



**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Financial Statements with Supplementary Information

June 30, 2020 and 2019

(With Independent Auditors' Report Thereon)

**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Fiscal Year 2020 Official Roster

**Board of Trustees**

Terry Horn	Chair Person (Term expires 7/31/20, Regent appointed)
Jennifer K. Phillips, MD	Vice-Chair (Term expires 1/15/22, Regent appointed)
A. Joseph Alarid	Member (Term expires 7/31/21, Regent appointed)
Erik Lujan	Member (Term expires 6/30/22, All Pueblo Council of Governors – Regent appointed)
Adelmo Archuleta	Member (Term expires 6/30/22, Regent appointed)
Tamra Mason, PhD	Member (Term expires 6/30/22, Regent appointed)
Kurt Riley	Member (Term expires 2/1/23, All Pueblo Council of Governors - Regent appointed)
Trey Hammond	Member (Term expires 4/28/23, County appointed)
Michael Brasher	Member (Term expires 4/28/23, County appointed)

**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Fiscal Year 2020 Official Roster

**Administrative Officers**

Garnett S. Stokes

President – University of New Mexico

Paul Roth, M.D.

Chancellor – UNM Health Sciences Center  
Dean, School of Medicine – UNM Health Sciences Center

Kate Becker

Chief Executive Officer – UNM Hospitals

Bonnie White

Chief Financial Officer – UNM Hospitals

# UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

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Albuquerque, NM 87110-8179

## Independent Auditors' Report

The University of New Mexico Health Sciences Center  
Board of Trustees and  
Mr. Brian Colón, New Mexico State Auditor:

### *Report on the Financial Statements*

We have audited the accompanying financial statements of the University of New Mexico Behavioral Health Operations (the Center), a division of the University of New Mexico, State of New Mexico, operated by the University of New Mexico Health Sciences Center Clinical Operations, as of and for the years ended June 30, 2020 and 2019, and the related notes to the financial statements, which collectively comprise the Center's basic financial statements as listed in the table of contents.

### *Management's Responsibility for the Financial Statements*

Management is responsible for the preparation and fair presentation of these financial statements in accordance with U.S. generally accepted accounting principles; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

### *Auditors' Responsibility*

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinions.

### *Opinion*

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the Center as of June 30, 2020 and 2019, and the changes in its financial position and its cash flows for the years then ended in accordance with U.S. generally accepted accounting principles.

### *Emphasis of Matter*

As discussed in Note 1, the financial statements of the Center are intended to present the financial position, the changes in financial position, and cash flows of only that portion of the business-type activities that are



attributable to the transactions of the Center. They do not purport to, and do not, present fairly the financial position of the University of New Mexico as of June 30, 2020 and 2019, the changes in its financial position or its cash flows for the years then ended in accordance with U.S. generally accepted accounting principles. Our opinion is not modified with respect to this matter.

#### *Other Matters*

#### **Required Supplementary Information**

U.S. generally accepted accounting principles require that the management's discussion and analysis on pages 3 to 10, the schedule of the Center's proportionate share of the net pension liability (Schedule 2), and the schedule of Center contributions (Schedule 3) be presented to supplement the basic financial statements. Such information, although not a part of the basic financial statements, is required by the Governmental Accounting Standards Board who considers it to be an essential part of financial reporting for placing the basic financial statements in an appropriate operational, economic, or historical context. We have applied certain limited procedures to the required supplementary information in accordance with auditing standards generally accepted in the United States of America, which consisted of inquiries of management about the methods of preparing the information and comparing the information for consistency with management's responses to our inquiries, the basic financial statements, and other knowledge we obtained during our audit of the basic financial statements. We do not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

#### **Supplementary and Other Information**

Our audit was conducted for the purpose of forming an opinion on the financial statements that collectively comprise the Center's basic financial statements. The accompanying comparison of budgeted and actual revenues and expenses (Schedule 1) is presented for purposes of additional analysis is not a required part of the basic financial statements.

Schedule 1 is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the basic financial statements. Such information, has been subjected to the auditing procedures applied in the audit of the basic financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the basic financial statements or to the basic financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, Schedule 1 is fairly stated, in all material respects, in relation to the basic financial statements as a whole.

#### *Other Reporting Required by Government Auditing Standards*

In accordance with *Government Auditing Standards*, we have also issued our report dated December 8, 2020 on our consideration of the Center's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is solely to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the Center's internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering Center's internal control over financial reporting and compliance.

**KPMG LLP**

Albuquerque, New Mexico  
December 8, 2020

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Management's Discussion and Analysis

June 30, 2020 and 2019

The University of New Mexico (UNM) Behavioral Health Operations management's discussion and analysis includes the UNM Psychiatric Center (Adult Center) and the UNM Children's Psychiatric Center (Children's Center), collectively, the Center. This annual financial report presents management's discussion and analysis of the financial performance of the Center during the fiscal years ended June 30, 2020 and 2019. This discussion should be read in conjunction with the accompanying financial statements and notes. Management has prepared the financial statements and the related note disclosures along with this discussion and analysis. As such, the financial statements, notes, and this discussion are the responsibility of the Center's management.

#### **Using the Annual Financial Report**

This annual report consists of financial statements prepared in accordance with Governmental Accounting Standards Board (GASB) Statement No. 34, *Basic Financial Statements – and Management's Discussion and Analysis – for State and Local Governments*, as amended.

The financial statements prescribed by GASB Statement No. 34 (the statements of net position, statements of revenues, expenses, and changes in net position, and the statements of cash flows) present financial information in a form similar to that used by commercial corporations. They are prepared under the accrual basis of accounting, whereby revenues and assets are recognized when the service is provided, and expenses and liabilities are recognized when others provide the service or goods are received, regardless of when cash is exchanged.

The statements of net position include all assets, deferred outflows, liabilities and deferred inflows. Over time, increases or decreases in net position (the difference between assets, deferred outflows, liabilities and deferred inflows) are one indicator of the improvement or erosion of the Center's financial health when considered with nonfinancial facts such as patient statistics and the condition of facilities. This statement includes all assets and liabilities using the accrual basis of accounting, which is consistent with the accounting method used by nongovernmental hospitals and healthcare organizations.

The statements of revenues, expenses, and changes in net position present the revenues earned and expenses incurred during the year. Activities are reported as either operating or nonoperating. A psychiatric center's dependency on state and local aid can result in an operating deficit since the financial reporting model classifies such aid as nonoperating revenues, which is the case with the State appropriation and County mill levy received by the Center. The utilization of capital assets is reflected in the financial statements as depreciation, which amortizes the cost of an asset over its expected useful life.

The statements of cash flows present information related to cash inflows and outflows summarized by operating, capital, and noncapital financing activities.

#### **Overview of Entity**

The Center offers a comprehensive range of inpatient and outpatient services to the community. The following summarizes the healthcare services offered by the Center.

*Inpatient Care* – Care is provided by practitioners in 32 general adult beds, 15 geriatric beds, and 35 pediatric beds.

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Management's Discussion and Analysis

June 30, 2020 and 2019

*Outpatient Care* – The Center offers a large range of outpatient services including a medical home for high needs mental health patients, addiction services, psychosocial rehabilitation, as well as community-based services. In addition, the Adult Center provides electroconvulsive therapy, trans-cranial magnetic stimulation, and assertive community treatment. The Children's Center provides outpatient services to children and adolescents including evaluation, medication management, and community-based services, as well as specialized treatment approaches like multi-systemic therapy.

*Emergency Care* – The Center offers the State's only dedicated psychiatric emergency department for both adult and pediatric patients providing evaluation and stabilization services on a 24-hour, seven-day a week basis.

### Three Year Comparison of Financial Results

#### Condensed summary of net position

	June 30		
	2020	2019	2018
<b>Assets:</b>			
Current assets	\$ 13,874,233	13,596,556	11,408,421
Capital assets	9,960,414	10,283,326	9,323,754
Noncurrent assets	6,354,088	4,390,455	10,954,195
Total assets	<u>\$ 30,188,735</u>	<u>28,270,337</u>	<u>31,686,370</u>
<b>Deferred outflows:</b>			
Total deferred outflows of resources	\$ 516,875	1,114,551	1,521,082
<b>Liabilities</b>			
Current liabilities	\$ 9,427,638	8,381,936	9,839,479
Noncurrent liabilities	2,719,983	4,659,990	4,769,082
Total liabilities	<u>\$ 12,147,621</u>	<u>13,041,926</u>	<u>14,608,561</u>
<b>Deferred inflows:</b>			
Total deferred inflows of resources	\$ 571,949	418,894	412,518
<b>Net position:</b>			
Net investment in capital assets	\$ 9,960,414	10,283,326	9,323,754
Restricted	321,048	225,627	225,477
Unrestricted	7,704,578	5,415,115	8,637,142
Total net position	<u>\$ 17,986,040</u>	<u>15,924,068</u>	<u>18,186,373</u>



## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Management's Discussion and Analysis

June 30, 2020 and 2019

At June 30, 2020, the Center's total assets were \$30.2 million, compared to \$28.3 million at June 30, 2019 and \$31.7 million at June 30, 2018. Total current assets increased \$278,000 at June 30, 2020 compared to 2019. The Center's largest current asset is third-party payor settlements receivable in the amount of \$9.8 million at June 30, 2020, compared to \$8.7 million and \$6.4 million at June 30, 2019 and 2018, respectively. Third-party payor settlements receivable consist primarily of amounts due from Medicare and Medicaid for cost report settlements, disproportionate share, and indirect medical education. The next largest asset is investment in capital assets in the amount of \$10.0 million at June 30, 2020, \$10.3 million at June 30, 2019, and \$9.3 million at June 30, 2018. At June 30, 2020, current assets exceeded current liabilities by \$4.4 million and in 2019, current assets exceeded current liabilities by \$5.2 million.

The Center's current liabilities increased by \$1.0 million from June 30, 2019 to June 30, 2020, and decreased by \$1.5 million from June 30, 2018 to June 30, 2019. The increase in 2020 is due to the timing of payment to UNM for clinician services. The decrease in 2019 is due to the timing of payment to UNM for clinician services and reduction in accounts payable for payments on large repair and maintenance projects that were in progress at the end of 2018. These projects were completed in 2019 and the expenditures were paid through accounts payable.

The Center's noncurrent liabilities, which consist of the net pension liability, decreased \$1.9 million from June 30, 2019 to June 30, 2020 and decreased \$109 thousand from June 30, 2018 to June 30, 2019. The decreases in the pension liability in 2020 and 2019 were related to plan changes and changes in actuarial assumptions.

Total net position increased by \$2.1 million to \$18 million at June 30, 2020, which reflects an operating loss of \$22.4 million, offset by nonoperating net revenue of \$24.4 million. At June 30, 2020, unrestricted net position totaled \$7.7 million while total net position was \$18 million.

Total net position decreased by \$2.3 million to \$15.9 million at June 30, 2019, which reflects an operating loss of \$24.8 million, offset by nonoperating net revenues of \$22.5 million. At June 30, 2019, unrestricted net position totaled \$5.4 million while total net position was \$15.9 million.

