

ADDENDUM NUMBER FIVE

THE UNIVERSITY OF NEW MEXICO HOSPITALS

Purchasing Department
933 Bradbury Dr. SE Ste 3165
Albuquerque, New Mexico 87106

Date: September 1, 2020

Proposal Number: P419-20

Name of Procurement Specialist: Jennifer Sanchez

Due Date: August 11, 2020 @ 2:00 pm MST/MDT

Revised Due Date: September 7, 2020 @ 2:00 pm MST/MDT

Notice to all respondents:

Amend the Proposal: **RFP 424-21 CLOUD-BASED DICTATION AND TRANSCRIPTION PLATFORM AND PLATFORM SOFTWARE SUPPORT SYSTEM**

This **addendum** becomes part of the Proposal Documents and **modifies**, as noted below, the original Bidding Documents. THE FOLLOWING PROVISIONS OF THE ABOVE-REFERENCED RFP ARE AMENDED AS FOLLOWS:

WRITTEN RESPONES – QUESTIONS AND ANSWERS

QUESTION 1: Please clarify what is meant by “full integration.”

RESPONSE: The UNMHSC expect that dictation is seamlessly transcribed into the current documentation being completed in real time. System users should not need to transcribe or associate their session beyond normal credentialing processes.

QUESTION 2: Exhibit B – Evaluation Criteria, A. Organizational Experience, Quality and Stability, 4. Company Experience, Item H, pg 14: Please clarify what is meant by “required certification/licensure”

RESPONSE: The UNMHSC is asking the vendor to define any or all required certification/licensure that they are required to hold. The vendor response may define which of these they have determined to apply to their operation and requirement to provide the requested services.

QUESTION 3: Cyber insurance requirements asked for \$10,000,000 in coverage. Please let me know if this can be modified

RESPONSE: The UNMHSC's sole discretion, reserves the right to reduce the cyber-insurance requirements with the successful Offeror based on its internal risk assessment and operational needs

QUESTION 4: The cloud has to be HITRUST certified not just HIPAA compliant. Please let me know if this can be modified.

RESPONSE: Pursuant to Exhibit A – Scope of Work, HITRUST certified is a requirement. Pursuant to Exhibit B Evaluation Criteria, Section B.3 “Please describe any areas of the Exhibit A, Scope of Work, which your firm cannot meet.”

All other provisions of the Proposal Documents shall remain unchanged. This addendum is hereby made a part of the Proposal Documents to the same extent as those provisions contained in the original documents and all itemized listing thereof.