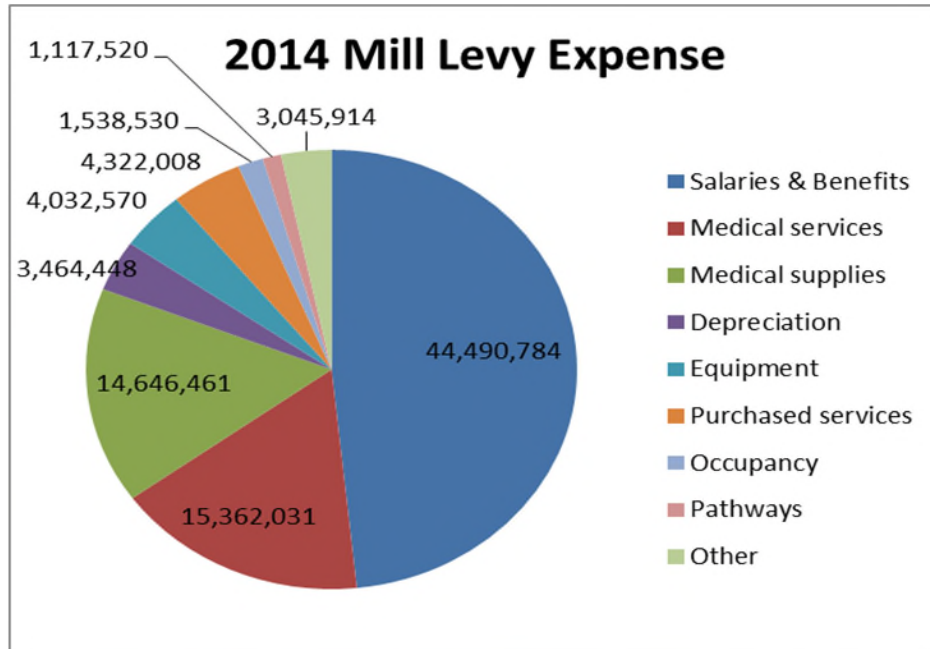


For the twelve months ended March 31, 2015





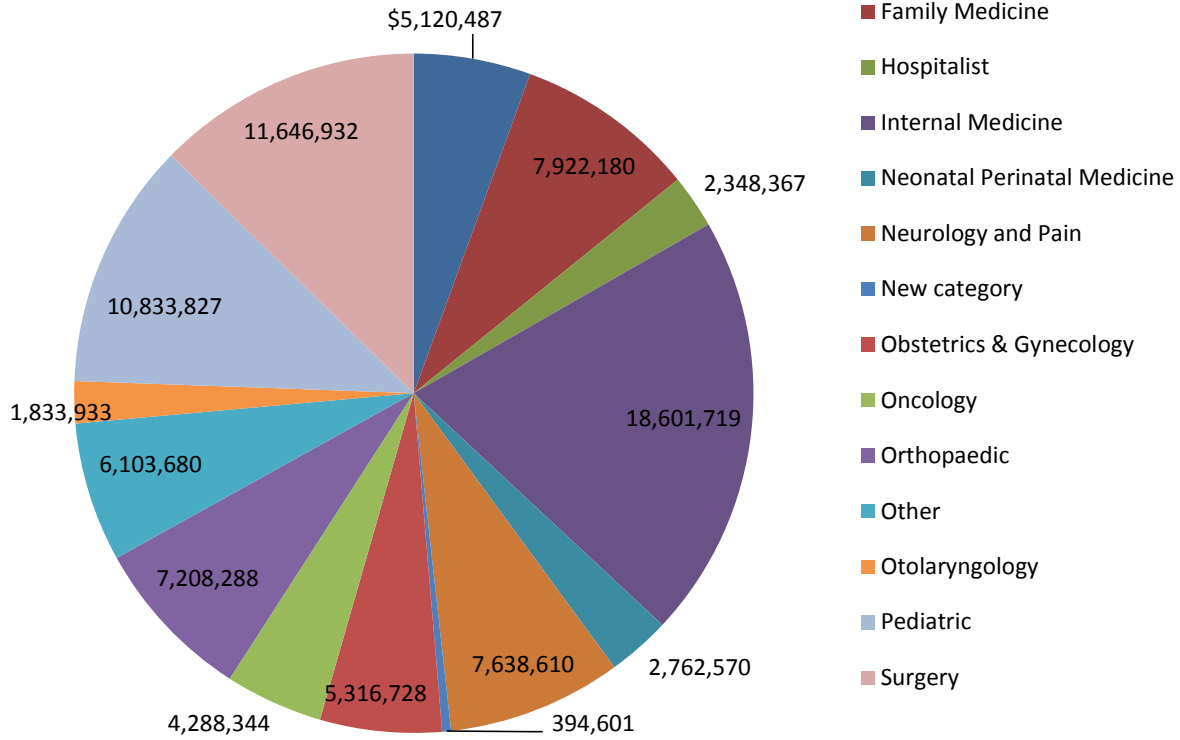
Medicaid	\$ 277,102,784
Medicare	170,512,208
Insurance	233,389,827
Other Patient	28,433,048
Bernalillo County mill levy	92,020,266
Other	79,023,916