#### Condensed summary of revenue expenses, and changes in net position

	Year ended June 30		
	2020	2019	2018
Total operating revenue	\$ 40,573,580	34,820,528	38,316,701
Total operating expenses	(62,927,609)	(59,612,963)	(55,136,046)
Operating loss	(22,354,029)	(24,792,435)	(16,819,345)
Nonoperating revenue and expenses and other revenues	24,416,001	22,530,130	21,613,159
(Decrease) increase in net position	2,061,972	(2,262,305)	4,793,814
Net position, beginning of year	\$ 15,924,068	18,186,373	13,392,559
Net position, end of year	\$ 17,986,040	15,924,068	18,186,373

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Management's Discussion and Analysis

June 30, 2020 and 2019

#### Operating Revenues

The sources of operating revenues for the Center include net patient service, contracts and grants, and other operating (ancillary services) revenues, with the most significant source being net patient service revenue.

Net patient service revenues is comprised of gross patient service revenues net of contractual allowances, charity care, provision for doubtful accounts, and any third-party settlements. Net patient service revenues was \$37.8 million, \$33.5 million, and \$37.1 million for 2020, 2019, and 2018, respectively.

Net patient service revenues for 2020 of \$37.8 million increased \$4.3 million from \$33.5 million in 2019, which represents a 13% increase. In 2020, the primary factors that caused the increase in net patient service revenues were increased visits as part of a new home health service line and targeted reimbursement increases from payors as directed by the NM Department of Health.

Net patient service revenues for 2019 of \$33.5 million decreased \$3.6 million from \$37.1 million in 2018, which represents a 10% decrease. The primary factors that caused the decrease in net patient service revenues was a 2.5% increase in patient days combined with a 7% decrease in discharges resulting in an increase in length of stay. Patient days are an important statistic for the Center and are presented below:

	Year ended June 30		
	2020	2019	2018
Inpatient days – Adult Psychiatric Center	\$ 14,094	14,496	13,756
Inpatient days – Children's Psychiatric Center	9,432	9,899	10,053
Total inpatient days	\$ 23,526	24,395	23,809
Discharges	\$ 2,395	2,533	2,723
Outpatient Visits	192,680	164,934	155,138

For the year ended June 30, 2020, patient days decreased 869 over the prior year, while discharges declined by 138. Outpatient visits increased 27,746, or 17%, from 2019 to 2020. The primary drivers of the outpatient volume increases are growth in the Care link Health Home program. The year ended June 30, 2020 saw the first full year of the Care link Health Home program that was established for higher needs mental health patients.

For the year ended June 30, 2019, patient days increased 586 over the prior year, while discharges declined by 190, resulting in a longer length of stay for patients. Outpatient visits increased 9,796, or 6%, from 2018 to 2019. The primary drivers of the outpatient volume increases are growth in the psychiatric emergency department as a result of continuing lack of behavioral health resources in the community. The Care link Health Home program was established for higher needs mental health patients during the year ended June 30, 2019, which also contributed to increased visits.

The Center provides charity care to those individuals who meet certain criteria. Charges foregone based on estimated rates, and the related estimated costs and expenses incurred to provide charity care for the year ended June 30, 2020 are \$2.5 million and \$2.1 million, respectively. For the year ended June 30, 2019, charges foregone were \$4.7 million and estimated costs and expenses were \$3.5 million.

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Management's Discussion and Analysis

June 30, 2020 and 2019

The Center continues to offer a financial assistance program called UNM Care to which all eligible patients are encouraged to apply. This program assigns patients primary care providers and enables them to receive care throughout the Center and at all clinic locations. This program is available to Bernalillo County residents who also meet certain income and asset thresholds. Patients applying for coverage under UNM Care must apply for coverage under the New Mexico Health Insurance Exchange (the Exchange), if eligible. Patients may continue to receive UNM Care until they receive Medicaid eligibility or notification of coverage under the Exchange. Patients certified under Medicaid or the Exchange may continue to qualify for UNM Care as a secondary coverage for copays and deductibles if they meet the income guidelines. If a patient has access to insurance coverage under the Exchange, or through other coverage options, such as an employer or spouse, the patient would be expected to obtain coverage through that source prior to eligibility for UNM Care. The Center uses the same sliding income scale as the Affordable Care Act (ACA) to determine if insurance coverage is considered affordable. If coverage is determined not affordable, patients may be granted a hardship waiver, and would not be required to pursue coverage under the exchange. These patients would qualify for UNM Care.

As of June 30, 2020, 2019, and 2018, there were approximately 5,900, 7,300, and 7,100 active enrollees, respectively, in UNM Care. The income threshold for UNM Care is 300% of the Federal Poverty Level (FPL), and patients may apply for this program at various locations throughout the Center and various community locations. The Center does not pursue collection of amounts determined to qualify as charity care, with the exception of copayments.

### Operating Expenses

The operating expense mix for the Center for the years ended June 30, 2020 and 2019 is detailed below:

	<u>2020</u>	<u>2019</u>
Employee Compensation	57%	56%
Benefits	12	14
Medical Services	16	15
Medical Supplies	2	3
Occupancy	4	4
Depreciation	3	2
Other supplies	2	2
Equipment	2	2
Purchased Service	4	2
Other	2	1

Operating expenses for 2020, including depreciation of \$1.3 million, totaled \$62.9 million. Overall, expenses increased \$3.3 million compared with the prior year. Employee compensation increased \$2.4 million (7.3%) and purchased services increased \$919,000 (76%). The increase in employee compensation is due to general wage increases of 2% effective July 1 of 2019 and targeted wage increases ranging from 1% to 3% effective September of 2019. The Center is part of an on-going Health System process improvement initiative that has resulted in the increased expenses in purchased services.

Operating expenses for 2019, including depreciation of \$1.2 million, totaled \$59.6 million. Overall, expenses increased \$4.5 million compared with the prior year. Employee compensation and benefits increased \$3.7

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Management's Discussion and Analysis

June 30, 2020 and 2019

million (10%), purchased services increased \$579,000 (91%) and equipment increased \$296,000 (45%). The increase in employee compensation is due to wage increases of 2% effective July 1 of 2019, increased health insurance costs and increased use of contracted nurse labor during the year. The Center is part of an on-going Health System process improvement initiative that has resulted in the increased expenses in purchased services. Equipment expense continues to increase due purchases of non-capital equipment and repairs.

#### Nonoperating Revenues and Expenses

Revenue from the Bernalillo County mill levy was the most significant source of nonoperating revenue, totaling \$16.3 million in 2020, \$15.9 million in 2019, and \$15.3 million in 2018. The current Memorandum of Understanding (MOU) with Bernalillo County stipulates fifteen percent (15%) of the mill levy revenue will be allocated to the operation and maintenance of the Mental Health Center and associated behavioral health and substance abuse treatment services that are offered by the Hospital and the Center. During the fiscal years ended June 30, 2020, 2019 and 2018, 15% of the mill levy was allocated to the Center.

The state appropriation was the next most significant nonoperating revenue source totaling \$8.3 million in 2020, \$7.1 million in 2019, and \$6.7 million in 2018. The state appropriation is provided to the Center to fulfill its mission to the state of New Mexico. In 1975, the Center was created by state statute under the authority of the state of New Mexico to supply what were deemed as necessary services to improve the mental health and well-being of New Mexico's children and adolescents through inpatient services at the Center, at school sites, and at patients' homes. The appropriation also funds the operation of the Mimbres School, a state-supported, on-site school.

Nonoperating revenue for fiscal years ended June 30, 2020, 2019, and 2018 included \$105,000, \$7,700 and \$26,300, respectively, in bequests and contributions.

#### Capital Assets

At June 30, 2020, the Center had \$27 million invested in capital assets, less accumulated depreciation of \$17 million. Depreciation charges for the year totaled \$1.3 million compared to \$1.2 million and \$1.1 million in 2019 and 2018, respectively.

	June 30		
	2020	2019	2018
Land and improvements	\$ 2,072,819	1,788,258	1,417,925
Building and improvements	14,491,522	14,200,511	13,986,367
Building service equipment	7,091,807	6,387,517	5,675,802
Major moveable equipment	1,230,569	1,260,300	1,176,258
Fixed equipment	710,273	584,151	584,151
Computer software	25,900	25,900	25,900
Construction in progress	1,386,822	1,841,581	1,281,763
	<u>27,009,712</u>	<u>26,088,218</u>	<u>24,148,166</u>
Less accumulated depreciation	<u>(17,049,298)</u>	<u>(15,804,892)</u>	<u>(14,824,412)</u>
Net property and equipment	<u>\$ 9,960,414</u>	<u>10,283,326</u>	<u>9,323,754</u>

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Management's Discussion and Analysis

June 30, 2020 and 2019

During the year ended June 30, 2020, the Center's most significant increase to capital assets is within construction in progress. The majority of this increase is related to one project for expansion of the emergency services space to include a triage center. This project is partially funded by NM State capital appropriation legislation, which set aside \$428,000 to partially fund this expansion.

During the year ended June 30, 2019, the Center's capital expenditures include projects to replace the roof at the Children's Center, extensive HVAC, and electrical work and security upgrades. The roof replacement, HVAC, and electrical work were necessary due to the significant age of the building.

#### **Change in Net Position**

Total net position (assets plus deferred outflows minus liabilities minus deferred inflows) is classified by the Center's ability to use these assets to meet operating needs. Total net position can be unrestricted or restricted. Unrestricted net position for the Center may be used to meet all operating needs of the Center. Restricted net position is generated by donations and gifts and is further classified as to the purpose for which it must be used. The Center's total change in net position reflected a net increase of approximately \$2.1 million in 2020 and a net decrease of \$2.3 million in 2019.

#### **Factors Impacting Future Periods**

On August 4, 2020, Centers for Medicare & Medicaid Services (CMS) released the fiscal year 2021 Inpatient Psychiatric Facilities (IPF) Prospective Payment System (PPS) Final Rule. The IPF PPS rates will reflect a market basket increase of 2.2%. The productivity reduction for FY2021 is 0.0%. CMS also finalized the adoption of a more recent version of the Office of Management and Budget core-based statistical area delineations, and the application of a 2-year transition for all providers negatively impacted by wage index changes by more than 5%. The Center's wage index decreased 4.2% from .9081 in FY2020 to .8699 for FY2021 so it is not impacted by the 5% cap. The wage index reduction does, however, offset the market basket increase for a net estimated decrease in reimbursement of \$65,000.

On August 4, 2020, CMS issued the proposed calendar year 2021 OPSS rule. CMS proposes to raise the base OPSS Payment rate by 2.6% which is a market basket increase of 3.0%, less a multi-factor productivity adjustment of 0.4%. CMS proposes to continue their site-neutral policy under ACA Section 603 of the Bipartisan Budget Act of 2015 for services furnished in off-campus provider-based departments (PBDs). These services are paid under the Medicare Physician Fee Schedule (MPFS), set at 40% of the amount paid under OPSS. CMS has also proposed to fully implement their site-neutral policy under ACA Section 603 of the Bipartisan Budget Act of 2015 for services furnished in off-campus provider-based departments (PBD's). This proposed rule change is estimated to decrease OPSS reimbursement 2.24% or \$14,000.

