



SANDOVAL REGIONAL MEDICAL CENTER

Applies To: UNM SRMC
Responsible Department: EOC
Effective Date: 09/24/2021

Table with 2 columns: Title (SRMC COVID-19 Visitor Policy) and Policy. Row 2: Patient Age Group with options: () N/A, (X) All Ages, () Newborns, () Pediatric, () Adult.

POLICY STATEMENT

UNM Sandoval Regional Medical Center (SRMC) is following guidelines created by the Centers for Disease Control and Prevention and the New Mexico Department of Health. We are working to make sure staff and resources are ready to care for our New Mexico community.

APPLICABILITY

All non-SRMC employees

POLICY AUTHORITY

Emergency Operations Center (EOC)
Chief Operating Officer

REFERENCES

Centers for Disease Control and Prevention (CDC), Interim Infection Prevention and Control Recommendations for Healthcare Personnel During the Coronavirus Disease 2019 (COVID-19) Pandemic, updated February 23, 2021, https://www.cdc.gov/coronavirus/2019-ncov/hcp/infection-control-recommendations.html

IMPLEMENTATION PROCEDURES

- 1. During the COVID-19 pandemic, we encourage patient family members to use phone calls, FaceTime, Skype, WhatsApp, and other online platforms to stay in touch with their loved ones in the hospital.
2. All visitors must be screened for symptoms when they enter the facility.
3. All visitors are required to wear a hospital-provided procedural mask when they enter our facilities.
4. Masks must be worn in all common areas including hallways, public bathrooms, and waiting rooms.
5. Visitors may be asked to not wait in the waiting rooms due to space constraints and need to maintain safe social distancing.
6. Visitors should wait in their cars if unable to be in a patient's room and must stay in the patient's room while visiting.
7. No visitor will be allowed to enter the facility if they have a fever or are not feeling well.

Additional Visitor Rules for Specific Departments:

1. Emergency Department:

- 1.1. Patients may have one visitor when in single patient rooms for support or assistance if needed or at the discretion of the clinician.
- 1.2. Visitors may not wait in the waiting rooms due to space constraints and need to maintain safe social distancing.

2. Outpatient Clinics (including Outpatient Behavioral Health)

- 2.1. One visitor may attend the clinic visit with a patient for support or assistance, if needed.
- 2.2. Patients will be escorted to exam rooms as soon as possible.

3. Pediatric

- 3.1. Parents or guardians (max. 2 adults) may accompany the patient.
- 3.2. Providers or Clinic Directors may make exceptions for specific situations.

4. General Adult Inpatient Units

- 4.1. One visitor is allowed per patient and per day for support or assistance if needed or at the discretion of the provider.
- 4.2. Visiting hours are between 11 a.m. and 7 p.m.
- 4.3. All visitors must be 14 years of age or older.

5. Inpatient Units for Adult COVID-19 Care

- 5.1. Visitors are not allowed to visit COVID-19 positive patients or patients who are waiting to find out if they have COVID-19.
- 5.2. Exceptions to this rule can be made on rare occasions at the discretions of the provider
- 5.3. We recommend you stay in touch through video visits

6. All Patients Undergoing End-of-Life Care

- 6.1. The patient may have 2 groups of 3 visitors, one after the other.
- 6.2. The unit manager or charge nurse will arrange this process.
- 6.3. All visitors must stay in their cars until it is their turn to visit.
- 6.4. All visitors must stay in the patient room during the visit.
- 6.5. All visitors must follow SRMCs hand washing rules. Please use hand gel or wash with soap and water before you enter the patient's room.
- 6.6. Avoid touching any surfaces before you enter the patient's room.
- 6.7. When possible, the unit staff should tell Security (505-994-7755) about the next group of visitors coming in for the patient.
- 6.8. This visitor policy follows the New Mexico Governor's 5 people gathering rule.
- 6.9. This includes the patient, 3 visitors and 1 nurse.

DEFINITIONS

None

SUMMARY OF CHANGES

Change to 5.2, 09/23/2021

RESOURCES/TRAINING

Resource/Dept	Contact Information
SRMC staffing	

DOCUMENT APPROVAL & TRACKING

Item	Contact	Date	Approval
Owner	EOC		
Consultant(s)	Staffing Clinical Education		
Committee(s)			
Nursing Officer	Pam Demarest, Chief Nursing Officer/Chief Operating Officer		Y
Medical Director/Officer	Matthew Wilks, Medical Director of Quality		Y
Official Approver	Pam Demarest, Chief Nursing Officer/Chief Operating Officer		Y
Official Signature	Pam Demarest, Chief Nursing Officer/Chief Operating Officer	Date: 09/24/2021	
Signature	See Policy Manager	Date: 09/24/2021	
Effective Date		09/24/2021	

ATTACHMENTS

None