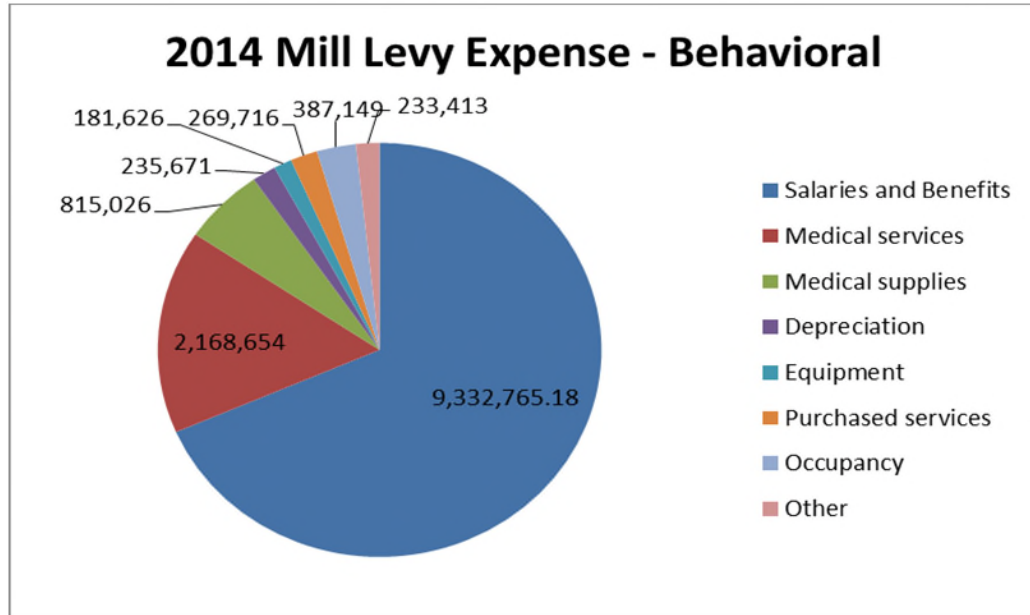
Salaries & Benefits	\$	44,490,784
Medical services		15,362,031
Medical supplies		14,646,461
Depreciation		3,464,448
Equipment		4,032,570
Purchased services		4,322,008
Occupancy		1,538,530
Pathways		1,117,520
Other		3,045,914
Total Expense	\$	92,020,266



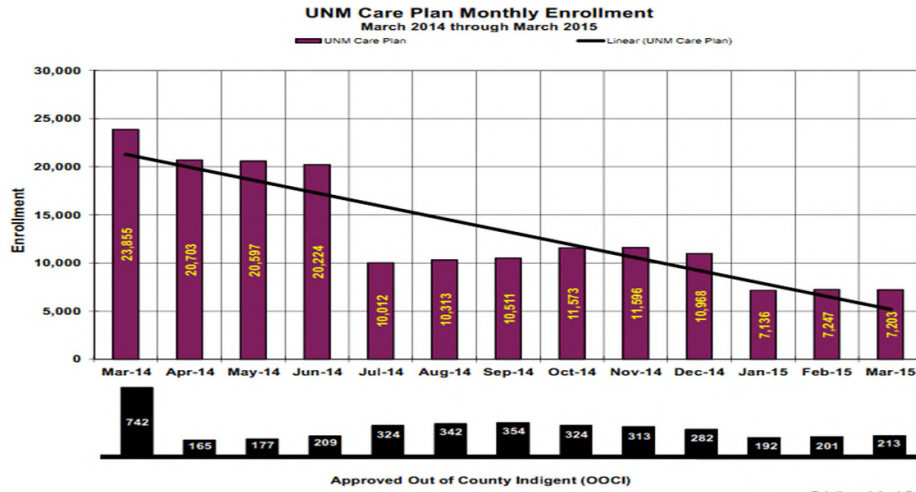
2014 Mill Levy by Specialty



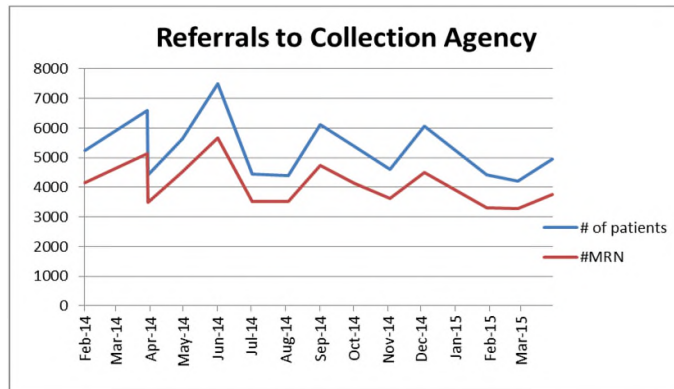
Emergency Medicine	\$	5,120,487
Family Medicine		7,922,180
Hospitalist		2,348,367
Internal Medicine		18,601,719
Neonatal Perinatal Medicine		2,762,570
Neurology and Pain		7,638,610
New category		394,601
Obstetrics & Gynecology		5,316,728
Oncology		4,288,344
Orthopaedic		7,208,288
Other		6,103,680
Otolaryngology		1,833,933
Pediatric		10,833,827
Surgery		11,646,932
Total	\$	92,020,266



Salaries and Benefits	\$	9,332,765
Medical services		2,168,654
Medical supplies		815,026
Depreciation		235,671
Equipment		181,626
Purchased services		269,716
Occupancy		387,149
Other		233,413
Total Expense	\$	13,624,020



Privileged And Confidential
 PFS Advisory Committee Report for March 2015



Payment Plans and Extended Business Office (EBO) Collections
 March 2014 through March 2015