The Bernalillo County mill levy that the Center receives is based on property values. It is possible that the amount of the mill levy may remain flat or potentially increase as a result of increased property values. The voters approved the renewal of the mill levy in the November 2016 election. The mill levy is subject to approval by the Bernalillo County voters every eight years and it will be up for renewal in the November 2024 election.

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Management's Discussion and Analysis

June 30, 2020 and 2019

The Center's facilities are leased from Bernalillo County (the County) by UNM under the 2014 lease agreement, as described under note 1 to the financial statements. Section IV. Term of this agreement provides for either party to the lease to reopen the terms and conditions by giving notices in the first three months of 2006, 2014, 2022, 2030 and 2038. On March 25, 2014, the County Commission approved Administrative Resolution AR 2014-21 to open negotiations with UNM on the lease agreement and to establish a taskforce to provide healthcare expertise to the County in support of the negotiations. The agreement was finalized in February 2018. Under the MOU, the UNM Hospital is required to allocate 15% of the mill levy proceeds to the Center, fund one or more navigational services and a transition planning and case management service (Re-entry Center) at \$2,060,000 adjusted annually, and to comply with certain reporting and collaboration efforts as described in the MOU. In June 2018, the Hospital and County entered into a program MOU for the Bernalillo County Re-entry Resource Center, under which the Center would establish within its budget at least \$800,000 for this program. UNMH also increased funding to the Pathways program for \$400,000 per year in addition to \$860,000 in baseline funding. The Pathways funding of \$1.26 million and the RRC funding of \$800,000 fulfill the navigation and case management requirement to Bernalillo County.

UNM Psychiatric Center is also working on internal program expansion for Crisis services for adults and children through capital expansion program of the Psychiatric Emergency Service and incorporation of a Living Room model for patients presenting at the Center. The Center has also assumed some clinical service delivery responsibilities at the Metropolitan Assessment and Treatment Center (MATS) operated by Bernalillo County. This includes the operation of a medical clearance program, medical service enhancement for detoxification services and planning for a Crisis Triage Center. These programs are part of the ongoing behavioral health systems development with Bernalillo County and are cost reimbursed by the county to the Center.

The Center could potentially benefit from the new State-Directed Payments Program received by UNMH for calendar year 2020. This supplemental program was approved by CMS for inpatient and outpatient services of hospitals that guarantee access to Native Americans. This funding may provide an opportunity for new program development over time. At this point, it is difficult to quantify the estimated impact.

Conversely, the Center faces the potential for negative impacts to revenue based on the current and anticipated budget situation in New Mexico with the ongoing COVID-19 pandemic and the collapse of the oil industry in New Mexico which is a large driver of revenues in the State budget. The impact of these variables on the future operations of the Center are unknown at this time. During the year ended June 30, 2020, the Center was not significantly impacted by the COVID-19 pandemic.

The Center will also begin working on development of a permanent Crisis Triage Center on the UNM Campus over the next several months, which when completed would expand longer-term capacity.

The Center will also see a decrease in state appropriations in fiscal year 2021 of \$473,500, or 6%.

### **Contacting the Center's Financial Management**

This financial report is designed to provide the Center's patients, suppliers, taxpayers, and creditors with a general overview of the Center's finances and to show the Center's accountability for the money it receives. If you have questions about this report or need additional financial information, contact the UNM Hospital's Finance and Accounting Department, Attn.: Controller, P.O. Box 80600, Albuquerque, NM 87198-0600.

**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Statements of Net Position

June 30, 2020 and 2019

Assets	2020	2019
Current assets:		
Cash and cash equivalents	\$ 3,585	3,385
Receivables		
Patient (net of allowance for doubtful accounts and contractual adjustments of approximately \$7,783,000 in 2020 and \$9,885,000 in 2019)	3,678,416	4,246,736
Contracts and grants	7,194	201,169
Estimated third-party payor settlements	9,754,203	8,651,033
Bernalillo County mill levy	281,009	227,511
Other	—	68,666
Total net receivables	13,720,822	13,395,115
Inventories	107,138	136,766
Prepaid expenses	42,688	61,290
Total current assets	13,874,233	13,596,556
Noncurrent assets:		
Due from affiliates	6,354,088	4,390,455
Capital assets, net	9,960,414	10,283,326
Total noncurrent assets	16,314,502	14,673,781
Total assets	\$ 30,188,735	28,270,337
<b>Deferred Outflows</b>		
Total deferred outflows related to pensions	\$ 516,875	1,114,551
<b>Liabilities</b>		
Current liabilities:		
Accounts payable	\$ 698,638	789,585
Due to University of New Mexico	1,045,688	399,254
Accrued compensation and benefits	3,812,936	3,254,003
Estimated third-party payor settlements	3,870,376	3,939,094
Total current liabilities	9,427,638	8,381,936
Noncurrent liabilities:		
Net pension liability	2,719,983	4,659,990
Total noncurrent liabilities	2,719,983	4,659,990
Total liabilities	\$ 12,147,621	13,041,926
<b>Deferred Inflows</b>		
Total deferred inflows related to pensions	\$ 571,949	418,894
<b>Net Position</b>		
Net investment in capital assets	\$ 9,960,414	10,283,326
Restricted for expendable grants, bequests, and contributions	321,048	225,627
Unrestricted	7,704,578	5,415,115
Total net position	\$ 17,986,040	15,924,068

See accompanying notes to financial statements.

**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Statements of Revenues, Expenses, and Changes in Net Position

Years ended June 30, 2020 and 2019

	<u>2020</u>	<u>2019</u>
Operating revenues		
Net patient service	\$ 37,765,963	33,510,631
State and local contracts and grants	2,767,096	1,248,991
Other operating revenues	40,521	60,906
Total operating revenues	<u>40,573,580</u>	<u>34,820,528</u>
Operating expenses		
Employee compensation	35,778,649	33,336,306
Benefits	7,343,692	8,081,293
Medical services	9,886,973	9,024,774
Purchased services	2,131,542	1,212,738
Occupancy	1,988,456	2,318,347
Depreciation	1,345,485	1,249,855
Medical supplies	1,305,285	1,810,037
Other supplies	971,496	912,302
Gross receipts tax	728,158	—
Equipment	723,934	957,349
Other	723,939	709,962
Total operating expenses	<u>62,927,609</u>	<u>59,612,963</u>
Operating loss	<u>(22,354,029)</u>	<u>(24,792,435)</u>
Nonoperating revenues (expenses)		
Bernalillo County mill levy	16,292,864	15,856,438
State general fund and other state fund appropriations	7,891,600	7,076,600
Bequests and contributions	105,132	7,665
Other nonoperating expense	(297,513)	(410,573)
Net nonoperating revenues	<u>23,992,083</u>	<u>22,530,130</u>
Increase/(decrease) in net position before capital appropriations	<u>1,638,054</u>	<u>(2,262,305)</u>
Capital appropriations	<u>423,918</u>	—
Increase/(decrease) in net position after capital appropriations	2,061,972	(2,262,305)
Net position, beginning of year	<u>15,924,068</u>	<u>18,186,373</u>
Net position, end of year	\$ <u><u>17,986,040</u></u>	\$ <u><u>15,924,068</u></u>

See accompanying notes to financial statements.



**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Statements of Cash Flows

Years ended June 30, 2020 and 2019

	<u>2020</u>	<u>2019</u>
Cash flows from operating activities:		
Cash received from Medicaid and Medicare	\$ 26,637,263	24,455,356
Cash received from insurance and patients	10,525,132	7,484,956
Cash received from contracts and grants	2,961,071	1,066,242
Cash payments to suppliers	(16,887,006)	(16,915,934)
Cash payments to employees	(34,328,743)	(31,998,684)
Cash payments to University of New Mexico	(10,324,336)	(10,149,404)
Cash (payments to) received from affiliates	(1,963,633)	6,535,225
Other cash receipts	40,522	60,906
Net cash used in operating activities	<u>(23,339,730)</u>	<u>(19,461,337)</u>
Cash flows from noncapital financing activities:		
Cash received from state general fund and other state fund appropriations	7,891,600	6,214,175
Cash received from Bernalillo County mill levy	16,239,366	15,859,325
Cash payment for nonoperating sources	(297,513)	(293,835)
Cash received from contributions for other-than-capital purposes	105,132	7,665
Net cash provided by noncapital financing activities	<u>23,938,585</u>	<u>21,787,330</u>
Cash flows from capital financing activities:		
Cash received from state capital appropriations	423,918	—
Purchases of capital assets	<u>(1,022,573)</u>	<u>(2,326,165)</u>
Net cash used in capital financing activities	<u>(598,655)</u>	<u>(2,326,165)</u>
Net increase (decrease) in cash and cash equivalents	200	(172)
Cash beginning of year	<u>3,385</u>	<u>3,557</u>
Cash end of year	\$ <u><u>3,585</u></u>	\$ <u><u>3,385</u></u>
Reconciliation of operating loss to net cash used in operating activities:		
Operating loss	\$ (22,354,029)	(24,792,435)
Adjustments to reconcile operating loss to net cash used in operating activities:		
Depreciation expense	1,345,485	1,249,855
Provision for doubtful accounts	1,304,201	631,849
Change in assets, deferred outflows, liabilities, and deferred inflows:		
Patient receivables, net	(735,881)	(382,709)
Contracts and grants receivables	193,975	(182,749)
Estimated third-party payor settlements receivables	(1,103,170)	(2,223,831)
Other receivables	68,666	—
Inventories	29,628	27,725
Prepaid expenses	18,602	(32,964)
Due from affiliates	(1,963,633)	6,535,225
Deferred outflow of resources related to pensions	597,676	406,531
Accounts payable and accrued expenses	467,986	(666,780)
Due to University of New Mexico	646,434	(332,710)
Estimated third-party payor settlements liabilities	(68,718)	404,372
Net pension liability	(1,940,007)	(109,092)
Deferred inflow of resources related to pensions	153,055	6,376
Net cash used in operating activities	\$ <u><u>(23,339,730)</u></u>	\$ <u><u>(19,461,337)</u></u>

See accompanying notes to financial statements.

# UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

## Notes to Financial Statements

June 30, 2020 and 2019

### (1) Description of Business

The University of New Mexico Behavioral Health Operations (the Center) includes the UNM Psychiatric Center (Adult Center) and the UNM Children's Psychiatric Center (Children's Center).

The Adult Center was organized under a joint powers agreement between the University of New Mexico (UNM), a state institution of higher education created by the New Mexico Constitution, and Bernalillo County (the County) for the purpose of providing mental health services and for the advancement of human knowledge and education in the mental health field. The UNM Board of Regents and the Board of County Commissioners participate in a lease agreement for operation and lease of County healthcare facilities terminating June 30, 2055. The purpose of the original lease is to operate and maintain the Center in accordance with the provisions of the Hospital Funding Act for the term of the agreement. This agreement continues in force until rescinded or terminated by either party.

The Children's Center, a psychiatric center operated by UNM Health Sciences Center, is certified as a short-term, acute care provider. The Center provides intensive treatment for children and adolescents through its acute inpatient, residential, and outpatient therapy programs. The Children's Center is the state's only comprehensive psychiatric facility dedicated solely to the treatment of seriously emotionally disturbed children and adolescents.

The accompanying financial statements of the Center are intended to present the financial position and changes in financial position and cash flows of only that portion of the business-type activities of UNM, which are attributable to the transactions of the Center. The Center is not a legally separate entity and is, therefore, reported as a division of UNM and included in the basic financial statements of UNM. As a division of UNM, the Center has no component units.

The UNM Board of Regents is the ultimate governing authority of the Center, but has delegated certain oversight responsibilities to the UNM Hospital's (Hospital) Board of Trustees, which consists of nine members, including seven members appointed by the UNM Board of Regents, two of which are nominated by the All Pueblo Council of Governors. The two remaining members are appointed by the County Commission.

### (2) Summary of Significant Accounting Policies

#### (a) Basis of Presentation

The accompanying financial statements have been prepared using the economic resource measurement focus and the accrual basis of accounting, in accordance with generally accepted accounting principles for healthcare organizations, and are presented in accordance with the reporting model as prescribed in Governmental Accounting Standards Board (GASB) Statement No. 34, *Basic Financial Statements – and Management's Discussion and Analysis – for State and Local Governments*; as amended by GASB Statement No. 37, *Basic Financial Statements – and Management's Discussion and Analysis – for State and Local Governments: Omnibus*; GASB Statement No. 38, *Certain Financial Statement Note Disclosure*; and GASB Statement No. 63, *Financial Reporting of Deferred Outflows of Resources, Deferred Inflow of Resources, and Net Position*. The Center follows the business-type activities requirements of GASB Statement No. 34 and No. 63. This approach requires the following components of the Center's financial statements:

- Management's discussion and analysis.

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Notes to Financial Statements

June 30, 2020 and 2019

- Basic financial statements, including statements of net position, statements of revenues, expenses, and changes in net position, and statements of cash flows using the direct method for the Center as a whole.
- Notes to financial statements.

GASB Statement No. 34 and subsequent amendments, including GASB Statement No. 63 as discussed below, established standards for external financial reporting and requires that resources be classified for accounting and reporting purposes into the following three net position categories:

- Net investment in capital assets: Capital assets, net of accumulated depreciation.
- Restricted, expendable: Assets whose use by the Center is subject to externally imposed constraints that can be fulfilled by actions of the Center pursuant to those constraints or that expire by the passage of time.
- Unrestricted: Assets that are not subject to externally imposed constraints. Unrestricted net position may be designated for specific purposes by action of the Board of Trustees, the UNM Board of Regents, or may otherwise be limited by contractual agreements with outside parties.

#### **(b) Recent Accounting Pronouncements**

In June 2017, GASB issued Statement No. 87, *Leases*. The objective of this statement is to better meet the information needs of financial statement users by improving accounting and financial reporting for leases by governments. This statement increases the usefulness of governments' financial statements by requiring recognition of certain lease assets and liabilities for leases that previously were classified as operating leases and recognized as inflows of resources or outflows of resources based on the payment provisions of the contract. It establishes a single model for lease accounting based on the foundational principle that leases are financings of the right to use an underlying asset. Under this statement, a lessee is required to recognize a lease liability and an intangible right-to-use lease asset, and a lessor is required to recognize a lease receivable and a deferred inflow of resources, thereby enhancing the relevance and consistency of information about governments' leasing activities. The requirements of this statement are effective for reporting periods beginning after June 15, 2021. The Center is evaluating the impact the standard will have on its financial statements.

#### **(c) Use of Estimates**

The preparation of financial statements in accordance with U.S. generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the financial statement dates, and the reported amount of revenues and expenses during the reporting periods. Due to uncertainties inherent in the estimation process, actual results could differ from those estimates.

#### **(d) Operating Revenues and Expenses**

The Center's statements of revenues, expenses, and changes in net position distinguish between operating and nonoperating revenues and expenses. Operating revenues, such as patient services revenues, result from exchange transactions associated with providing healthcare services, the behavioral operations' principal activity. Exchange transactions are those in which each party to the transaction receives and gives up essentially equal values. Operating expenses are all expenses incurred to provide healthcare services.

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Notes to Financial Statements

June 30, 2020 and 2019

**(e) Contracts and Grants**

Revenue from contracts and grants is recognized to the extent of direct costs and allowable indirect expenses incurred under the terms of each agreement. Funds restricted by grantors for operating purposes are recognized as revenues when the eligibility requirements of the grant have been met. All reimbursable costs for which reimbursement has not been received are reflected in the accompanying statements of net position as contracts and grants receivable.

**(f) Nonoperating Revenue and Expenses**

Nonoperating revenue and expenses include activities that have the characteristics of nonexchange transactions, such as appropriations, gifts, investment income, government levies, gains and losses on the sale of assets and other administrative expenses.

Nonexchange revenue streams are recognized under GASB Statement No. 33, *Accounting and Financial Reporting for Nonexchange Transactions*. Appropriations are recognized in the year they are appropriated, regardless of when actually received. Bequests and contributions are recognized when all applicable eligibility requirements have been met. The Mill Levy is recognized in the period it is collected by Bernalillo County. Gains and losses on the sale of assets and other administrative expenses are recognized when incurred.

**(g) Cash**

The Center holds petty cash amounts only as it does not have its own bank accounts. As noted in item (j), the Hospital receives all cash on behalf of, and pays all obligations for, the Center.

**(h) Inventories**

Inventories consisting of medical, surgical and maintenance supplies, and pharmaceuticals are stated at the lower of cost or market. Cost is determined using the first-in, first-out valuation method, except that the replacement cost method is used for pharmacy inventories.

**(i) Capital Assets**

Capital assets are stated at cost on the date of acquisition or at estimated fair value on the date of donation. The Center's capitalization policy for assets includes all items with a unit cost of more than \$5,000 and a minimum estimated useful life of three years. Depreciation of capital assets is calculated using the straight-line method over the estimated useful lives of the assets as indicated in the "Estimated Useful Lives of Depreciable Hospital Assets," Revised 2018 Edition published by the American Hospital Association. Repairs and maintenance costs are charged to expense as incurred. On an annual basis, the Center assesses long-lived assets in order to determine whether or not it is necessary to retire, replace, or impair on condition of the assets and their intended use.

The buildings occupied by the Center are as follows: The Adult Center's buildings are owned by the County and are furnished to the Adult Center in accordance with the lease agreement between the County and UNM. The Children Center's land and buildings are owned by UNM and are furnished for use to this Center. The land and buildings owned by UNM are recorded on the Center's financial statements. Equipment includes items that have been purchased with funds received in accordance with certain contracts and grants, and title to this equipment is vested with the Center.

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Notes to Financial Statements

June 30, 2020 and 2019

**(j) Due from Affiliates**

The Hospital receives all cash on behalf of the Center and pays all obligations. Accounts payable and accrued expenses are considered paid and no longer an obligation of the Center when vouchered for payment by the Hospital. Amounts due from affiliates consist mainly of cash collected in excess of expenses paid and do not bear interest.

**(k) Pensions**

For purposes of measuring the net pension liability, deferred outflows of resources and deferred inflows of resources related to pensions, and pension expense, information about the fiduciary net position of the Educational Retirement Plan (ERP) and additions to/deductions from ERP's fiduciary net position have been determined on the same basis as they are reported by ERP. For this purpose, benefit payments (including refunds of employee contributions) are recognized when due and payable in accordance with the benefit terms. Investments are reported at fair value.

**(l) Net Patient Service Revenues**

Net patient revenues are recorded at the estimated net realizable amount from patients, third-party payors, and others for services rendered. Retroactive adjustments under reimbursement agreements with third-party payors are accrued on an estimated basis in the period the related services are rendered and adjusted in future periods as final settlements are determined.

**(m) Charity Care**

The Center provides care to patients who meet certain criteria under its charity care policy without charge or at amounts less than its established rates. Because the Center does not pursue collection of amounts determined to qualify as charity care, they are deducted from gross revenue, with the exception of copayments.

**(n) Bernalillo County Taxes**

The amount of the property tax levy is assessed annually on November 1 based on the valuation of property as determined by the Bernalillo County Assessor and is due in equal semiannual installments on November 10 and April 10 of the next year. Taxes become delinquent 30 days after the due date unless the original levy date has been formally extended. Taxes are collected on behalf of the Center by the County Treasurer and are remitted to the Hospital in the month following collection. Revenue is recognized in the fiscal year the levy is collected by Bernalillo County.

Bernalillo County may utilize property tax exemptions and abatements to stimulate economic development and investment in the community. Three agencies entered into abatement agreements under the authority of NMSA 7-37-6 and NMSA 7-38. The proceeds to the levy were reduced by \$116,000 and \$108,000 in aggregate, authorized by Bernalillo County, the City of Albuquerque, and the NM Hospital Equipment Loan Council, during the years ended June 30, 2020 and 2019, respectively, as a result of the exemptions and abatements granted.

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Notes to Financial Statements

June 30, 2020 and 2019

**(o) State Appropriation**

The funding for the state appropriation is included in the General Appropriation Act, which is approved by the House and Senate of the State Legislature and signed by the governor before going into effect. Funds appropriated for the years ended June 30, 2020 and 2019 totaled \$7,891,600 and \$7,076,600, respectively. The General Fund is designated as a nonreverting fund, per House Bill 2, Section 4, Sub-Section J, Higher Education.

The funding for the state capital appropriation is included in the Capital Outlay Expenditures Act, which is approved by the House and Senate of the State Legislature and signed by the governor before going into effect. The funds appropriated for 2020 include \$423,918 to plan, design, construct, furnish and equip an adult psychiatric regional crisis triage center at the Center.

**(p) Income Taxes**

As part of a state institution of higher education, the income of the Center is generally excluded from federal and state income taxes under Section 115(1) of the Internal Revenue Code. However, income generated from activities unrelated to the Center's exempt purpose is subject to income taxes under Internal Revenue Code Section 511(a)(2)(B). During the years ended June 30, 2020 and 2019, there was no income generated from unrelated activities.

**(q) Gross Receipts Taxes**

Effective July 1, 2019, the Center is no longer exempted from NM State Gross Receipts tax. The Center is subject to a 5% gross receipts tax on all service generated revenues after a 60% deduction on applicable receipts. Gross receipts tax is calculated and recorded in the accompanying financial statements on an accrual basis. Taxes are paid on a cash basis for the period in which funds are received.

**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Notes to Financial Statements

June 30, 2020 and 2019

**(r) Risk Management**

The Hospital sponsors a self-insured health plan in which the Center's employees participate, as all employees of the Center are under the centralized umbrella of the Hospital. Blue Cross and Blue Shield of New Mexico and HMO New Mexico (BCBSNM and HMONM) provide administrative claim payment services for the Hospital's plan. Liabilities are based on an estimate of claims that have been incurred but not reported (IBNR) and claims received but not yet paid. At June 30, 2020 and 2019, the estimated amount of the Center's IBNR and accrued claims was \$450,053 and \$488,407, respectively. The liability balance for the self-insurance plan is included in accrued payroll of the Hospital, which is reflected in the net due from affiliate account of the Center. The IBNR liability was based on an actuarial analysis calculated using information provided by BCBSNM. Changes in the reported liability were as follows:

	<u>Beginning of fiscal year</u>	<u>Current year claims and changes in estimates</u>	<u>Claim payments</u>	<u>Balance at fiscal year-end</u>
2019–2020	\$ 488,407	4,388,553	(4,426,907)	450,053
2018–2019	523,170	4,254,421	(4,289,184)	488,407

**(3) Concentration of Risk**

The Center receives payment for services rendered to patients under payment arrangements with payors that include: (i) Medicare and Medicaid, (ii) other third-party payors, including commercial carriers, and (iii) others. The other payor category includes United States Public Health Service, self-pay, counties and other government agencies. The following table summarizes patient accounts receivable and the percentage of gross accounts receivable from all payors as of June 30:

	<u>2020</u>		<u>2019</u>	
Medicaid	\$ 6,047,607	53 %	\$ 7,542,581	53 %
Patients and their insurance carriers	3,210,537	28	3,954,872	28 %
Medicare	<u>2,203,434</u>	<u>19</u>	<u>2,634,368</u>	<u>19 %</u>
Total patient accounts receivable	11,461,578	<u>100 %</u>	14,131,821	<u>100 %</u>
Less allowance for uncollectible accounts and contractual adjustments	<u>(7,783,162)</u>		<u>(9,885,085)</u>	
Patient accounts receivable, net	<u>\$ 3,678,416</u>		<u>\$ 4,246,736</u>	

**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Notes to Financial Statements

June 30, 2020 and 2019

**(4) Capital Assets**

The major classes of capital assets at June 30 and activity for the year then ended are as follows:

	Year ended June 30, 2020				Ending balance
	Beginning balance	Additions	Transfers	Retirements	
Center capital assets not being depreciated:					
Land	\$ 111,000	—	—	—	111,000
Construction in progress	1,841,581	951,225	(1,405,984)	—	1,386,822
	<u>\$ 1,952,581</u>	<u>951,225</u>	<u>(1,405,984)</u>	<u>—</u>	<u>1,497,822</u>
Center depreciable capital assets:					
Land and land improvements	\$ 1,677,258	—	284,561	—	1,961,819
Building and building improvements	14,200,511	—	291,011	—	14,491,522
Building service equipment	6,387,517	—	704,290	—	7,091,807
Major moveable equipment	1,260,300	71,348	—	(101,079)	1,230,569
Fixed equipment	584,151	—	126,122	—	710,273
Computer software	25,900	—	—	—	25,900
Total depreciable capital assets	<u>24,135,637</u>	<u>71,348</u>	<u>1,405,984</u>	<u>(101,079)</u>	<u>25,511,890</u>
Less accumulated depreciation for:					
Land improvements	(829,290)	(133,947)	—	—	(963,237)
Building and building improvements	(11,044,534)	(477,482)	—	—	(11,522,016)
Building service equipment	(2,654,652)	(547,989)	—	—	(3,202,641)
Major moveable equipment	(927,138)	(134,376)	—	101,079	(960,435)
Fixed equipment	(323,378)	(51,691)	—	—	(375,069)
Computer software	(25,900)	—	—	—	(25,900)
Total accumulated depreciation	<u>(15,804,892)</u>	<u>(1,345,485)</u>	<u>—</u>	<u>101,079</u>	<u>(17,049,298)</u>
Center depreciable capital assets, net	<u>\$ 8,330,745</u>	<u>(1,274,137)</u>	<u>1,405,984</u>	<u>—</u>	<u>8,462,592</u>
Capital asset summary:					
Center capital assets not being depreciated	\$ 1,952,581	951,225	(1,405,984)	—	1,497,822
Center depreciable capital assets, at cost	24,135,637	71,348	1,405,984	(101,079)	25,511,890
Center total cost of capital assets	26,088,218	1,022,573	—	(101,079)	27,009,712
Less accumulated depreciation	(15,804,892)	(1,345,485)	—	101,079	(17,049,298)
Center capital assets, net	<u>\$ 10,283,326</u>	<u>(322,912)</u>	<u>—</u>	<u>—</u>	<u>9,960,414</u>



**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Notes to Financial Statements

June 30, 2020 and 2019

	Year ended June 30, 2019				
	<u>Beginning balance</u>	<u>Additions</u>	<u>Transfers</u>	<u>Retirements</u>	<u>Ending balance</u>
Center capital assets not being depreciated:					
Land	\$ 111,000	—	—	—	111,000
Construction in progress	1,281,763	2,078,670	(1,518,852)	—	1,841,581
	<u>\$ 1,392,763</u>	<u>2,078,670</u>	<u>(1,518,852)</u>	<u>—</u>	<u>1,952,581</u>
Center depreciable capital assets:					
Land and land improvements	\$ 1,306,925	51,507	318,826	—	1,677,258
Building and building improvements	13,986,367	—	291,390	(77,246)	14,200,511
Building service equipment	5,675,802	—	908,636	(196,921)	6,387,517
Major moveable equipment	1,176,258	195,988	—	(111,946)	1,260,300
Fixed equipment	584,151	—	—	—	584,151
Computer software	25,900	—	—	—	25,900
	<u>22,755,403</u>	<u>247,495</u>	<u>1,518,852</u>	<u>(386,113)</u>	<u>24,135,637</u>
Total depreciable capital assets					
Less accumulated depreciation for:					
Land improvements	(726,116)	(103,174)	—	—	(829,290)
Building and building improvements	(10,606,255)	(491,594)	—	53,315	(11,044,534)
Building service equipment	(2,277,769)	(481,331)	—	104,448	(2,654,652)
Major moveable equipment	(910,121)	(128,629)	—	111,612	(927,138)
Fixed equipment	(278,251)	(45,127)	—	—	(323,378)
Computer software	(25,900)	—	—	—	(25,900)
	<u>(14,824,412)</u>	<u>(1,249,855)</u>	<u>—</u>	<u>269,375</u>	<u>(15,804,892)</u>
Total accumulated depreciation					
Center depreciable capital assets, net	<u>\$ 7,930,991</u>	<u>(1,002,360)</u>	<u>1,518,852</u>	<u>(116,738)</u>	<u>8,330,745</u>
Capital asset summary:					
Center capital assets not being depreciated	\$ 1,392,763	2,078,670	(1,518,852)	—	1,952,581
Center depreciable capital assets, at cost	22,755,403	247,495	1,518,852	(386,113)	24,135,637
	<u>24,148,166</u>	<u>2,326,165</u>	<u>—</u>	<u>(386,113)</u>	<u>26,088,218</u>
Center total cost of capital assets					
Less accumulated depreciation	<u>(14,824,412)</u>	<u>(1,249,855)</u>	<u>—</u>	<u>269,375</u>	<u>(15,804,892)</u>
Center capital assets, net	<u>\$ 9,323,754</u>	<u>1,076,310</u>	<u>—</u>	<u>(116,738)</u>	<u>10,283,326</u>

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Notes to Financial Statements

June 30, 2020 and 2019

#### **(5) Compensated Absences**

Qualified Center employees are entitled to accrue sick leave and annual leave based on their full time equivalent (FTE) status.

##### **(a) Sick Leave**

Full-time employees accrue four hours of sick leave each two-week pay period (13 days per annum) up to a maximum of 1,040 hours to be used for major and minor sick leave. Seven of these days are accumulated into a minor sick leave bank. Part-time employees who are at least 0.5 FTE earn sick leave on a prorated basis each pay period. At June 30 of each year, employees have the opportunity to exchange minor sick leave for annual leave or major sick leave, or cash all hours accumulated in excess of 24 hours of minor sick leave and 1,040 hours of major sick leave on an hour-for-hour basis. At termination, only employees who retire from the Center and qualify under the Center's policy or estates of employees who die as the result of a compensable occupational illness or injury are eligible for payment of unused accumulated hours earned under the Center's plan. Accrued sick leave as of June 30, 2020 and 2019 approximates \$351,000 and \$360,000, respectively, is computed by multiplying each employee's current hourly rate by the number of hours accrued.

Major and minor sick leave balances earned by the consolidated employees (personnel employed by UNM prior to July 2000 and employed by the Center thereafter) under the UNM plan were transferred to the Center. Under the UNM plan, only employees hired prior to July 1, 1984 were eligible to accrue major sick leave. Eligible employees accrued sick leave each pay period at an hourly rate, which was based on their date of hire and employment status.

The excess minor sick leave hours carried over from UNM were converted to cash in December 2000, at a rate equal to 50% of the employee's hourly wage, multiplied by the number of hours converted. Upon retirement, all minor sick leave hours in excess of 600 are paid at a rate equal to 50% of the employee's hourly wage multiplied by the number of hours in excess of 600 unused minor sick leave hours based on FTE status, not to exceed 440 hours of such sick leave.

Immediately upon retirement or death, a consolidated employee is entitled to receive cash payment for unused major sick leave hours in excess of 1,040 at a rate equal to 28.5% of the employee's hourly wage multiplied by the number of hours in excess of 1,040 major sick leave hours based on FTE status. Partial hours are rounded to the nearest full hour.

##### **(b) Annual Leave**

Full-time employees accrue annual leave based on their length of employment up to a maximum of 480 hours. Part-time employees who are at least 0.5 FTE earn annual leave on a prorata basis each pay period. At June 30 of each year, employees have the opportunity to exchange, for cash, up to 80 annual leave hours accumulated in excess of 240 hours. At termination, employees are eligible for payment of unused accumulated hours, not to exceed 480 hours. Accrued annual leave as of June 30, 2020 and 2019 approximates \$1,558,000 and \$1,342,000, respectively. This amount is computed by multiplying each employee's current hourly rate by the number of hours accrued.

Upon retirement, death, or involuntary termination, a consolidated employee is entitled to receive cash payment for annual leave earned prior to consolidation up to a maximum of 252 hours at a rate equal to 50% of the employee's hourly wage. Upon voluntary termination, a maximum of 168 hours is paid out at a rate equal to 50% of the employee's hourly wage.

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Accrued compensated absences are included in “accrued compensation and benefits” in the accompanying financial statements. This balance also includes compensatory time (accrued time) and holiday, totaling approximately \$39,000 and \$36,000 in fiscal years 2020 and 2019, respectively. The portion of accrued compensated absences due after one year is not material and, therefore, is not presented separately. During the years ended June 30, 2020 and 2019, the following changes occurred in accrued compensated absences:

	<u>Balance</u> <u>July 1, 2019</u>	<u>Increase</u>	<u>Decrease</u>	<u>Balance</u> <u>June 30, 2020</u>
\$	1,737,749	2,380,967	(2,171,289)	1,947,427

  

	<u>Balance</u> <u>July 1, 2018</u>	<u>Increase</u>	<u>Decrease</u>	<u>Balance</u> <u>June 30, 2019</u>
\$	1,736,657	2,143,964	(2,142,872)	1,737,749

**(6) Net Patient Service Revenues**

The majority of the Center’s revenue is generated through agreements with third-party payors that provide for reimbursement to the Center at amounts different from billed charges. Approximately 83% and 82% of the Center’s gross patient revenues, for the fiscal years ended 2020 and 2019, respectively, were derived from the Medicare and Medicaid programs, the continuations of which are dependent upon governmental policies. With the implementation of Medicare Part C, the Center experienced a decline in Medicare Fee for Service (FFS) revenues with an associated increase in Managed Medicare revenues as patients elected coverage under a Medicare HMO. Laws and regulations governing the Medicare and Medicaid programs are extremely complex and subject to interpretation. As a result, there is at least a reasonable possibility that recorded revenue estimates could change as a result of regulatory review. Contractual adjustments under third-party reimbursement programs represent the difference between the Center’s billings at established rates for services and amounts reimbursed by third-party payors. A summary of the basis of reimbursement from major third-party payors follows:

*Medicare* – Inpatient psychiatric care services rendered to Medicare program beneficiaries are paid on a prospectively established per diem rate. The CMS reimburses the Center for outpatient services at a prospectively established rate using Ambulatory Payment Classifications (APCs). The basis for payment under APCs are the Common Procedural Terminology coding system (CPT) and Healthcare Common Procedure Coding System (HCPCS).

*Medicaid* – The Center has reimbursement agreements with certain healthcare contractors that have contracted to provide services to Medicaid beneficiaries enrolled under the State of New Mexico (managed care) program. The basis for reimbursement under these agreements is a per diem rate for acute inpatient. For outpatient services, charges are paid based on a fee schedule determined by CPT codes, or a percentage of billed charges.

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*Other* – The Center has also entered into reimbursement agreements with certain commercial insurance carriers, health maintenance organizations, and preferred provider organizations. The basis for reimbursement under these agreements includes prospectively determined rates-per-discharge, discounts from established charges, and prospectively determined per diem rates.

A summary of net patient service revenues follows for the years ended June 30:

	<u>2020</u>	<u>2019</u>
Charges at established rates	\$ 76,058,816	78,445,605
Charity care	(2,509,427)	(4,659,868)
Contractual adjustments	(34,479,224)	(39,643,257)
Provision for doubtful accounts	<u>(1,304,202)</u>	<u>(631,849)</u>
Net patient service revenues	<u>\$ 37,765,963</u>	<u>33,510,631</u>

*Estimated Third-Party Payor Settlements* – Acute inpatient services provided under the Medicaid Managed Care program are paid at negotiated rates and are not subject to retroactive settlement.

Through June 30, 2020, services rendered to the Medicaid beneficiaries that were covered under the FFS program were paid under a cost-reimbursement methodology subject to a cost-per-discharge limitation. The Center was reimbursed at tentative rates throughout the year with final settlement determined after submission of the annual cost report and audit thereof by the Medicaid audit agent. Medicaid cost reports have been final settled for all fiscal years through 2017 with open settlements to the Center amounting to \$593,000. Retroactively calculated contractual adjustments arising under reimbursement agreements with third-party payors are accrued on an estimated basis in the period the related services are rendered and adjusted in future periods as final settlements are determined.

The Center is reimbursed from the Medicare programs for certain reimbursable items at prospectively established rates with final settlement determined after submission of annual cost reports by the Center. The annual cost reports are subject to audit by the Medicare intermediary. Cost reports through 2012, excluding fiscal year 2005, have been final settled for the Medicare program, with open fiscal years from 2013 to 2020 amounting to \$8,249,000.

Current year Medicare cost report settlement estimates, settlements of prior-year cost reports, and changes in prior-year estimates resulted in net increases to net patient service revenue of approximately \$1,074,137 and \$1,799,000 for the years ended June 30, 2020 and 2019, respectively.

Management believes that these estimates are adequate. Laws and regulations governing the Medicare program are extremely complex and subject to interpretation. As a result, there is at least a reasonable possibility that recorded estimates will change by a material amount in the near term. Estimates are continually monitored and reviewed, and as settlements are made or more information is available to improve estimates, differences are reflected in current operations.

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**(7) Charity Care**

The Center maintains records to identify and monitor the level of charity care it provides. These records include the amount of charges foregone for services and supplies furnished under its charity care policy. The following information measures the level of charity care provided during the years ended June 30:

	<u>2020</u>	<u>2019</u>
Charges foregone, based on established rates	\$ 2,509,427	4,659,868
Estimated costs and expenses incurred to provide charity care	2,050,804	3,541,162
Equivalent percentage of charity care charges foregone to total gross revenue	3 %	6 %

**(8) Malpractice Insurance**

As a part of UNM, the Center enjoys immunity from tort liability except as waived by the New Mexico legislature. In this connection, under the New Mexico Tort Claims Act (NMTCA), the New Mexico Legislature waived the State's and the Center's immunity from liability for claims arising out of negligence out of the operation of the Center, the treatment of the Center's patients, and the healthcare services provided by Center employees. In addition, the NMTCA limits, as an integral part of this waiver of sovereign immunity, the amount of damages that can be assessed against the Center on any tort claim, including medical malpractice, professional or general liability claims.

The NMTCA provides that total liability for all claims that arise out of a single occurrence shall not exceed \$750,000 set forth as follows: (a) \$200,000 for real property; (b) up to \$300,000 for past and future medical and medically related expenses; and (c) up to \$400,000 for past and future noneconomic losses (such as pain and suffering) incurred or to be incurred by the claimant. While the language of the NMTCA does not expressly provide for third-party claims, such as loss of consortium, the New Mexico appellate court decisions have allowed claimants to seek loss of consortium. As a result, if loss of consortium claims are presented, those claims cannot exceed \$350,000 in the aggregate. Thus, if a claim presents both direct claims and third-party claims, the maximum exposure of the Public Liability Fund, and therefore, the Center, cannot exceed \$1,050,000. The NMTCA prohibits the award of punitive or exemplary damages against the Center.

The NMTCA requires the State Risk Management Division to provide coverage to the Center for those torts where the Legislature has waived the State's immunity from liability up to the damages limits of the NMTCA, as described above, plus the cost incurred in defending any claims and/or lawsuits (including attorney's fees and expenses), with no deductible and with no self-insured retention by the Center. As a result of the foregoing, the Center is fully covered for claims and/or lawsuits relating to medical malpractice or professional liability occurring at the Center.

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#### **(9) Related-Party Transactions**

UNM provides certain administrative and medical support services for the Center, and the Center provides the use of the Center's facilities and administrative services to UNM's teaching personnel. The Center reported liabilities to UNM in the amount of \$1,046,000 and \$399,000 as of June 30, 2020 and 2019, respectively. The Center's expenses for services rendered during the years ended June 30, 2020, and 2019 amounted to approximately \$9,520,000 and \$8,308,000, respectively. Also, the Center reported accounts receivable from UNM for services rendered in the amount of \$0 and \$33,000 as of June 30, 2020 and 2019, respectively, and from UNM's Medical Group for services rendered in the amount of \$0 and \$36,000 as of June 30, 2020 and 2019, respectively.

The Hospital provides administrative services, which primarily include accounting functions such as payroll and accounts payable processing as well as cash management activities. In addition, the Hospital provides medical support services and goods for the Center including laboratory, radiology, and pharmaceuticals, which is reflected in the revenues/expenses of the Center. This activity is reflected net in due to/from affiliates.

#### **(10) Defined-Contribution Plans**

The Center has a defined-contribution plan covering eligible employees, which provides retirement benefits. The name of the plan is UNM Hospital Tax Sheltered Annuity Plan, formerly known as the University of New Mexico Hospital/Bernalillo Medical Center Tax Sheltered Annuity Plan. The Center contributes either 5.5% or 7.5% of an employee's salary to the plan, depending on employment level. The plan was established by the Board of Trustees and can be amended at its discretion. The plan is administered by UNM Hospitals Human Resources Department.

The expense for the defined-contribution plan was \$1,277,000 and \$1,211,000, for the fiscal years ended June 30, 2020 and 2019, respectively. Total employee contributions under this plan were \$1,385,000 and \$1,423,000 in fiscal years 2020 and 2019, respectively.

The Center also has a deferred compensation plan, called the UNM Hospitals 457(b) Deferred Compensation Plan, which provides employees with additional retirement savings plan. The Center does not contribute to this plan. Employees can make voluntary contributions to this plan. The plan was established by the Board of Trustees and can be amended at its discretion. The plan is administered by UNM Hospitals Human Resources Department.

There was no expense for the deferred compensation plan in fiscal years 2020 and 2019, respectively, as the Center does not contribute to this plan. Total employee contributions under this plan were \$150,000 and \$173,000 in fiscal years 2020 and 2019, respectively.

In addition, the Center has a 401(a) defined-contribution plan, called the UNM Hospital 401(a) Plan, which was established for the purpose of providing retirement benefits for the eligible participants and their beneficiaries. The 401(a) plan allows for tax-deferred employer contributions based on management's recommendation that is approved by the board on an annual basis. The plan was established by the UNMH Board of Trustees and can be amended at its discretion. All assets of the plan are held in a trust fund, are not considered hospital assets, and are under the direction of a Plan Administrator.

The expense for the 401(a) defined-contribution plan was \$14,000 in both 2020 and 2019.

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#### **(11) Defined-Benefit Plan – Educational Retirement Board**

Fourteen of the Center's full-time employees participate in an educational employee retirement system authorized under the Educational Retirement Act (Chapter 22, Article 11, NMSA 1978).

##### **(a) Plan Description**

The New Mexico Educational Retirement Act (ERA) was enacted in 1957. The act created the Educational Employees Retirement Plan (Plan) and, to administer it, the New Mexico Educational Retirement Board (NMERB). The Plan is included in NMERB's comprehensive annual financial report. The report can be found on NMERB's website at [https://www.nmerb.org/Annual\\_reports.html](https://www.nmerb.org/Annual_reports.html).

The Plan is a cost-sharing, multiple-employer pension plan established to provide retirement and disability benefits for certified teachers and other employees of the state's public schools, institutions of higher learning, and state agencies providing educational programs. Additional tenets of the ERA can be found in Sections 22-11-1 through 22-11-52, NMSA 1978, as amended.

The Plan is a pension trust fund of the State of New Mexico. The ERA assigns the authority to establish and amend benefit provisions to a seven-member Board of Trustees; the state legislature has the authority to set or amend contribution rates and other terms of the Plan. NMERB is self-funded through investment income and educational employer contributions. The Plan does not receive General Fund Appropriations from the State of New Mexico.

All accumulated assets are held by the Plan in trust to pay benefits, including refunds of contributions as defined in the terms of the Plan. Eligibility for membership in the Plan is a condition of employment, as defined in Section 22-11-2, NMSA 1978. Employees of public schools, universities, colleges, junior colleges, technical-vocational institutions, state special schools, charter schools, and state agencies providing an educational program, who are employed more than 25% of a full-time equivalency, are required to be members of the Plan, unless specifically excluded.

##### **(b) Benefits Provided**

The Plan provides retirement and disability benefits. Retirement benefits are determined by taking 2.35% of the employee's final average annual salary multiplied by the employee's years of service. Employees employed before July 1, 2010 are eligible to retire when one of the following events occur: the employee's age and earned service credit sum to 75 or more; the employee is at least 65 years of age and has 5 or more years of earned service credit; or the employee has service credit totaling 25 years or more. Employees hired on or after July 1, 2010 and before July 1, 2013 are eligible to retire when one of the following events occur: the employee's age and earned service credit sum to 80 or more; the employee is at least 67 years of age and has 5 or more years of earned service credit; or the employee has service credit totaling 30 years or more. Employees hired on or after July 1, 2013 are eligible to retire when one of the following events occur: the employee is at least 55, and has earned 30 or more years of service credit; the employee's minimum age and earned service sum to 80 or more; or the employee is at least 67 years of age and has 5 or more years of earned service credit. Employees are eligible for service-related disability benefits provided he or she has credit for at least 10 years of service and the disability is approved by the Plan.

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

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#### **(c) Contributions**

For the fiscal years ended June 30, 2020 and 2019, employers contributed 14.15% and 13.9%, respectively, of employees' gross annual salary to the Plan. During fiscal year ended June 30, 2020, participating employees earning more than \$24,000 contributed 10.7% and employees earning \$24,000 or less contributed 7.9%. During fiscal year ended June 30, 2019, participating employees earning more than \$20,000 contributed 10.7% and employees earning \$20,000 or less contributed 7.9%. The Center's cash contributions to the ERB for fiscal years ended June 30, 2020 and 2019 were approximately \$131,000 and \$140,000, respectively.

#### **(d) Pension Liabilities, Pension Expense, and Deferred Outflows of Resources and Deferred Inflows of Resources Related to Pensions**

At June 30, 2020 and 2019, the Center reported a liability of \$2,720,000 and \$4,660,000, respectively, for its proportionate share of the net pension liability. The net pension liability was measured as of June 30, 2019 and 2018, and the total pension liability used to calculate the net pension liability was determined by an actuarial valuation as of June 30, 2018 and 2017. For the fiscal year ended 2020, the total pension liability was rolled-forward from the valuation date to the plan year ended June 30, 2019 using generally accepted actuarial principles. The roll-forward reflects benefit provision changes that became effective July 1, 2019. These changes include:

- Increasing the employer contribution rate by 0.25%, from 13.9% to 14.15%;
- Increasing from \$20,000 to \$24,000, the member salary range subject to the lower 7.90% contribution rate (higher rate is 10.70%);
- Increasing the employer contribution to ERP on behalf of ARP members from 3.0% to 3.25%;
- Implementing anti-spiking measures to prevent artificially increasing benefits;
- Requiring all working retirees and their employers to contribute to ERP; and
- For members hired after June 30, 2019, using a tiered multiplier instead of a single multiplier to calculate retirement benefits upon retirement.

For the fiscal year ended 2019, the total pension liability was rolled-forward from the valuation date to the plan year ended June 30, 2018 using generally accepted actuarial principles. The roll-forward incorporates the impact of the new assumptions adopted by the Board on April 21, 2017. The Center's proportion of the net pension liability was based on a projection of the Center's long-term share of contributions to the pension plan relative to the projected contributions of all participating educational institutions, actuarially determined. The Center's proportion was 0.03175% and 0.03540% at June 30, 2020 and June 30, 2019, respectively.



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June 30, 2020 and 2019

For fiscal years 2020 and 2019, the Center recognized pension benefit of \$(1,061,000) and expense of \$453,000, respectively. The Center reported deferred outflows of resources and deferred inflows of resources related to pensions from the following sources:

	<u>June 30, 2020</u>	
	<u>Deferred outflows of resources</u>	<u>Deferred inflows of resources</u>
Differences between expected and actual experience	\$ —	68,104
Net difference between projected and actual earning on pension plan investments	—	55,340
Changes in assumptions	366,139	—
Changes in proportion and differences between Center contributions and proportionate share of contributions	21,999	448,505
Center contributions subsequent to the measurement date	<u>128,737</u>	<u>—</u>
	<u>\$ 516,875</u>	<u>571,949</u>

The \$128,737 reported as deferred outflows of resources relates to pensions resulting from Center contributions subsequent to the measurement date at year-end June 30, 2020, will be recognized as a reduction of the net pension liability in the year ended June 30, 2021.

	<u>June 30, 2019</u>	
	<u>Deferred outflows of resources</u>	<u>Deferred inflows of resources</u>
Differences between expected and actual experience	\$ 3,097	80,776
Net difference between projected and actual earning on pension plan investments	9,396	—
Changes in assumptions	874,732	—
Changes in proportion and differences between Center contributions and proportionate share of contributions	86,690	338,118
Center contributions subsequent to the measurement date	<u>140,636</u>	<u>—</u>
	<u>\$ 1,114,551</u>	<u>418,894</u>

The \$140,636 reported as deferred outflows of resources relates to pensions resulting from Center contributions subsequent to the measurement date at year-end June 30, 2019 will be recognized as a reduction of the net pension liability in the year ended June 30, 2020.

**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Notes to Financial Statements

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Other amounts reported as deferred outflows of resources and deferred inflows of resources related to pensions will be recognized in pension expense as follows:

Year ended June 30:	
2021	\$ 72,311
2022	(176,860)
2023	(72,049)
2024	<u>(7,213)</u>
	\$ <u>(183,811)</u>

**(e) Actuarial Assumptions**

The total pension liability in the June 30, 2019 actuarial valuation was determined using the following actuarial assumptions, applied to all periods included in the measurement:

Actuarial cost method	Entry age normal
Inflation	2.5%
Salary increases	Composed of 2.5% inflation, plus 0.75% productivity increase rate, plus step rate promotional increases for members with less than 10 years of service.
Investment rate of return	7.25%
Single discount rate	5.69%
Retirement age	Experience based table of rates based on age and service. Adopted by NMERB on April 21, 2017 in conjunction with the six year experience study for the period ended June 30, 2016.
Mortality	Healthy Males – RP-2000 Combined Mortality Table with white collar adjustments, generational mortality improvements with scale BB. Healthy Females – GRS Southwest Region Teacher Mortality Table, set back one year, generational mortality improvements in accordance with scale BB from the table's base year of 2012.

Actuarial assumptions and methods are set by the Plan's Board of Trustees, based upon recommendations made by the Plan's actuary. The Board adopted new assumptions on April 21, 2017 in conjunction with the six-year actuarial experience study period ended June 30, 2016. At that time, the Board adopted several economic assumption changes, including a decrease in the inflation assumption from 3.00% to 2.50%. The 0.50% decrease in the inflation assumption also led to decreases in the nominal investment return assumption from 7.75% to 7.25%, the assumed annual wage inflation rate from 3.75% to 3.25%, the payroll growth assumption from 3.50% to 3.00%, and the annual assumed cost of living adjustment from 2.00% to 1.90%.

**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

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The long-term expected rate of return on pension plan investments is determined annually using a building-block approach that includes the following: rate of return projections are the sum of current yield plus projected changes in price (valuation, defaults, etc.); application of key economic projections (inflation, real growth, dividends, etc.); and structural themes (supply and demand imbalances, capital flows, etc.) These items are developed for each major asset class.

The target allocation and of the long-term expected rate of return for each major asset class are summarized in the following table:

<u>Asset class</u>	<u>Target allocation</u>	<u>Estimated rate of return</u>
Equities – Domestic	19 %	
Equities – International	14	
Fixed income	26	
Alternatives	40	
Cash	1	
	<u>100 %</u>	<u>7.25 %</u>

**(f) Discount Rate**

A single discount rate of 7.25% was used to measure the total pension liability as of June 30, 2019. Based on the stated assumptions and the projection of cash flows, the Plan’s fiduciary net position and future contributions were sufficient to finance all projected future benefit payments of current plan members.

A single discount rate of 5.69% was used to measure the total pension liability as of June 30, 2018. This single discount rate was based on the expected rate of return on pension plan investments of 7.25% and a municipal bond rate of 3.62%. Based on the stated assumptions and the projection of cash flows, the Plan’s fiduciary net position and future contributions were sufficient to finance the benefit payments through the year 2050. As a result, the long-term expected rate of return on pension plan investments was applied to projected benefit payments through the 2050 fiscal year, and the municipal bond rate was applied to all benefit payments after that date.

**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Notes to Financial Statements

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**(g) Sensitivity of the Center’s Proportionate Share of the Net Pension Liability to Change in the Discount Rate**

The following table provides the sensitivity of the net pension liability to changes in the discount rate. In particular, the table presents the Plan’s net pension liability, if it were calculated using a single discount rate that is one-percentage-point lower (6.25%) or one-percentage-point higher (8.25%) than the single discount rate:

	<b>June 30, 2020</b>		
	<b>1% Decrease (6.25%)</b>	<b>Discount rate (7.25%)</b>	<b>1% Increase (8.25%)</b>
Center’s proportionate share of the net pension liability	\$3,671,768	\$2,719,983	\$1,932,765

**(h) Pension Plan Fiduciary Net Position**

Detailed information about the pension plan’s fiduciary net position is available in the separately issued Plan financial report available at [www.nmerb.org](http://www.nmerb.org).

**(12) Commitments and Contingencies**

**(a) Lease Commitments**

The Center has operating leases, primarily for office space. Rental expenses under operating leases amounted to approximately \$399,000 and \$404,000 in 2020 and 2019, respectively.

Future minimum lease commitments for operating leases for the years subsequent to June 30, 2020 under noncancelable operating leases and memorandums of understanding are as follows:

	<b>Amount</b>
Years ending June 30:	
2021	\$ 217,631
2022	174,484
2023	127,614
2024	101,812
2025	101,812
2026–2030	203,624
	<b>\$ 926,977</b>

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Notes to Financial Statements

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**(b) COVID -19**

Coronavirus disease 2019 (COVID-19) is an infectious disease caused by severe acute respiratory syndrome coronavirus 2 (SARS CoV 2). It was first identified in December 2019 in Wuhan, Hubei, China, and has resulted in an ongoing pandemic. On January 31, 2020 Health and Human Services Secretary Alex Azar II declared a Public Health Emergency (PHE) for the United States to help the healthcare community respond to COVID-19. The Center has not experienced significant impacts to operations as a result of the pandemic; however, as the pandemic continues, the Center continues to assess potential impacts from the ongoing pandemic including revenue and cash flow disruption.

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

## Comparison of Budgeted and Actual Revenues and Expenses

Years ended June 30, 2020 and 2019

	<u>Budgeted (original)</u>	<u>Budgeted (final)</u>	<u>Actual</u>	<u>Budget variance</u>
Operating revenues:				
Net patient service	\$ 35,765,205	41,258,250	37,765,963	(3,492,287)
Other operating revenues	2,562,145	3,129,116	2,807,617	(321,499)
Total operating revenues	<u>38,327,350</u>	<u>44,387,366</u>	<u>40,573,580</u>	<u>(3,813,786)</u>
Operating expenses	<u>(63,141,050)</u>	<u>(65,936,046)</u>	<u>(62,927,609)</u>	<u>3,008,437</u>
Operating loss	(24,813,700)	(21,548,680)	(22,354,029)	(805,349)
Nonoperating revenues	<u>23,057,915</u>	<u>24,088,859</u>	<u>24,416,001</u>	<u>327,142</u>
Decrease in net assets	\$ <u>(1,755,785)</u>	<u>2,540,179</u>	<u>2,061,972</u>	<u>(478,207)</u>

Note A: The Center prepares a budget for each year, using the accrual basis of accounting, which is subject to approval by the Board of Trustees and the UNM Board of Regents. The amount budgeted for the operations is included in the UNM budget and submitted to the New Mexico Commission on Higher Education for approval. All revisions to the approved budget must be approved by the parties included in the original budget process, and such revisions are made at the total revenue and expense level. The budget is controlled at the major administrative functional area. There is no carryover of budgeted amounts from one year to the next.

See accompanying independent auditors' report.

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

## Schedule of the Center's Proportionate Share of the Net Pension Liability

Last 10 Fiscal Years

The schedule of proportionate share of net pension liability and the schedule of employer contributions present multiyear trend information for the last 10 fiscal years. Fiscal year 2015 was the year of implementation, therefore, only four years are shown. Until a full 10-year trend is compiled, information for those years for which information is available will be presented.

	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>	<u>2016</u>
Center's proportion of the net pension liability	0.03429 %	0.03540 %	0.04201 %	0.04575 %	0.04516 %
Center's proportionate share of the net pension liability	\$ 2,719,983	\$ 4,659,990	4,769,082	3,292,670	2,924,809
Center's covered-employee payroll	<u>992,243</u>	<u>1,059,835</u>	<u>1,247,388</u>	<u>1,138,359</u>	<u>1,232,876</u>
Center's proportionate share of the net pension liability as a percentage of its covered-employee payroll	274 %	440 %	382 %	289 %	237 %
Plan fiduciary net position as a percentage of the total pension liability	64.13 %	52.17 %	52.95 %	61.58 %	63.97 %

See accompanying independent auditors' report.

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

## Schedule of Center Contributions

The schedule of proportionate share of net pension liability and the schedule of employer contributions present multiyear trend information for the last 10 fiscal years. Fiscal year 2015 was the year of implementation, therefore, only four years are shown. Until a full 10-year trend is compiled, information for those years for which information is available will be presented.

	Years ended June 30				
	2020	2019	2018	2017	2016
Contractually required contribution	\$ 128,737	140,636	150,089	173,387	169,077
Contributions in relation to the contractually required contribution	128,737	140,636	150,089	173,387	169,077
Contribution deficiency	\$ —	—	—	—	—
Center's covered-employee payroll	\$ 852,958	992,243	1,059,835	1,247,388	1,138,359
Contributions as a percentage of covered-employee payroll	15.09 %	14.17 %	14.16 %	13.90 %	14.85 %

See accompanying independent auditors' report.





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Albuquerque, NM 87110-8179

**Independent Auditors' Report on Internal Control over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance With *Government Auditing Standards***

The University of New Mexico Health Sciences Center  
Board of Trustees and  
Mr. Brian Colón, New Mexico State Auditor

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States, the financial statements of the University of New Mexico Behavioral Health Operations (the Center), a division of the University of New Mexico, State of New Mexico, operated by the University of New Mexico Health Sciences Center Clinical Operations, organized as the University of New Mexico Behavioral Health Operations, which comprise the statement of net position as of June 30, 2020, and the related statements of revenues, expenses, and changes in net position and cash flows for the year then ended, and the related notes to the financial statements, and have issued our report thereon dated December 8, 2020.

*Internal Control Over Financial Reporting*

In planning and performing our audit of the financial statements, we considered Center's internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of Center's internal control. Accordingly, we do not express an opinion on the effectiveness of Center's internal control.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A material weakness is a deficiency, or combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

*Compliance and Other Matters*

As part of obtaining reasonable assurance about whether the Center's financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of



our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

We note certain matters that are required to be reported per Section 12-6-5 NMSA 1978, that we have described in the accompanying schedule of findings and responses as item 2020-001.

*The Center's Response to the Finding*

The Center's response to the finding identified in our audit is described in the accompanying schedule of findings and responses. The Center's response was not subjected to the auditing procedures applied in the audit of the financial statements and, accordingly, we express no opinion on the response.

*Purpose of this Report*

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the Center's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the Center's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

KPMG LLP

Albuquerque, New Mexico  
December 8, 2020

**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Summary of Audit Results

Fiscal year ended June 30, 2020

**Type of auditor report issued:** Unmodified

**Fiscal year 2020 Findings and responses:**

**Material weakness:** No matters to report

**Significant deficiencies:** No matters to report

**Material non-compliance:** No matters to report

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Schedule of Findings and Responses

Year ended June 30, 2020

#### Other Findings as Required by Section 12-6-5 NMSA 1978

##### **2020-001 User Access Review – Other Matter (finding that does not rise to the level of significant deficiency)**

##### **2019-002, 2018-003 and 2017-001 Repeat and Modified**

###### *Condition*

Our testwork revealed that controls over user access reviews are not operating effectively.

This was validated in the following:

- For all in-scope systems (Cerner, Soarian, and Lawson) lookback procedures were not completed after the user access reviews for the individuals identified for access change (termination, user change, etc.) to determine whether the user(s) performed any inappropriate activity from the time the applicable change noted/requested to the time they were removed from the application.
- For the Cerner application April 2020 user access review, we noted that a number of accounts were verified, however, there was no documented review of the appropriateness/completeness of the accounts (determine whether they are terminated or no longer required access, etc.) performed for the period.
- For the Lawson application, KPMG noted that the user access review was not fully completed for the February 2020 period. The listing was reviewed, however, there was no documentation to evidence the accounts requiring modifications (if any) for the period under review or those modifications being completed.

In years 2018 and 2019 we identified certain controls over user access reviews were not operating effectively. Management updated processes and procedures to address the specific deficiencies identified, which included implementing increased training initiatives and user access review audits, formalizing the processes for exit checklist and service desk creation of termination tickets, and querying tasks closed by analyst of other groups. Within the UNM Health System, there are several IT applications and components to the user access controls of those systems. The UNM Health System reorganized the IT department and individuals' responsibilities during FY 2020 and updated the following controls and procedures: the complete employee listings are to be reviewed during the quarterly internal audit process, and the terminations are to be independently reviewed monthly. These organizational and process changes were implemented mid-year.

###### *Criteria*

The entity's system processes, records, and stores information that is vital to its daily operations and certain systems contain protected health information of its patients. It is critical that access to this system is properly maintained to prevent inappropriate transactions from occurring, data from being lost, and to prevent protected health information from being released. The entity has a formal policy to periodically review user access to ensure active employees have the proper level of access in the applicable systems, and that terminated employees have been timely deactivated. Based on industry standards, the appropriate disabling of access within IT systems would occur within a reasonable time, or five working days of termination.

## UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS

### Schedule of Findings and Responses

Year ended June 30, 2020

#### *Effect*

There is an increased risk that a terminated or unauthorized employee has continued access to IT systems and the data contained therein subsequent to termination or change of employment terms or responsibilities, potentially resulting in a breach of data or protected health information.

#### *Cause*

The user access review process was not operating effectively and aspects of its performance could not be evidenced through documentation retained.

#### *Recommendation*

We recommend that the disabling of user access within IT systems should take place within a reasonable time, or five working days of termination of employment. Management should continue to enhance its review of user access, which should occur periodically during the year.

A departmental manager or individual responsible for the functional data should perform the user access review. Evidence of the performance of the review, including remedial action taken, should be maintained.

#### *Management Response*

The processes of UNM Health System agree with the expectation of account disabling within 5 business days of termination. Information Technology departments have instituted daily automated reporting from the Health System Human Resources systems to notify if an employee has been termed in the system. Quarterly account reviews have been scheduled to determine if the disable process was completed successfully, and to identify if any HR records were changed from Active with a backdated termination date that is not picked up on the daily reports.

Account review processes for the different UNM Health System departments will be reviewed and updated to include retention of finding, action taken, and retention of the quarterly reviews for documentation purposes.

Additionally, the creation and implementation of a monthly listing of terminated employees will be created and provided to the Health System Management over each system to verify the termination processing has been completed by the personnel tasked with account disabling.

The Chief Information Officer will be responsible for the corrective action plan, with a completion date of March 31, 2021.

**UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Summary of Prior Year Findings

Year ended June 30, 2020

**Other Findings as Required by Section 12-6-5 NMSA 1978**

**Finding 2019-001 Related Party Transaction Policies and Procedures – Other Matter (finding that does not rise to the level of significant deficiency)**

**Current Status – *Resolved***

**Finding 2019-002 User Access Review – Other Matter (finding that does not rise to the level of significant deficiency)**

**Current Status – *Repeat and Modified (see Finding 2020-001)***

## **UNIVERSITY OF NEW MEXICO BEHAVIORAL HEALTH OPERATIONS**

Exit Conference

Year ended June 30, 2020

An exit conference was conducted on September 23, 2020 with a member of the Finance and Audit Committee of the Board of Trustees and a member of the Center's management. During this meeting, the contents of this report were discussed.

### **University of New Mexico Behavioral Health Operations**

Terry Horn, Compliance and Audit Committee Chair

Del Archuleta, Compliance and Audit Committee Member

Tamra Mason, Compliance and Audit Committee Member

Kurt Riley, Compliance and Audit Committee Member

Kate Becker, CEO, UNM Hospitals

Bonnie White, CFO UNM Hospitals

Jennifer James, Associate University Counsel

Angela Vigil, Executive Director Compliance, UNM Hospitals

Sara Frasch, Chief Human Resources Officer, UNM Hospitals

Julie Alliman, Executive Director of Finance & Controller, UNM Hospitals

Dawn Harrington, CIO UNM Hospitals

David Grisham, Manager IT Cyber Security, UNM Hospitals

Robert Morgan, Engineer IT Systems Security, UNM Hospitals

Sarah Ramer, Internal Auditor, UNM Hospitals

Victor Griego, Interim Director of Internal Audit, UNM

Ava Lovell, Senior Executive Officer for Finance and Administration, UNM HSC

### **KPMG**

John Kennedy, Partner

Jaime Cavin, Managing Director

Ruth Senior, Senior Manager